

358342-2026 - Competition

Belgium – Software package and information systems – Digital Experience Analytics (DXA)

OJ S 100/2026 27/05/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Centrale d'achat Groupe MC-CM asbl

Email: aankoop@cm.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Digital Experience Analytics (DXA)

Description: Digital Experience Analytics (DXA)

Procedure identifier: 11ae059b-18bf-4cdd-b7e8-3683eba69e2b

Internal identifier: CM-MC_2026-029

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: CM-MC_2026-029 - 1

Description: Digital Experience Analytics (DXA)

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

5.1.3. Estimated duration

Duration: 6 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/966cd9b4-6396-4977-9fd8-387fa7abda0b/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/966cd9b4-6396-4977-9fd8-387fa7abda0b/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/966cd9b4-6396-4977-9fd8-387fa7abda0b/general>

Languages in which tenders or requests to participate may be submitted: Dutch, French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 29/06/2026 15:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered

employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Cette durée est justifiée, d'une part, par la complexité des solutions recherchées et le temps nécessaire à leur mise en oeuvre complète avant leur mise en production effective, ce qui réduit de facto le temps disponible

pour leur utilisation réelle. D'autre part, les montants investis seront importants, et ne pas prolonger l'utilisation d'une solution répondant aux exigences serait financièrement irresponsable.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal de première instance de Bruxelles

Information about review deadlines: Voir le cahier spécial des charges.

8. Organisations

8.1. ORG-0001

Official name: Centrale d'achat Groupe MC-CM asbl

Registration number: 0778280884_5563

Postal address: chaussée de Haecht 579

Town: Schaerbeek

Postcode: 1030

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: aankoop@cm.be

Telephone: +32 22464111

Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=5563&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: SPF Stratégie et Appui

Registration number: BE001

Postal address: Boulevard Simon Bolivar 30 Bte1

Town: Bruxelles

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: revise@publicprocurement.be

Telephone: +32 2 740 80 00

Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Tribunal de première instance de Bruxelles

Registration number: 0308357753

Town: Brussel

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Roles of this organisation:

Review organisation

Notice information

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