

Portugal-Lisbon: Customer-care services

OJ S 134/2021 14/07/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Fundação Centro Cultural de Belém

National registration number: 502857145

Postal address: Praça do Império

Town: Lisboa

NUTS code: PT Portugal

Postal code: 1449-003

Country: Portugal

Contact person: Cátia Adriano

E-mail: aprovisionamentos@ccb.pt

Telephone: +351 213612532

Internet address(es):

Main address: www.ccb.pt

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://community.vortal.biz/sts/Login>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://community.vortal.biz/sts/Login>

I.4. Type of the contracting authority

Other type: Instituição de direito privado e utilidade pública

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Serviços de frente de casa e de assistentes de apoio a espetáculos e eventos do Centro Cultural De Belém

Reference number: DMD-0004-CP

II.1.2. Main CPV code

79342320 Customer-care services

II.1.3. Type of contract

Services

II.1.4. Short description

Serviços de frente de casa e de assistentes de apoio a espetáculos e eventos do Centro Cultural De Belém.

II.1.5. Estimated total value

Value excluding VAT: 297 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: PT170 Área Metropolitana de Lisboa

Main site or place of performance: Centro Cultural de Belém.

II.2.4. Description of the procurement

Serviços de frente de casa e de assistentes de apoio a espetáculos e eventos do Centro Cultural De Belém.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 297 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Doze + doze meses.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 23/08/2021 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Portuguese

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 24/08/2021 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conselho de Administração da Fundação Centro Cultural de Belém

Postal address: Praça do Império

Town: Lisboa

Postal code: 1449-003

Country: Portugal

E-mail: ccb@ccb.pt

Telephone: +351 213612400

Internet address: www.ccb.pt

VI.5. Date of dispatch of this notice

09/07/2021