

359686-2026 - Result

Spain – Supply services of personnel including temporary staff – Servicio de asistencia e información al pasajero mediante personal auxiliar en el marco del Sistema Europeo de Entradas y Salidas (EES) y el Sistema Europeo de Información y Autorización de Viajes (ETIAS) para la Autoridad Portuaria de Bilbao.

OJ S 100/2026 27/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Presidencia de la Autoridad Portuaria de Bilbao

Email: contratacion@bilbaoport.eus

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de asistencia e información al pasajero mediante personal auxiliar en el marco del Sistema Europeo de Entradas y Salidas (EES) y el Sistema Europeo de Información y Autorización de Viajes (ETIAS) para la Autoridad Portuaria de Bilbao.

Description: La necesidad, objeto y alcance del contrato es el definido en el Informe propuesta de inicio, que obra en el expediente de contratación.

Procedure identifier: 3b366528-312a-440b-afd4-08de032669d0

Previous notice: ff26d04a-63ea-447b-8766-649d7b719995-01

Internal identifier: 14997/2025

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79620000 Supply services of personnel including temporary staff

Additional classification (cpv): 48813000 Passenger information system

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de asistencia e información al pasajero mediante personal auxiliar en el marco del Sistema Europeo de Entradas y Salidas (EES) y el Sistema Europeo de Información y Autorización de Viajes (ETIAS) para la Autoridad Portuaria de Bilbao.

Description: La necesidad, objeto y alcance del contrato es el definido en el Informe propuesta de inicio, que obra en el expediente de contratación.

Internal identifier: 14997/2025

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79620000 Supply services of personnel including temporary staff

Additional classification (cpv): 48813000 Passenger information system

Options:

Description of the options: Ver Norma Específica 5ª del Anexo nº 1.

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Puntuación económica de las ofertas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Calidad técnica y capacitación del equipo de trabajo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Plan de evaluación del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Plan de organización del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Presidencia de la Autoridad Portuaria de Bilbao - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Review organisation: Presidencia de la Autoridad Portuaria de Bilbao - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: hasta 2026-01-15+01:00

Organisation providing more information on the review procedures: Presidencia de la Autoridad Portuaria de Bilbao - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

6. Results

Value of all contracts awarded in this notice: 426 685,32 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ALSE SERVICIOS AUXILIARES, S.L.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 426 685,32 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 14997/2025

Date on which the winner was chosen: 20/04/2026

Date of the conclusion of the contract: 21/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

Range of tenders:

Value of the lowest admissible tender: 426 685,32 EUR

Value of the highest admissible tender: 431 106,08 EUR

8. Organisations

8.1. ORG-0001

Official name: Presidencia de la Autoridad Portuaria de Bilbao

Registration number: 40171810028461

Registration number: Q4867002J

Town: Santurtzi

Postcode: 48980

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Contact point: Presidencia de la Autoridad Portuaria de Bilbao

Email: contratacion@bilbaoport.eus

Telephone: 944871200

Fax: 944871208

Internet address: <https://sedebilbaoport.gob.es/info.0>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=jGqGN6t0KtM%3D>

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <http://www.hacienda.gob.es/es-ES/Areas%20Tematicas/Contratacion/TACRC/Paginas/Tribunal%20Administrativo%20Central%20de%20Recursos%20Contractuales.aspx>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

8.1. ORG-0002

Official name: ALSE SERVICIOS AUXILIARES, S.L.

Size of the economic operator: Large

Registration number: B95478368

Town: Bilbao

Postcode: 48007

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: bilbao@alse.biz

Telephone: 944130533

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 5cfee347-f892-4dc4-bc91-ff1029ebd667 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 26/05/2026 13:01:42 (UTC+02:00) Eastern European Time, Central European Summer Time

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