

353217-2026 - Competition

Netherlands – IT services: consulting, software development, Internet and support – Deployment of BonafID and geteduroam services

OJ S 98/2026 22/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: GÉANT

Email: joost.vankessel@geant.org

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Deployment of BonafID and geteduroam services

Description: The objective of this ITT is to procure a qualified vendor, partnership, or consortium with demonstrated capability to deliver a scalable, operational, and supportable identity management platform, addressing development, execution, and adoption in an integrated manner. The selected bidder(s) will be responsible for ensuring that BonafID transitions from a prototype and pilot stage into an operational, scalable, and supportable service for African NREN environments. Through this ITT, WACREN seeks to establish a robust and scalable identity federation capability. The selected bidder(s) will be responsible for delivering a production-ready BonafID platform, ensuring seamless integration with geteduroam and eduroam, onboarding pilot institutions, building local operational capacity, and enabling a sustainable model for broader regional deployment.

Procedure identifier: 24a48397-8af8-4ed5-869a-7afd7d3407c0

Internal identifier: fc2a9867-3639-45fe-8cf5-f616bd393ce5

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72230000 Custom software development services, 72260000 Software-related services

2.1.2. Place of performance

Country: Ghana

Anywhere in the given country

Additional information: See documentation

2.1.3. Value

Estimated value excluding VAT: 580 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Deployment of BonafID and geteduroam services

Description: The objective of this ITT is to procure a qualified vendor, partnership, or consortium with demonstrated capability to deliver a scalable, operational, and supportable identity management platform, addressing development, execution, and adoption in an integrated manner. The selected bidder(s) will be responsible for ensuring that BonafID transitions from a prototype and pilot stage into an operational, scalable, and supportable service for African NREN environments. Through this ITT, WACREN seeks to establish a robust and scalable identity federation capability. The selected bidder(s) will be responsible for delivering a production-ready BonafID platform, ensuring seamless integration with geteduroam and eduroam, onboarding pilot institutions, building local operational capacity, and enabling a sustainable model for broader regional deployment.

Internal identifier: f11bab81-940b-41cc-affc-011767c88d31

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72230000 Custom software development services, 72260000 Software-related services

5.1.2. Place of performance

Country: Ghana

Anywhere in the given country

Additional information: See documentation

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 580 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: References on specified services

Description of selection criterion: Compulsory Competence 1 Technical and professional ability
The bidder must demonstrate that it has relevant and sufficient experience in delivering services comparable to the subject matter of this tender. The bidder shall confirm that, within the last three (3) years, it has performed at least one (1) contract of a minimum duration of twelve (12) consecutive months for a customer, in which the bidder has delivered an identity management and/or federated identity solution and has provided services comparable in scope and complexity to the BonafID platform and associated services described in this ITT. As part of this reference, the bidder shall demonstrate that it has provided, as a minimum, the following services to this customer: delivered or implemented an identity management and/or identity federation solution in a multi-institutional environment; supported integration with Identity Providers (IdPs), Service Providers (SPs), or comparable identity ecosystems; delivered a solution suitable for production use, including operationalisation and service enablement; supported onboarding of multiple organisations or user groups into the solution; provided technical documentation, operational support, and/or knowledge transfer to enable continued service operation; demonstrated experience with integration or support of authentication-based onboarding or network access services comparable to geteduroam and /or eduroam. Compliance with this selection criterion shall be assessed on a pass/fail basis. GÉANT reserves the right to request supporting evidence during the verification phase, including reference details, contract descriptions, and confirmation of performance by the customer.

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Delivery Plan

Description: GÉANT and WACREN require a clear understanding of how the Bidder intends to translate the scope and objectives of this ITT into a structured and realistic delivery approach. Given the complexity of transitioning BonafID from its current state into a production ready, regionally operated service, the delivery plan provides key insight into the Bidder's understanding of the technical, organisational, and coordination challenges involved. Through this criterion, Bidders are expected to describe how development, deployment, onboarding, training, governance, and risk management are combined into a coherent delivery plan that supports timely implementation, effective coordination with WACREN, and sustainable service operation within the proposed 36 month timeframe. The information provided should enable GÉANT to understand why the proposed sequencing, governance structures, and delivery approach are appropriate for this assignment and how they support qualitative delivery of the required services. Bidders are expected to address the following elements: 1. Overall delivery approach 2. Technical approach covering development and production readiness 3. Deployment, onboarding, and training plan 4. Governance and coordination model with WACREN 5. Workplan and timeline (36months?) 6. Budget breakdown 7. Risk assessment and mitigation strategy
Assessment of the Scoring Criterion SC1 In 4.1.3.1 it is indicated how scores will be awarded. You will receive a higher score when your proposal exceeds these requirements. A lower score will be given when from your proposal it is not clear if all requirements are met and/or when it is not clear if your solution contributes to the objectives provided. Your response for SC1 must be limited to a maximum of five (5) pages. Any additional pages will not be taken into consideration.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Solution

Description: GÉANT and WACREN require a solution that is demonstrably suitable for deployment as a production grade, regionally operated service within a heterogeneous and federated research and education environment. Through this criterion, Bidders are expected to explain the rationale behind their proposed solution and how it will be implemented in practice to achieve the objectives of this ITT. This includes demonstrating that the solution is technically coherent, realistic to deploy, and appropriate for the operational, organisational, and adoption context of WACREN and its member NRENs. Given the transition from prototype and pilot activities to sustained service operation, it is important that the solution description shows how technical design choices, operational considerations, adoption and training strategies, and risk management are aligned and mutually reinforcing. The information provided under this criterion should enable GÉANT to understand why the proposed solution is effective, sustainable, and offers value for money over the full lifecycle of the service, rather than focusing solely on individual components or features in isolation. Bidders are expected to address the following elements: • technical competence and relevance, • coherence and realism of the turnkey approach, • demonstrated experience with similar transitions to production, • quality of the adoption and training strategy, • value for money, • delivery risk and mitigation. • demonstrate how the solution will meet non-functional requirements including security, availability, scalability, and compliance appropriate for a multi-institution federated service. • demonstrate how this solution will be sustained and maintained long-term and how previous experience with eduID contributes to this solution. Assessment of the Scoring Criterion SC2 In 4.1.3.1 it is indicated how scores will be awarded. You will receive a higher score when your proposal exceeds these requirements. A lower score will be given when from your proposal it is not clear if all requirements are met and/or when it is not clear if your solution contributes to the objectives provided. Your response for SC2 must be limited to a maximum of five (5) pages. Any additional pages will not be taken into consideration.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Name: Price

Description: Please fill in the price sheet attached to this ITT as Annex B. You are requested to fill in the yellow shaded cells only. The milestones each have allocated a percentage of the total amount you have offered. For example. When your offer (excl. VAT) is € 700.000,-- The price for the delivery of milestone #1 (Platform Development and Production Readiness) is € 70.000,-- (excl. VAT). After the acceptance of the milestone you can invoice GÉANT for an amount of € 70.000,-- + applicable VAT.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://s2c.mercell.com/today/199636>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://s2c.mercell.com/today/199636>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Allowed

Deadline for receipt of tenders: 03/07/2026 09:00:57 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 2 026 Years

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Yes

A non-disclosure agreement is required: no

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 10

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Amsterdam

Information about review deadlines: n/a

Organisation providing more information on the review procedures: GÉANT

8. Organisations

8.1. ORG-0001

Official name: GÉANT

Registration number: 40535155

Postal address: Hoekenrode 3

Town: Amsterdam

Postcode: 1102BR

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Contact point: Joost van Kessel

Email: joost.vankessel@geant.org

Telephone: +31615322184

Internet address: <https://www.geant.org>

Buyer profile: <https://s2c.mercell.com/buyer/2384>

Roles of this organisation:

Buyer

Central purchasing body acquiring supplies and/or services intended for other buyers

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Rechtbank Amsterdam

Registration number: Rechtbank Amsterdam

Town: Amsterdam

Postcode: 1076AV

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Roles of this organisation:

Notice information

Notice identifier/version: 0b987628-4b73-4252-a875-1b648f475210 - 01

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Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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