

Spain-Madrid: Customer survey services
OJ S 115/2023 16/06/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Instituto de Turismo de España (TURESPAÑA)

National registration number: Q2829013H

Postal address: Poeta Joan Maragall, 41 (Antigua Capitan Haya, 41)

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28020

Country: Spain

Contact person: Instituto de Turismo de España (TURESPAÑA)

E-mail: contratacion@tourspain.es

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=y%2F1YSTMvSNUQK2TEfXGy%2BA%3D%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Contratación, por procedimiento abierto conforme al artículo 156 al 158 de la LCSP, de un servicio de encuestación y tratamiento de la información, correspondiente a la operación estadística HABITUR encuesta de hábitos turísticos.

Reference number: 020022C00054

II.1.2. Main CPV code

79342310 Customer survey services

II.1.3. Type of contract

Services

II.1.4. Short description

Contratación, por procedimiento abierto conforme al artículo 156 al 158 de la LCSP, de un servicio de encuestación y tratamiento de la información, correspondiente a la operación estadística HABITUR encuesta de hábitos turísticos.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 140 427,40 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Contratación, por procedimiento abierto conforme al artículo 156 al 158 de la LCSP, de un servicio de encuestación y tratamiento de la información, correspondiente a la operación estadística HABITUR encuesta de hábitos turísticos.

II.2.5. Award criteria

Quality criterion - Name: criterios basados en juicios de valor / Weighting: 45

Price - Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 150-428546](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Contratación, por procedimiento abierto conforme al artículo 156 al 158 de la LCSP, de un servicio de encuestación y tratamiento de la información, correspondiente a la operación estadística HABITUR encuesta de hábitos turísticos.

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: GRAFONET, S.L.

National registration number: B82040437

Postal address: AVDA REINA VICTORIA, NUM 58, ESC. 1, PLANTA 1, PUERTA A

Town: madrid

NUTS code: ES300 Madrid

Postal code: 28007

Country: Spain

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: GRAFONET, S.L.

National registration number: B82040437

Postal address: AVDA REINA VICTORIA, NUM 58, ESC. 1, PLANTA 1, PUERTA A

Town: madrid

NUTS code: ES300 Madrid

Postal code: 28007

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 169 252,66 EUR

Total value of the contract/lot: 140 427,40 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Ministerio de Industria, Comercio y Turismo

Postal address: Paseo de la Castellana 162

Town: Madrid

Postal code: 28046

Country: Spain

VI.5. Date of dispatch of this notice

13/06/2023