

**United Kingdom-Newcastle upon Tyne: Industry specific software package**  
**OJ S 143/2019 26/07/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Newcastle City Council  
Postal address: Civic Centre, Barras Bridge, Newcastle Upon Tyne  
Town: Newcastle upon Tyne  
NUTS code: UKC North East (England)  
Postal code: NE1 8QH  
Country: United Kingdom  
Contact person: Heather Rothwell  
E-mail: [Corporate.Procurement.Team@Newcastle.gov.uk](mailto:Corporate.Procurement.Team@Newcastle.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Darlington Borough Council (Participating Authority)  
Town: Darlington  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Bronwyn Lilley  
E-mail: [Brown.Lilley@darlington.gov.uk](mailto:Brown.Lilley@darlington.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: The County Council of Durham (Participating Authority)  
Town: Durham  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Glynis Barron  
E-mail: [Glynis.Barron@durham.gov.uk](mailto:Glynis.Barron@durham.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: The Borough Council of Gateshead (Participating Authority)  
Town: Gateshead  
NUTS code: UKC North East (England)  
Country: United Kingdom

Contact person: Catherine Hardman  
E-mail: [CatherineHardman@Gateshead.gov.uk](mailto:CatherineHardman@Gateshead.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Hartlepool Borough Council (Participating Authority)  
Town: Hartlepool  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Leigh Keeble  
E-mail: [Leigh.Keeble@hartlepool.gov.uk](mailto:Leigh.Keeble@hartlepool.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Middlesbrough Council (Participating Authority)  
Town: Middlesbrough  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Heather Rothwell  
E-mail: [Jackie\\_Simms@middlesbrough.gov.uk](mailto:Jackie_Simms@middlesbrough.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: North Tyneside Council (Participating Authority)  
Town: North Tyneside  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Pam Mcardle  
E-mail: [pam.mcardle@northtyneside.gov.uk](mailto:pam.mcardle@northtyneside.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Northumberland County Council (Participating Authority)  
Town: Northumberland  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Su Kaur  
E-mail: [su.kaur@northumberland.gov.uk](mailto:su.kaur@northumberland.gov.uk)  
**Internet address(es):**  
Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Redcar and Cleveland (Participating Authority)

Town: Redcar and Cleveland  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Heather Rothwell  
E-mail: [Corporate.Procurement.Team@Newcastle.gov.uk](mailto:Corporate.Procurement.Team@Newcastle.gov.uk)

**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: The Council of the Borough of South Tyneside (Participating Authority)

Town: South Tyneside  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Karen Dixon  
E-mail: [Karen.Dixon@southtyneside.gov.uk](mailto:Karen.Dixon@southtyneside.gov.uk)

**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Stockton on Tees Borough Council (Participating Authority)

Town: Stockton  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Susan Rutter  
E-mail: [Susan.Rutter@stockton.gov.uk](mailto:Susan.Rutter@stockton.gov.uk)

**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.1. Name and addresses**

Official name: Sunderland City Council and Sunderland Together for Children (participating Authority)

Town: Sunderland  
NUTS code: UKC North East (England)  
Country: United Kingdom  
Contact person: Catherine Witt  
E-mail: [Catherine.Witt@togetherforchildren.org.uk](mailto:Catherine.Witt@togetherforchildren.org.uk)

**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)  
Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

## Section II: Object

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### II.1. Scope of the procurement

#### II.1.1. Title

NEPO 609 - Social Care Research and Information Tool  
Reference number: 006243

#### II.1.2. Main CPV code

48100000 Industry specific software package

#### II.1.3. Type of contract

Services

#### II.1.4. Short description

Newcastle City Council acted as Lead Authority on behalf of the North East Purchasing Organisation (NEPO) and its member Authorities to procure and establish a contract for the delivery of an online research and information tool (the Contract) to be used predominately by Adults and Childrens Social Care Professionals. The tool must be adaptable to ensure it is able to adapt and keep up with advances in technology that may happen during the life of the Framework Agreement.

#### II.1.6. Information about lots

This contract is divided into lots: no

#### II.1.7. Total value of the procurement

Value excluding VAT: 628 000,00 GBP

### II.2. Description

#### II.2.2. Additional CPV code(s)

73100000 Research and experimental development services, 85000000 Health and social work services, 80500000 Training services

#### II.2.3. Place of performance

NUTS code: UKC North East (England)

#### II.2.4. Description of the procurement

Newcastle City Council acted as Lead Authority on behalf of the North East Purchasing Organisation (NEPO) and its member Authorities to procure and establish a contract for the delivery of an online research and information tool (the Contract) to be used predominately by Adults and Childrens Social Care Professionals. The tool must be adaptable to ensure it is able to adapt and keep up with advances in technology that may happen during the life of the Framework Agreement. The Tool must be adaptable to ensure it is able to adapt and keep up with advances in technology that may happen during the life of this Contract.

This Social Care Research and Information Tool will allow the Participating Authorities listed to access a range of research and information including:

- a) research,
- b) information,
- c) example case studies,
- d) tailored learning and development,
- c) training.

Bespoke to Adults and Childrens Social Care topics via access to the online tool under an unlimited licence model.

The contract term will be 24 months with 2 x 12 month options to extend.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality Evaluation (As detailed in the ITT documentation) / Weighting : 80

Price - Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

Following the initial 24 month contract, there will be a further 2 x 12 month options to extend.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 067-157418](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** C-011413 /006243

**Title:**

NEPO 609 - Social Care Research and Information Tool

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

01/07/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: MA Education Limited (Trading as Community Care Inform)

Postal address: St Judes Church, Dulwich Road

Town: London

NUTS code: UKI London

Postal code: SE57 0PB

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 628 000,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Newcastle City Council

Postal address: Civic Centre, Barras Bridge

Town: Newcastle Upon Tyne

Postal code: NE1 8QH

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

23/07/2019