

352751-2026 - Competition

Netherlands – IT services: consulting, software development, Internet and support – A03.82.2026
Applicatie urgentie aanvraag- en bezwaarberoep proces
OJ S 98/2026 22/05/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Gemeente Leiden
Email: aanbestedingen@leidse-regio.nl
Legal type of the buyer: Regional authority
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: A03.82.2026 Applicatie urgentie aanvraag- en bezwaarberoep proces
Description: Het doel van de opdracht is het aanbesteden van een applicatie (met bijhorende diensten): - de applicatie dient als digitaal kanaal voor de inwoners om een urgentie aan te vragen en indien mogelijk bezwaar in te dienen; - de applicatie dient te voorzien van de aanvraag, alle bijbehorende documenten, identificatie van de aanvrager en betaling van de legeskosten; - de applicatie dient gekoppeld te kunnen worden aan het woonruimteverdeelsysteem (op dit moment is dat Huren in Holland Rijnland); - de applicatie dient documenten te kunnen archiveren; - de applicatie dient de termijnen van de aanvraag te monitoren; - de applicatie dient de aanvrager inzicht te geven wat de status is van de aanvraag en de mogelijkheid om te kunnen communiceren met de behandelaar en andersom; - de leverancier dient de applicatie te onderhouden, beheren en verdere ontwikkeling mogelijk te houden De opdracht dient na aanbesteding direct te starten. 1
Procedure identifier: ac847948-38c2-4aa3-816f-28bef04dab93
Internal identifier: A03.82.2026
Type of procedure: Open
The procedure is accelerated: no
Main features of the procedure: x

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Netherlands
Anywhere in the given country
Additional information: Leiden

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: A03.82.2026 Applicatie urgentie aanvraag- en bezwaarberoep proces

Description: Op dit moment worden urgentie aanvragen opgestart met behulp van de 13 woningcorporaties. Zij voeren gesprekken met potentiële aanvragers en dragen zorg voor de betaling van de legeskosten en het aanleveren van de complete fysiek dossiers aan het urgentie secretariaat binnen de Regio Holland Rijnland ter behandeling. Per 1 januari 2026 is de Wmebv is ingetreden, Regio Holland Rijnland wil voldoen aan deze wetgeving door het volledige proces te digitaliseren

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: Verlening

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Leiden

5.1.3. Estimated duration

Duration: 24 Days

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: verlengingsoptie van 3 keer 2 jaar

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Programma van wensen

Description: Programma van wensen
Category of award weight criterion: Weight (points, exact)
Award criterion number: 18

Criterion:

Type: Quality
Name: Implementatie
Description: Implementatie
Category of award weight criterion: Weight (points, exact)
Award criterion number: 20

Criterion:

Type: Quality
Name: presentatie
Description: presentatie
Category of award weight criterion: Weight (points, exact)
Award criterion number: 32

Criterion:

Type: Price
Name: Prijs
Description: Prijs
Category of award weight criterion: Weight (points, exact)
Award criterion number: 30

5.1.11. Procurement documents

Deadline for requesting additional information: 11/06/2026 08:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/425958>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/425958>
Languages in which tenders or requests to participate may be submitted: Dutch
Electronic catalogue: Not allowed
Variants: Not allowed
Description of the financial guarantee: Akkoord op leidraad en gevolgde procedure
Deadline for receipt of tenders: 02/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 02/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Gemeente Leiden - Commissie van Aanbestedingsexperts

Review organisation: Gemeente Leiden - Rechtbank 's-Gravenhage

Organisation providing additional information about the procurement procedure: Gemeente Leiden

Organisation providing more information on the review procedures: Gemeente Leiden - Rechtbank 's-Gravenhage

Organisation receiving requests to participate: Gemeente Leiden

8. Organisations

8.1. ORG-0001

Official name: Gemeente Leiden

Registration number: 292140280

Postal address: Tweelingstraat 4

Town: Leiden

Postcode: 2312 LX

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Contact point: Terence ten Berge

Email: aanbestedingen@leidse-regio.nl

Telephone: +31 621189417

Internet address: <http://www.leidse-regio.nl/>

Buyer profile: <http://www.leidse-regio.nl/>

Other contact points:

Official name: Commissie van Aanbestedingsexperts

Postal address: Bezuidenhoutseweg 73

Town: 's-Gravenhage

Postcode: 2594 AC

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Contact point: Commissie van Aanbestedingsexperts

Email: info@commissievanaanbestedingsexperts.nl

Telephone: +31 703797480

Internet address: <https://www.commissievanaanbestedingsexperts.nl>

Other contact points:

Official name: Rechtbank 's-Gravenhage

Postal address: Postbus 20302

Town: 's-Gravenhage

Postcode: 2500 EH

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Email: voorlichtingsrechtbank@sgarr.drp.minjus.nl

Telephone: +31 703813131

Internet address: <http://www.rechtspraak.nl>

Other contact points:

Official name: Rechtbank 's-Gravenhage
Postal address: Postbus 20302
Town: 's-Gravenhage
Postcode: 2500 EH
Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)
Country: Netherlands
Email: voorlichtingsrechtbank@sgarr.drp.minjus.nl
Telephone: +31 703813131
Fax: +31 703811511
Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate
Review organisation
Organisation providing more information on the review procedures
Mediation organisation

Notice information

Notice identifier/version: 8f544c1f-fd2a-46ed-8218-3b4ad624e178 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 21/05/2026 10:35:15 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Dutch
Notice publication number: 352751-2026
OJ S issue number: 98/2026
Publication date: 22/05/2026