

France-Paris: Office automation services
OJ S 115/2023 16/06/2023
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Fédération AGIRC-ARRCO

Postal address: 16-18 Rue Jules César

Town: Paris cedex 12

NUTS code: FR101 Paris

Postal code: 75592

Country: France

E-mail: Achats.prestations@agirc-arrco.fr

Internet address(es):

Main address: <https://www.agirc-arrco.fr/>

Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_ZQxxr-7cCI)

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Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_ZQxxr-7cCI

I.4. Type of the contracting authority

Other type: RETRAITE COMPLEMENTAIRE

I.5. Main activity

Other activity: RETRAITE COMPLEMENTAIRE

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Prestations de service desk, de support de proximité et environnement de travail pour la Fédération AGIRC ARRCO

Reference number: Fédé2023-AO011-Service Desk et Proximité

II.1.2. Main CPV code

72513000 Office automation services

II.1.3. Type of contract

Services

II.1.4. Short description

Le besoin porte sur la réalisation de prestations de service desk, support de proximité et environnement de travail.

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72611000 Technical computer support services

II.2.3. Place of performance

NUTS code: FR101 Paris

II.2.4. Description of the procurement

Prestations de service desk, support de proximité et environnement de travail.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

L'accord cadre est conclu pour une durée ferme de 36 mois. En option, il pourra être reconduit tacitement 2 fois pour une nouvelle période de 12 mois sans que sa durée totale puisse excéder 60 mois.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

La reconduction de deux fois 12 mois, de la durée du marché, au-delà de la période fermeLe marché pourra faire l'objet d'une procédure négociée sans publicité ni mise en concurrence préalables pour la réalisation de prestations similaires en application de l'article R2122-7 du Code de la Commande Publique.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Les prestations courantes sont forfaitisées

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/07/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.7. Conditions for opening of tenders

Date: 18/07/2023 Local time: 09:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Au cours de la période 2028-2029

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de grande instance de Paris

Postal address: Parvis du Tribunal de Paris

Town: PARIS

Postal code: 75859

Country: France

Internet address: <https://www.tribunal-de-paris.justice.fr/75/le-tribunal-de-paris>

VI.4.2. Body responsible for mediation procedures

Official name: Tribunal de grande instance de Paris

Postal address: Parvis du Tribunal de Paris

Town: PARIS

Postal code: 75859

Country: France

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal de grande instance de Paris

Postal address: Parvis du Tribunal de Paris

Town: PARIS

Postal code: 75859

Country: France

VI.5. Date of dispatch of this notice

13/06/2023