

359128-2026 - Result

Ireland – Computer support services – AsIAM - Provision of ICT Managed Service

OJ S 100/2026 27/05/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Autism Spectrum Information Advice and Meeting Point CLG

Email: accounts@asiam.ie

Legal type of the buyer: Organisation awarding a contract subsidised by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: AsIAM - Provision of ICT Managed Service

Description: AsIAM, Ireland's Autism charity, wishes to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of its ICT systems and equipment in line with industry best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction across AsIAM's ICT environment.

Procedure identifier: 8860bbaf-1f30-4b3a-b03c-3954eafffa7c

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72611000 Technical computer support services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services, 72511000 Network management software services, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 930 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: AsIAM - Provision of ICT Managed Service

Description: AsIAM, Ireland's Autism charity, wishes to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of its ICT systems and equipment in line with industry best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction across AsIAM's ICT environment.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72611000 Technical computer support services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services, 72511000 Network management software services, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 72 Months

5.1.5. Value

Estimated value excluding VAT: 930 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: As set out in the RFT

Description of the method to be used if weighting cannot be expressed by criteria: As set out in the RFT

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Autism Spectrum Information Advice and Meeting Point CLG

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

6.1. Result lot identifier: LOT-0001

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: Decision of the buyer, not following a tenderer's request to review the award, because of technical or procedural errors

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: Autism Spectrum Information Advice and Meeting Point CLG

Registration number: 553241

Postal address: 17-21 Temple Road

Town: Blackrock

Postcode: A94 DN40

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: accounts@asiam.ie

Telephone: 01 445 3203

Internet address: <https://asiam.ie/>

Buyer profile: <https://asiam.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 8074f450-4575-4430-8728-ff7501433f72 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 22/05/2026 14:22:44 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 359128-2026
OJ S issue number: 100/2026
Publication date: 27/05/2026