

Norway-Oslo: Enterprise resource planning software package
OJ S 199/2014 16/10/2014
Contract notice – utilities
Supplies

Directive 2004/17/EC

Section I: Contracting entity

I.1. Name and addresses

Official name: Mantena AS
National registration number: 984040849
Postal address: Eilert Smithvei 1
Town: Oslo
Postal code: 0975
Country: Norway
For the attention of: Anne Heimdal
E-mail: anne.heimdal@nsb.no
Telephone: +47 91865290

Internet address(es):

General address of the contracting entity: <http://www.mantena.no>
Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3792>
Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/122856>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for a dynamic purchasing system) can be obtained from: the abovementioned address

Tenders or requests to participate must be submitted: Official name: NSB Fellestjenester
Innkjøp

Postal address: Schweigaardsgate 23
Town: Oslo
Postal code: 0048
Country: Norway
Contact person: Reception
For the attention of: Anne Heimdal
E-mail: anne.heimdal@nsb.no
Telephone: +47 91865290

I.2. Main activity

Railway services

I.3. Contract award on behalf of other contracting entities

The contracting entity is purchasing on behalf of other contracting entities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting entity

Rota and Resource Management System in Mantena.

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: Oslo, Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Mantena AS invites tenderers to a prequalification for the procurement of an IT based rota and resource management system that shall provide the following main effects:

- efficient rota and resource management for the planning, deviation handling and settlement phase;
- correct interpretation of the rules and uniform treatment in all of Mantena independent of the planners and/or the settlement employees' competence.

The number of persons covered by the system is approx. 1 100 employees, of which approx. 600 work on a rota. The number of personnel planners and managers who will use the system in these roles will be approx. 30 persons.

The system must be able to be integrated with Mantena's other systems, which are:

- payroll and personnel system (SAP HCM);
- maintenance system for rolling stock (SAP MRO).

Mantena currently uses Jobbportalen as the web-interface with SAP HCM for registering absence, holiday follow up and access to one's wage slip. What the future system architecture will be is an object for discussion with the future supplier of the rota and resource management system.

The system must be able to be used by employees via different solutions and equipment such as:

- PC;
- Smart telephones;
- Tablets.

Mantena prefers to enter into a contract with one supplier who will be responsible for the total delivery and who will be responsible for any sub suppliers. It is possible that Mantena AS can enter into a contract directly with the supplier for software. The supplier is responsible for ensuring that the aim, requirements and criteria in the tender documents are the subsequent contract are fulfilled.

The contract that shall be signed will have the following elements and length:

- Software licence contract for maintenance and support on standard software, four years with an option for 2 + 2 + 2 years, maximum 10 years.
- The implementation project, with a length in accordance with milestones fixed in the contract with the phases implementation, acceptance and guarantee period. The supplier is to prepare an implementation plan that is to be approved by Mantena. The aim is that the system is implemented and taken into use by 31.12.2015.
- Functional support and application management with access to an environment that supports use of the system. The extent and length of this is uncertain and is to be agreed during the implementation project, possibly offered as an option.

II.1.6. CPV code(s)

48451000 Enterprise resource planning software package, 48000000 Software package and information systems

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Information about lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The contract that shall be signed will have the following elements and length:

— Software licence contract for maintenance and support on standard software, four years with an option for 2 + 2 +2 years, maximum 10 years.

— The implementation project, with a length in accordance with milestones fixed in the contract with the phases implementation, acceptance and guarantee period. The supplier is to prepare an implementation plan that is to be approved by Mantena. The aim is that the system is implemented and taken into use by 31.12.2015.

— Functional support and application management with access to an environment that supports use of the system. The extent and length of this is uncertain and is to be agreed during the implementation project, possibly offered as an option.

II.2.2. Information about options

Options: yes

Description of options: — Functional support and application management with access to an environment that supports use of the system. The extent and length of this is uncertain and is to be agreed during the implementation project, possibly offered as an option.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 3

In the case of renewable contracts, estimated time-frame for subsequent calls for competition:

in months: 24 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Start 4.2.2015 Completion 4.2.2019

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See the pre-qualification documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: See the pre-qualification documentation.

III.2.3. Technical and professional ability

List and brief description of conditions: See the pre-qualification documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures): no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications or in the invitation to tender or to negotiate

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting entity

A-92913

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents

(except for a DPS)

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

4.11.2014 - 12:00

IV.3.5. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.6. Minimum time frame during which the tenderer must maintain the tender

IV.3.7. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The deadline to petitioning for a temporary injunction against the contracting authority's decision to reject a request for participation in the competition is 15 days from the day after the contracting authority's notification is sent.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

14.10.2014