

356815-2026 - Competition

Spain – Software programming and consultancy services – Servicio de Asistente virtual multicanal basado en inteligencia artificial generativa, entrenado con la documentación de SUMA Gestión Tributaria, para dar soporte a la gestión del conocimiento y a la asistencia en los procedimientos tributarios

OJ S 99/2026 26/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección de Suma Gestión Tributaria. Diputación de Alicante

Email: contratacion.pliegos@suma.es

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de Asistente virtual multicanal basado en inteligencia artificial generativa, entrenado con la documentación de SUMA Gestión Tributaria, para dar soporte a la gestión del conocimiento y a la asistencia en los procedimientos tributarios

Description: Necesidad de adquirir el desarrollo de una plataforma a medida a partir de diversas herramientas software basadas en inteligencia artificial, específicamente con la integración y uso de diferentes modelos de lenguaje de gran escala (LLM) como motores de la plataforma.

Procedure identifier: 7b3fe510-6007-4190-827f-3e8b2cbe9bc4

Internal identifier: 2/pa/ser/26

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72263000 Software implementation services

2.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 259 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de Asistente virtual multicanal basado en inteligencia artificial generativa, entrenado con la documentación de SUMA Gestión Tributaria, para dar soporte a la gestión del conocimiento y a la asistencia en los procedimientos tributarios

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Internal identifier: 2/pa/ser/26

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72263000 Software implementation services

5.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

5.1.3. Estimated duration

Duration: 5 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Social objective promoted: Fair working conditions

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Price

Description: B.1 Oferta económica .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 39

Criterion:

Type: Quality

Description: B.2 Disminución de plazos .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 13

Criterion:

Type: Quality

Description: A.1 Calidad y alcance de la propuesta técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 22

Criterion:

Type: Quality

Description: A.2 Metodología de implantación y gestión del proyecto .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 22

Criterion:

Type: Quality

Description: A.3 Experiencia en proyectos similares de los técnicos ofertados.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=zc4eZjVAHcj%2B3JAIjKO%2Bkg%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=zc4eZjVAHcj%2B3JAIjKO%2Bkg%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 26/06/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 30/06/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Of. Central de Suma

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: La empresa adjudicataria garantizará la seguridad y la protección de la salud en el lugar del trabajo y el cumplimiento de los convenios colectivos sectoriales y territoriales aplicables y adoptar las medidas para prevenir la siniestralidad laboral..

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección de Suma Gestión Tributaria. Diputación de Alicante - Tribunal administrativo central de recursos contractuales

Information about review deadlines: 15 días hábiles

Organisation providing more information on the review procedures: Dirección de Suma Gestión Tributaria. Diputación de Alicante - Suma Gestión Tributaria Diputación de Alicante

8. Organisations

8.1. ORG-0001

Official name: Dirección de Suma Gestión Tributaria. Diputación de Alicante

Registration number: 30531630093202

Registration number: P5300003J

Town: Alicante

Postcode: 03002

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

Contact point: Dirección de Suma Gestión Tributaria. Diputación de Alicante

Email: contratacion.pliegos@suma.es

Telephone: 965148526

Fax: 965148520

Internet address: <http://www.suma.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=15wAat3mKysQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Suma Gestión Tributaria Diputación de Alicante

Town: Alicante

Postcode: 03002

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <https://www.suma.es/>

Other contact points:

Official name: Tribunal administrativo central de recursos contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/Paginas/Default.aspx>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: b2a8eb19-bbc7-4d80-978b-26bab3e851ed - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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