

Norway-Tromsø: IT services: consulting, software development, Internet and support

OJ S 115/2023 16/06/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Nofima AS

National registration number: 989278835

Postal address: Muninbakken 9-13

Town: TROMSØ

NUTS code: NO Norge

Postal code: 9019

Country: Norway

Contact person: Kari Grønlien

E-mail: kari.gronlien@nofima.no

Telephone: +47 77629042

Internet address(es):Main address: <https://permalink.mercell.com/205985339.aspx>Address of the buyer profile: <http://www.nofima.no/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/205985339.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/205985339.aspx>

I.4. Type of the contracting authority

Other type: Research Institute

I.5. Main activity

Other activity: Research Institute

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

ICT operational services.

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The aim of the notice is to enter into a quality and financially appropriate contract that covers Nofima's need for an administered IT platform with flexible services for processing, saving, network, and final user equipment (device management).

Nofima would like the provider operational services to have total responsibility for the platform, including the operation of servers, network, and unit administration of final user equipment (device management) throughout the entire life cycle. The tenderer will operate, secure, monitor, maintain, and further develop the systems so that they function in the best possible way for Nofima throughout the entire contract period.

The service will serve all of Nofima's localities and users.

Click <https://permalink.mercell.com/205985339.aspx>.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

30200000 Computer equipment and supplies, 30230000 Computer-related equipment, 32400000 Networks, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72246000 Systems consultancy services, 72250000 System and support services, 72410000 Provider services, 72510000 Computer-related management services, 72514000 Computer facilities management services, 72514100 Facilities management services involving computer operation, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The services covered by the procurement consist of, amongst other things: Computer centre operation - Network operation - LAN, WAN, VPN, WiFi, Integration, identity, and access management - Operation of software - Operation of clients (PC or MAC). Nofima will prefer cloud services when there are not any special obstacles to use them and when such services give the most appropriate and cost efficient solution. Tenders that mean a transition not a partial or completely cloud base service will therefore be equally relevant as tenders that are based on operation in Nofima's or the tenderer's own operations centre.

The ambition is to only use standardised deliveries based on a cloud-first strategy, with the use of private cloud services from a Norwegian location and/or general cloud services such as Microsoft Azure - delivered from the EU.

The services covered by the contract must develop over time in line with the innovation in the market so that Nofima can exploit new innovations within Big Data, artificial intelligence - AI, machine learning, interaction, and other relevant services areas in the coming years. The tenderer will in this way be a strategic cooperation party within the modernisation and digitalisation of the IT portfolio in Nofima.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract will be signed with a 4 (four) year duration, with an option for Nofima to renew for a further 1 year at a time unless 6 (six) months notice is given by the contracting authority, or 12 (twelve) months notice by the tenderer before the renewal date.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Maximum number: 5 Objective criteria for choosing the limited number of candidates:

If after the pre qualification evaluation there are a higher number of qualified tenderers who have sought participation than the contracting authority plans to invite, the contracting authority will choose from among the qualified tenderers on the basis of the following award criteria:

Selection criterium Weighting

Relevant experience, 40 %

Ability to fulfil the contract and capacity, 60 %

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

See the tender documentation - contest rules.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/08/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Tender must be valid until: 30/04/2024

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Nord-Troms og Senja Tingrett, Troms Tingrett

Postal address: Fr Nansens plass 17

Town: Tromsø

Postal code: 9008

Country: Norway

VI.5. Date of dispatch of this notice

13/06/2023