

Belgium-Brussels: Ticket-issuing machines
OJ S 115/2023 16/06/2023
Contract award notice – utilities
Supplies

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: SNCB-Procurement

National registration number: 0203.430.576_18250

Postal address: Avenue de la Porte de Hal 40

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1060

Country: Belgium

Contact person: Antoine Tilmant

E-mail: antoine.tilmant@sncb.be

Telephone: +32 25282664

Internet address(es):

Main address: www.belgiantrain.be

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=485607>

I.6. Main activity

Railway services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Ticket Vending Machines – Automates de ventes - TVMs

Reference number: SNCB-CS-CS3/0002334378-F06_0

II.1.2. Main CPV code

30144200 Ticket-issuing machines

II.1.3. Type of contract

Supplies

II.1.4. Short description

La SNCB souhaite renouveler et étendre l'entièreté ou une partie de son parc d'automates de ventes actuellement constitués de 860 machines. Pour la SNCB, les automates de ventes constituent un canal de prédilection de ses clients et le restera dans les années à venir. Le support de l'augmentation des transactions et la diminution des interactions humaines nécessite de renforcer l'offre actuelle, d'augmenter le nombre de fonctionnalités et d'améliorer la convivialité des automates. C'est dans ce cadre que la SNCB lance un marché portant sur l'

achat d'automates de ventes, de services pour accompagner leur implémentation et d'un contrat de support et maintenance opérationnels.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 21 390 625,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: BE Belgique / België

Main site or place of performance: Belgique uniquement

II.2.4. Description of the procurement

Le marché consiste à conclure un contrat-cadre pour la fourniture d'automates de ventes (ou TVMs : ticket vending machine) avec le logiciel de base (ainsi que des éventuels développements) et des services associés. La SNCB compte investir par le biais de ce marché dans de nouvelles machines de nouvelle génération afin de remplacer et/ou élargir son parc actuel.

II.2.5. Award criteria

Quality criterion - Name: Qualité / Weighting: 50

Quality criterion - Name: SLAs / Weighting: 20

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

Voir cahier des charges

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 167-438652](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/04/2023

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Conduent Business Solutions France SAS

Town: Guilhaersand-Granges

NUTS code: FR France

Postal code: 07500

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 21 390 625,00 EUR

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'Etat

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

E-mail: info@conseildetat.be

Telephone: +32 22349611

Fax: +32 22349842

Internet address: <http://www.raadvst-consetat.be>

VI.5. Date of dispatch of this notice

13/06/2023