

358253-2026 - Result

Croatia – Maintenance of information technology software – Usluga održavanja IT infrastrukture - radne stanice i periferna oprema

OJ S 100/2026 27/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

Email: nabava@mpudt.hr

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Usluga održavanja IT infrastrukture - radne stanice i periferna oprema

Description: Nabava usluge održavanja IT infrastrukture – radne stanice i periferna oprema

Procedure identifier: 87b42ce4-325b-4ed5-bc5a-04180878da88

Internal identifier: 194/26

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Prema prilogu 1 uz Tehničke specifikacije - Popis lokacija

2.1.3. Value

Estimated value excluding VAT: 480 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluga održavanja IT infrastrukture - radne stanice i periferna oprema

Description: Nabava usluge održavanja IT infrastrukture – radne stanice i periferna oprema

Internal identifier: 194/26

5.1.1. Purpose

Main nature of the contract: Services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Prema prilogu 1 uz Tehničke specifikacije - Popis lokacija

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 480 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Razvijenost servisne mreže Rsm

Description: Naručitelj kao nefinancijski kriterij određuje razvijenost servisne mreže.

Maksimalan broj bodova koji ponuditelj može ostvariti u okviru ovog kriterija je 20 bodova. Kao dokaz razvijenosti servisne mreže, ponuditelj u ponudi dostavlja podatke o ovlaštenim servisima, te kao dokaz dostavlja popunjeni Obrazac 1. Popis ovlaštenih servisa Način bodovanja prema kriteriju „Razvijenost servisne mreže“ prikazan je u tablici u nastavku: Ovlaštene servisne mreže na području Republike Hrvatske iskazane po županijama BODOVI ≤ 4 županije 0 bodova 5-10 županija 10 bodova 11 i više županija 20 bodova Maksimalno 20 bodova Maksimalan broj bodova koji ponuditelj može dobiti prema ovom kriteriju je 20. Ukoliko ponuditelj ne dostavi u svojoj ponudi popunjeni Obrazac 1. „Popis ovlaštenih servisa“, bit će bodovan s 0 (nula) bodova za traženi kriterij te će se smatrati da je ponudio minimalno 4 ovlaštena servisa. Grad Zagreb i Zagrebačka županija boduju se kao jedna županija.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave
Organisation providing additional information about the procurement procedure:
MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE
Organisation providing more information on the review procedures: MINISTARSTVO
PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

6. Results

Approximate value of the framework agreements
:
479 760,00

EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 479 760,00 EUR

6.1.2. Information about winners

Winner:

Leader of tendering party: KING ICT d.o.o.

Official name: COMBIS d.o.o.

Tender:

Tender identifier: 4083-MZ-26

Identifier of lot or group of lots: LOT-0000

Value of the tender: 479 760,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: OS194/26

Title: Usluga održavanja IT infrastrukture - radne stanice i periferna oprema

Date on which the winner was chosen: 22/04/2026

Date of the conclusion of the contract: 06/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

Registration number: 72910430276

Postal address: Ulica grada Vukovara 49

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: nabava@mpudt.hr

Email: nabava@mpudt.hr

Telephone: +385 13714000

Internet address: <https://mpudt.gov.hr/>

Buyer profile: <https://mpudt.gov.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: ejn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: KING ICT d.o.o.
Size of the economic operator: Large
Registration number: 67001695549
Postal address: Buzinski prilaz 10
Town: Buzin (Grad Zagreb)
Postcode: 10010
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Igor Štajduhar, Voditelj odjela za nadmetanja
Email: king@king-ict.eu
Telephone: +385 6690800
Internet address: <https://king-ict.eu>

Roles of this organisation:

Tenderer
Leader of tendering party

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: COMBIS d.o.o.
Size of the economic operator: Large
Registration number: 91678676896
Postal address: Radnička cesta 21
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Tibor Detoni
Email: combis@combis.hr
Telephone: +385 13651222
Internet address: <https://www.combis.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: db3bbe34-3de8-4d45-aedd-35904995dee8 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
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