

Belgium-Brussels: IT services: consulting, software development, Internet and support

OJ S 145/2020 29/07/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Service public régional de Bruxelles

National registration number: 0316.381.039_282

Postal address: Rue du Progrès 80/1

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1030

Country: Belgium

Contact person: Coordination IT

E-mail: itcoordinatie@gob.brussels**Internet address(es):**Main address: <http://overheidsdienst.brussel>Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=382538>**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

I.3. CommunicationThe procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=382538>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=SPRB-IT%2F2020.03-F02>**I.4. Type of the contracting authority**

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Conclusion d'un accord-cadre pour les besoins d'implémentation de la plateforme citoyenne sur base de l'application Salesforce

Reference number: SPRB-IT/2020.03-F02_0

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Le SPRB souhaite conclure un accord-cadre et, à sa suite, plusieurs marchés de services subséquents dans le domaine de la consultance relative à la technologie Salesforce, avec un accent particulier pour les domaines de connaissance Service, Community, Sales, Marketing Cloud et Field Service. Le dashboarding et le reporting sont également à prendre en considération.

II.1.5. Estimated total value**II.1.6. Information about lots**

This contract is divided into lots: no

II.2. Description**II.2.3. Place of performance**

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

II.2.4. Description of the procurement

Le SPRB souhaite conclure un accord-cadre et, à sa suite, plusieurs marchés de services subséquents dans le domaine de la consultance relative à la technologie Salesforce, avec un accent particulier pour les domaines de connaissance Service, Community, Sales, Marketing Cloud et Field Service. Le dashboarding et le reporting sont également à prendre en considération.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 4

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/08/2020 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French, Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 25/08/2020 Local time: 11:00

Place:

e-Tendering.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.4.2. Body responsible for mediation procedures

Official name: Conseil d'État
Postal address: Rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Conseil d'État
Postal address: Rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.5. Date of dispatch of this notice

24/07/2020