

United Kingdom-Wembley: Cleaning services
OJ S 174/2017 12/09/2017
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Network Homes
Postal address: Olympic Office Centre, 8 Fulton Road
Town: Wembley
NUTS code: UKI London
Postal code: HA9 0NU
Country: United Kingdom
Contact person: Linda Lally
E-mail: procurement@networkhomes.org.uk
Telephone: +44 20807824854

Internet address(es):

Main address: <https://www.networkhomes.org.uk>

I.1. Name and addresses

Official name: SW9 Community Housing
Postal address: 6 Stockwell Park Walk
Town: London
NUTS code: UKI London
Postal code: SW9 0FG
Country: United Kingdom
E-mail: procurement@networkhomes.org.uk

Internet address(es):

Main address: <https://www.sw9.org.uk>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-Wembley:-Cleaning-services./UA523372U8>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Estate Services.

II.1.2. Main CPV code

90910000 Cleaning services

II.1.3. Type of contract

Services

II.1.4. Short description

Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide an estate services contract to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

Estate Services will broadly comprise internal and external cleaning, window cleaning services, bulk waste, graffiti removal and ground maintenance services.

The contract is for 5 years, with the potential of 2 further extensions of 3+2 years, giving a total potential contract length of 10 years in total.

The contract will be split into 7 lots based on geographical areas.

Contractors can be awarded one or more lots, one contractor can win all lots. If one contractor is awarded all lots we will expect the successful contractor to be able to demonstrate significant cost savings based on the total contract value.

II.1.5. Estimated total value

Value excluding VAT: 2 500 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Estate Services — London Boroughs of Brent and Harrow

Lot No: 1

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services, 77314000 Grounds maintenance services, 90690000 Graffiti removal services, 90918000 Bin-cleaning services, 90500000 Refuse and waste related services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide an estate services contract to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

Estate Services will broadly comprise internal and external cleaning, window cleaning services, bulk waste removal, graffiti removal and ground maintenance services.

Lot 1 covers properties in London Boroughs of Brent and Harrow, In lot 1 we have a variety of different stock tenures, including General Needs, Leasehold, Sheltered and Private Rented Properties (PRO).

Our head office at Olympic Office Centre in Wembley is also included in this lot.

Geographically Brent & Harrow are seen as our core Boroughs as they hold the bulk of our stock. This lot will cover xxx properties. NH's have a large development programme, we are aiming to develop 1 000 properties per year for the next 5 years across our whole stock portfolio, NH's may add or remove properties from this contract during the contract period.

In lot 1, we have a high number of densely populated and high profile estates, some with dedicated neighborhood management staff on site. Lot 1 also includes the majority of our sheltered schemes and we have approx 700 units of key worker accommodation at Northwick Park.

The contractor must be able to demonstrate experience of working across tenures and must be able to differentiate and respond to the varied needs of our residents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 12 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

2 possible renewals.

Initial contract period is for 5 years, with the option to extend by a further 5 years, (extensions will be 3 years + 2 years) depending upon performance. Maximum contract = 10 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

As stated in the SQ documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Initial contract period is for 5 years, with the option to extend by a further 5 years, (extensions will be 3 years + 2 years) depending upon performance. Maximum contract = 10 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Estate Services for all other London Boroughs (excl. Brent Harrow and Barnet)
Lot No: 2

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services, 77314000 Grounds maintenance services, 90690000 Graffiti removal services, 90918000 Bin-cleaning services, 90500000 Refuse and waste related services

II.2.3. Place of performance

NUTS code: UKI London
Main site or place of performance: London.

II.2.4. Description of the procurement

Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide an estate services contract to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

Estate Services will broadly comprise internal and external cleaning, window cleaning services, graffiti removal, bulk waste and ground maintenance services.

Lot 2 covers properties in all other London Boroughs excluding Brent, Harrow & Barnet. There are approx xxx properties in this lot.

Lot 2 includes a high number of dispersed sites across London which generally do not have any on site staff. There are a small number of sheltered sites within Lot 2.

We also have Private rented properties (PRO properties), we have approximately 600 units of shared cluster-style accommodation in east London, in Hackney and Islington.

The successful contractor will have to demonstrate the robustness of their management structure to resource visits to each site on a daily/ weekly basis to ensure high standards are being maintained across a large geographical area.

The contractor must also be able to demonstrate experience of working across tenures and must be able to differentiate and respond to the varied needs of our residents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 6 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

2 possible renewals.

Initial contract period is for 5 years, with the option to extend by a further 5 years, (extensions will be 3 years + 2 years) depending upon performance. Maximum contract = 10 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5
Objective criteria for choosing the limited number of candidates:

As stated in the SQ Documents.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Initial contract period is for 5 years, with the option to extend by a further 5 years, (extensions will be 3 years + 2 years) depending upon performance. Maximum contract = 10 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

All of London — Combined Lot

Lot No: 3

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services, 90690000 Graffiti removal services, 90500000 Refuse and waste related services, 90918000 Bin-cleaning services, 77314000 Grounds maintenance services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide an estate services contract to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

Estate Services will broadly comprise internal and external cleaning, window cleaning services, bulk waste removal, graffiti removal and ground maintenance services.

Lot 3 covers properties across London (excluding Barnet), This is a combined lot covering all properties in Lot 1 and Lot 2. In lot 3 we have a variety of different stock tenures, including General Needs, Leasehold, Sheltered and Private Rented Properties (PRO).

The successful contractor will have to demonstrate the capability of their management organisation and their capacity to deliver the services required across a large geographical area.

The contractor must be able to demonstrate experience of working across tenures and must be able to differentiate and respond to the varied needs of our residents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 18 000 000,00 GBP

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

2 possible renewals.

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

As stated in the SQ documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Internal & External Cleaning Services

Lot No: 4

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services, 90690000 Graffiti removal services, 90500000 Refuse and waste related services, 90918000 Bin-cleaning services

II.2.3. Place of performance

NUTS code: UKH23 Hertfordshire

Main site or place of performance: Hertfordshire.

II.2.4. Description of the procurement

Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide an internal and external cleaning service to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

This lot does not include grounds maintenance services.

The properties are predominantly in Market Town, Semi Rural and Rural locations. The bulk of the stock is within East Hertfordshire and is centred around the main towns of Hertford and Ware. There are smaller clusters of accommodation in St Albans, Milton Keynes, Biggleswade, and other parts of Hertfordshire. There are also a small number of properties in Watford and LB Barnet and other out of London areas.

NH's have a large development programme, we are aiming to develop 1 000 properties per year for the next 5 years across our whole stock portfolio, NH's may add or remove sites from this contract during the contract period.

The contractor must be able to demonstrate experience of working across tenures and must be able to differentiate and respond to the varied needs of our residents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

2 possible renewals.

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

As stated in the SQ document.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Grounds Maintenance — Hertford

Lot No: 5

II.2.2. Additional CPV code(s)

77314000 Grounds maintenance services

II.2.3. Place of performance

NUTS code: UKH23 Hertfordshire

Main site or place of performance: Hertfordshire.

II.2.4. Description of the procurement

Description of procurement: Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide a grounds maintenance service contract to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

This lot does not include cleaning services.

The properties are predominantly in Market Town, Semi Rural and Rural locations. The bulk of the stock is within East Hertfordshire and is centred around the main towns of Hertford and Ware. There are smaller clusters of accommodation in St Albans, Milton Keynes, Biggleswade, and other parts of Hertfordshire. There are also a small number of properties in Watford and LB Barnet and other out of London areas.

A significant amount of the sites are ex local authority where whole estates were transferred to Network Homes. Combined with the geographical locations, this gives rise to some extensive grounds maintenance liabilities in Lot 5, particularly around grass cutting and shrub maintenance. There is also very often split responsibilities between Network Homes and retained Parish, District and County Council obligations.

There are also a number of sheltered schemes in Lot 5 which also have extensive grounds maintenance requirements.

NH's have a large development programme, we are aiming to develop 1000 properties per year for the next 5 years across our whole stock portfolio, NH's may add or remove sites from this contract during the contract period.

The contractor must be able to demonstrate experience of working across tenures and must be able to differentiate and respond to the varied needs of our residents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

As stated in the SQ documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Estate Services — Combined lot Hertford and Out of London
Lot No: 6

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services, 90690000 Graffiti removal services, 90500000 Refuse and waste related services, 90918000 Bin-cleaning services, 77314000 Grounds maintenance services

II.2.3. Place of performance

NUTS code: UKH23 Hertfordshire
Main site or place of performance: Hertfordshire.

II.2.4. Description of the procurement

Network Homes (NH's) is inviting expressions of interest from suitably experienced and qualified service providers to provide an estate services contract to communal areas in general rented, sheltered schemes, shared ownership, key worker accommodation and leasehold properties.

Estate Services will broadly comprise internal and external cleaning, window cleaning services, graffiti removal, bulk waste and ground maintenance services.

This is a combined lot and covers the properties in lots 4 and 5.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 5 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

2 possible renewals.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

As stated in the SQ documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

This is a 5 year contract with the option to extend up to a further 5 years (2+3 years) depending upon performance. Maximum contract = 10 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

SW9 Cleaning
Lot No: 7

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services, 90690000 Graffiti removal services, 90500000 Refuse and waste related services, 90918000 Bin-cleaning services

II.2.3. Place of performance

NUTS code: UKI London
Main site or place of performance: LONDON.

II.2.4. Description of the procurement

SW9 is inviting expressions of interest from suitably experienced and qualified service providers to provide an internal and external cleaning service to communal areas in general rented, leasehold, shared ownership and sheltered properties.

Cleaning will include internal and external cleaning, window cleaning services, bulk waste removal and graffiti removal services.

Lot 7 covers the Stockwell Park and Robsart Village estates, both in SW9 with a combined stock of over 1 500 properties and over 20 blocks of varying sizes, including a high rise block of 20 floors.

SW9 are the housing management organisation for the Stockwell Park Estate, who manage the day-to-day housing services on behalf of the landlord -who is the parent company, Network Homes.

SW9 are considering setting up a DLO arrangement for their cleaning services, the contract term for the SW9 lot is therefore different to other lots. The SW9 contract term is 3 years plus further extensions of up to 7 years (10 years maximum).

This lot may or may not be awarded, If it awarded the Contract will be in the name of SW9.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

The SW9 contract term is 3 years, plus 2 years and then 5 x 1 year further annual extensions, of up to 10 years maximum.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5
Objective criteria for choosing the limited number of candidates:

As stated in the SQ documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The SW9 contract term is 3 years plus 2 years and then 5 x 1 further annual extensions of up to 10 years maximum.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/10/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

In accordance with the Public Contracts Regulations 2015, the Tender Documents are available on this portal, however only the SQ is required to be returned at this stage. Your attention is drawn however to the specification requirements in Appendix B of the tender documents which specifies the service required, so that potential bidders can ensure that they are willing and able to provide both the information and the services required and demonstrate this if invited to tender.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Wembley:-Cleaning-services./UA523372U8>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/UA523372U8>

Go reference: GO-201798-PRO-10981323.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: The High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The contracting authority will observe a minimum 10 calendar day standstill period from the day after communication to tenderers of the authority's intended award decision. There is no right to appeal to the contracting authority and instead the UK Public Contract Regulations 2015 provide for an aggrieved party to apply to The High court of England and Wales concerning any alleged breach unless an extension is agreed by the Courts. Full information regarding appeals can be obtained from the body responsible for the appeal procedure detailed in V1.4.1.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: The High Court

Postal address: Royal Courts Of Justice, The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.5. Date of dispatch of this notice

08/09/2017