

**Ireland-Dublin: Systems support services**  
**OJ S 133/2021 13/07/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Higher Education Authority

National registration number: 0085228K

Postal address: 3 Shelbourne Buildings

Town: Dublin 4

NUTS code: IE061 Dublin

Postal code: Shelbourne Road

Country: Ireland

Contact person: Liam Ryan

E-mail: [procurement@hea.ie](mailto:procurement@hea.ie)

Telephone: +353 12317100

**Internet address(es):**

Main address: <http://www.hea.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1176>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Implementation and Support of an Integrated Financial Management System and Related Services

Reference number: 2020/01

**II.1.2. Main CPV code**

72253200 Systems support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The HEA intends to identify and select the most economically advantageous software for its financial management system requirements.

The system to be implemented will enable the organisation to:

- carry out the accounting system functions including nominal ledger processing, procurement and purchasing, accounts payable, processing T&S claims, Grants payable, accounts receivable, fixed assets, reporting and budgeting, and bank/treasury management;
- support current and future integration to other systems within the HEA such as grant management, grant allocation and payroll systems;
- provide customisable workflow functions to manage grant payment approval or systems outside HEA e.g. outsourced payroll provider;
- provide customised reports and in certain cases dynamic reporting;
- the contracted supplier will be required to provide in house training and support for users;
- the contracted supplier will be required to provide ongoing system updates and maintenance.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 850 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48440000 Financial analysis and accounting software package, 48441000 Financial analysis software package, 72212440 Financial analysis and accounting software development services, 72212441 Financial analysis software development services, 72212442 Financial systems software development services, 72212445 Customer Relation Management software development services, 72500000 Computer-related services, 72540000 Computer upgrade services, 72600000 Computer support and consultancy services, 72611000 Technical computer support services

#### **II.2.3. Place of performance**

NUTS code: IE061 Dublin

Main site or place of performance: Dublin.

#### **II.2.4. Description of the procurement**

The HEA intends to identify and select the most economically advantageous software for its financial management system requirements.

The system to be implemented will enable the organisation to:

- carry out the accounting system functions including nominal ledger processing, procurement and purchasing, accounts payable, processing T&S claims, grants payable, accounts receivable, Fixed assets, reporting and budgeting, and bank/treasury management;
- support current and future integration to other systems within the HEA such as grant management, grant allocation and payroll systems;
- provide customisable workflow functions to manage grant payment approval or systems outside HEA e.g. outsourced payroll provider;
- provide customised reports and in certain cases dynamic reporting;
- the contracted supplier will be required to provide in house training and support for users;
- the contracted supplier will be required to provide ongoing system updates and maintenance.

#### **II.2.5. Award criteria**

Quality criterion - Name: Fitness for purpose of the proposed solution / Weighting: 30

Quality criterion - Name: Quality, quantity and balance of the team proposed / Weighting: 30

Quality criterion - Name: Delivery plan for the implementation and other requirements / Weighting: 10

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 139-342224](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Implementation and Support of an Integrated Financial Management System and Related Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

02/07/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Sysco Software Solutions  
National registration number: 77046  
Postal address: 23 Lower Hatch Street  
Town: Dublin  
NUTS code: IE061 Dublin  
Postal code: Dublin  
Country: Ireland  
E-mail: [marketing@sysco-software.com](mailto:marketing@sysco-software.com)  
Telephone: +353 16768900  
Internet address: <http://www.sysco.ie>  
The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 500 000,00 EUR  
Total value of the contract/lot: 850 000,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

- 1) Interested parties must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties;
- 2) This is the sole call for competition for this contract/framework;
- 3) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers;
- 4) Contract award will be subject to the approval of the competent authorities;
- 5) It will be a condition of award that the successful tenderer is and remains tax compliant;
- 6) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time;
- 7) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: The High Court  
Postal address: Inns Quay  
Town: Dublin 7  
Postal code: D7  
Country: Ireland  
E-mail: [Highcourtcentraloffice@courts.ie](mailto:Highcourtcentraloffice@courts.ie)  
Telephone: +353 1886000

Internet address: [www.courts.ie](http://www.courts.ie)

**VI.5. Date of dispatch of this notice**

08/07/2021