

**United Kingdom-Rochdale: Installation services of line telephony equipment**  
**OJ S 144/2019 29/07/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Rochdale Boroughwide Housing  
Postal address: Sandbrook House, Sandbrook Way  
Town: Rochdale  
NUTS code: UKD3 Greater Manchester  
Postal code: OL11 1RY  
Country: United Kingdom  
Contact person: RBH Procurement team  
E-mail: [rbh.procurement@rbh.org.uk](mailto:rbh.procurement@rbh.org.uk)  
Telephone: +44 1706273726

**Internet address(es):**

Main address: <http://www.rbh.org.uk>  
Address of the buyer profile: <http://www.rbh.org.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

ITT For the Provision of a Telephony Solution  
Reference number: DN313104

**II.1.2. Main CPV code**

51340000 Installation services of line telephony equipment

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

RBH is embarking on an exciting and ambitious journey to transform how we operate and deliver services to our customers. In order to support and deliver this transformation 'digital' will be at the forefront and a technology a key enabler. Fundamental to the delivery of the 'Digital Transformation' programme is a fit for purpose and fit for use communications solution that will support the society on a number of key principles: — improved communication,

- improved collaboration,
- efficient working,
- channel shift and multi channel communications,
- VFM and scalability,
- automation.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 26 059 950,00 GBP

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKD3 Greater Manchester

Main site or place of performance: Rochdale Boroughwide Housing Sandbrook House  
Sandbrook Way Rochdale OL11 1RY.

#### **II.2.4. Description of the procurement**

Telephony solution.

#### **II.2.5. Award criteria**

Quality criterion - Name: Price / Weighting: 50

Quality criterion - Name: Quality / Weighting: 45

Quality criterion - Name: Social value / Weighting: 5

Price - Weighting: 50

#### **II.2.11. Information about options**

Options: yes

Description of options:

36 months contract with 2 x 12-month options to extend.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 239-497133](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 2017/S 239-497133

**Lot No:** 1

**Title:**

ITT For the Provision of a Telephony Solution

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

30/09/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 24

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 24

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: 4Sight Communications Ltd

Town: Surrey

NUTS code: UKD3 Greater Manchester

Postal code: SM1 1JB

Country: United Kingdom

Telephone: +44 2036680436

Internet address: [www.4sightcomms.com](http://www.4sightcomms.com)

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 200 000,00 GBP

Total value of the contract/lot: 275 998,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: RBH Legal Team

Postal address: Rochdale Boroughwide housing Sandbrook House Sandbrook Way

Town: Rochdale  
Postal code: OL11 1RY  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**  
25/07/2019