

France-Rouen: Telephone survey services

OJ S 144/2020 28/07/2020

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Chambre Régionale Métiers Artisanat HN

Postal address: 27 rue 74e Régiment Infanterie — CS 11153

Town: Rouen

NUTS code: FRD11 Calvados

Postal code: 76100

Country: France

Contact person: reseaucma.e-marchespublics.com

E-mail: contact@cma76.fr

Telephone: +33 132182345

Internet address(es):Main address: <http://reseaucma.e-marchespublics.com>Address of the buyer profile: <http://reseaucma.e-marchespublics.com>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://reseaucma.e-marchespublics.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://reseaucma.e-marchespublics.com>**I.4. Type of the contracting authority**

Other type: Établissement public administratif

I.5. Main activity

Other activity: Organisation consulaire

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Prestation de service visant à la préparation, la réalisation et le rendu de trois enquêtes téléphoniques pour les besoins de la CRMA Normandie dans le cadre de son réseau consulaire normand

Reference number: 2020-N-05

II.1.2. Main CPV code

79311210 Telephone survey services

II.1.3.

Type of contract

Services

II.1.4. Short description

Marché ordinaire à prix global et forfaitaire de prestation d'enquêtes téléphoniques sur trois vagues avec coconstruction du questionnaire, une recherche de n° de téléphone, la réalisation des appels et l'analyse des résultats et la production de rapports.

II.1.5. Estimated total value

Value excluding VAT: 150 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79311210 Telephone survey services

II.2.3. Place of performance

NUTS code: FRD Normandie

II.2.4. Description of the procurement

Marché ordinaire à prix global et forfaitaire de prestation d'enquêtes téléphoniques sur trois vagues avec coconstruction du questionnaire, une recherche de n° de téléphone, la réalisation des appels et l'analyse des résultats et la production de rapports. Durée: de la notification du marché au 31.12.2021.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 150 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 16

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Les dépenses relatives au présent marché sont financées par imputation au budget de la CRMA Normandie et subventionnées en partie par le Fond national d'aménagement et de développement du territoire (FNADT) dans le cadre du contrat plan État-Région 2015-2020 et du projet CMA Projection.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/08/2020 Local time: 16:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/09/2020 Local time: 16:00

Place:

Rouen.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif Caen

Postal address: 3 rue Arthur Leduc — BP 25086
Town: Caen Cedex 4
Postal code: 14050
Country: France
E-mail: greffe.ta-caen@juradm.fr
Telephone: +33 153467983

VI.4.2. Body responsible for mediation procedures

Official name: Comité consultatif interrégional de règlement amiable des différents litiges relatifs aux marchés publics — Dirrecte Pays de Loire
Postal address: 3 rue Arthur Leduc — BP 25086
Town: Nantes
Postal code: 44000
Country: France
E-mail: paysdl.ccirca@directe.gouv.fr
Telephone: +33 153467983

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Greffe du tribunal administratif de Caen
Postal address: 3 rue Arthur Leduc — BP 25086
Town: Nantes
Postal code: 44000
Country: France

VI.5. Date of dispatch of this notice

24/07/2020