

United Kingdom-Bury St Edmonds: IT services: consulting, software development, Internet and support**OJ S 143/2019 26/07/2019****Contract award notice****Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Suffolk Housing Society

Postal address: Coppice House, 5 Greenwood Court, Bury

Town: Bury St Edmonds

NUTS code: UK United Kingdom

Postal code: IP32 7GY

Country: United Kingdom

Contact person: Anna Casbolt

E-mail: Anna.Casbolt@suffolkhousing.org**Internet address(es):**Main address: www.suffolkhousing.org**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

ICT Infrastructure Refresh and Managed Services

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Suffolk Housing Society has appointed a single supplier to refresh its infrastructure and managed service provision to move ahead with the enhancements of its business application portfolio, to provide the capacity for future requirements to deliver digital services to customers, and to increase the use of electronic systems for staff. The scope will include servers/compute and storage which will be delivered through an externally provided managed solution, together with a backup and a disaster recovery solution to be provisioned as cloud services.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 500 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Suffolk Housing Society has appointed a single supplier to refresh its infrastructure and managed service provision to move ahead with the enhancements of its business application portfolio, to provide the capacity for future requirements to deliver digital services to customers, and to increase the use of electronic systems for staff. The scope will include servers/compute and storage which will be delivered through an externally provided managed solution, together with a backup and a disaster recovery solution to be provisioned as cloud services.

II.2.5. Award criteria

Quality criterion - Name: As stated in the procurement documents / Weighting: 70

Cost criterion - Name: As stated in the procurement documents / Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

The contract with the successful supplier will last for an initial period of 3 years, with 2 x 1 yearly options to extend at Suffolk's discretion, giving a maximum potential term of 5 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 245-561392](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

ICT Infrastructure Refresh and Managed Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/06/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Castleton Technologies Ltd

National registration number: 06193446

Postal address: The Walbrook Building, 25 Walbrook, London, United Kingdom

Town: London

NUTS code: UK United Kingdom

Postal code: EC4N 8AF

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 500 000,00 GBP

Total value of the contract/lot: 500 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: The Strand

Town: London

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cabinet Office

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

24/07/2019