

**United Kingdom-London: Software package and information systems**

OJ S 143/2019 26/07/2019

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: RSSB

Postal address: 1 South Place

Town: London

NUTS code: UK United Kingdom

Postal code: EC2M 2RB

Country: United Kingdom

Contact person: Hazel Fernandes

E-mail: [sharedITT@rssb.co.uk](mailto:sharedITT@rssb.co.uk)

Telephone: +44 2031425351

**Internet address(es):**Main address: [www.rssb.co.uk](http://www.rssb.co.uk)**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/tenders/UK-UK-London:-Software-package-and-information-systems./4EP2PMK27K>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.delta-esourcing.com/tenders/UK-UK-London:-Software-package-and-information-systems./4EP2PMK27K>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Railway standards, health and safety and research

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Human Capital Management for RSSB

Reference number: 399030145

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

RSSB intends to contract with a single supplier to provide a cloud based Human Capital Management (HCM) system to support RSSB's ambitions for role-based competency management: talent planning and management, self-service functionality for various user types; and transition staff to the new HCM solution. The system must be intuitive, easy to navigate and easy to use. The service provider shall ensure it has the relevant knowledge, skill and experience to help meet the challenges involved in the HCM Project implementation. The technical solution must ensure the transition to the new solution deliver business and service change. The contract with the preferred supplier will include HCM software, support, implementation and integration with existing technologies and for ad-hoc call-off work.

### **II.1.5. Estimated total value**

Value excluding VAT: 400 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems

### **II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance: London.

### **II.2.4. Description of the procurement**

The current RSSB HR System is used to manage personnel information, helps to deliver HR transactional services and provides limited self-service functionality for employees and line managers (sickness and absence management and benefits selection). RSSB is looking to replace it with a system that fully integrates with other key microsoft based business systems and processes (including payroll) which allow RSSB to automate the Human Resource processes, reducing manual processing for the HR team and significantly improve the employee experience.

In scope processes include, but are not limited to:

- performance management,
- probation management,
- organisation design,
- salary review,
- talent management,
- competency, training and development management,
- learning management,
- personal development planning,
- recruitment/applicant tracking,
- interview management,
- pre-onboarding and onboarding,
- joiners, movers and leavers.

### **II.2.5.**

### **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 400 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

RSSB has an option to extend for up to a further 2 years in increments of 12 months further to the initial 36 month period.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

To respond to this opportunity please click here: <https://rssb.delta-esourcing.com/respond/4EP2PMK27K>

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please refer to tender documents.

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

Please refer to tender documents.

##### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

### **Section IV: Procedure**

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## **IV.1. Description**

### **IV.1.1. Type of procedure**

Open procedure

### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 23/08/2019 Local time: 16:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

### **IV.2.7. Conditions for opening of tenders**

Date: 23/08/2019 Local time: 16:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of bidders will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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GO Reference: GO-2019723-PRO-15142877

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: RSSB

Postal address: 1 South Place

Town: London  
Postal code: EC2M 2RB  
Country: United Kingdom  
E-mail: [SharedITT@rssb.co.uk](mailto:SharedITT@rssb.co.uk)  
Telephone: +44 2031425351

**VI.5. Date of dispatch of this notice**  
23/07/2019