

359804-2026 - Competition

France – Miscellaneous software development services and computer systems – Accord-cadre pour la maintenance et l'évolution des applications de gestion de la relation clients basées sur Salesforce

OJ S 100/2026 27/05/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Logeo Seine (76)

Email: service.achats@logeo.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Housing and community amenities

2. Procedure

2.1. Procedure

Title: Accord-cadre pour la maintenance et l'évolution des applications de gestion de la relation clients basées sur Salesforce

Description: Accord-cadre pour la maintenance et l'évolution des applications de gestion de la relation clients basées sur Salesforce

Procedure identifier: 9d6a4d29-f810-4e70-9457-7ec6c0a30a7d

Internal identifier: 26-AO014

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Appel d'offres ouvert

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212900 Miscellaneous software development services and computer systems

2.1.2. Place of performance

Country subdivision (NUTS): Seine-Maritime (FRD22)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law:
Bankruptcy:
Corruption:
Arrangement with creditors:
Participation in a criminal organisation:
Agreements with other economic operators aimed at distorting competition:
Breaching of obligations in the fields of environmental law:
Money laundering or terrorist financing:
Fraud:
Child labour and including other forms of trafficking in human beings:
Insolvency:
Breaching of obligations in the fields of labour law:
Assets being administered by liquidator:
Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure:
Conflict of interest due to its participation in the procurement procedure:
Direct or indirect involvement in the preparation of this procurement procedure:
Early termination, damages, or other comparable sanctions:
Breaching of obligations in the fields of social law:
Business activities are suspended:
Terrorist offences or offences linked to terrorist activities:

5. Lot

5.1. Lot: LOT-0001

Title: Prestations autour de la solution Salesforce Service Cloud

Description: Prestations autour de la solution Salesforce Service Cloud

Internal identifier: Lot 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212900 Miscellaneous software development services and computer systems

5.1.2. Place of performance

Country subdivision (NUTS): Seine-Maritime (FRD22)

Country: France

5.1.3. Estimated duration

Start date: 01/10/2026

Duration end date: 30/09/2027

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Le pouvoir adjudicateur pourra confier au titulaire du marché, en application des articles L. 2122-1 et R. 2122-7 du Code de la commande publique, un ou plusieurs nouveaux marchés ayant pour objet la réalisation de prestations similaires.

5.1.5. Value

Maximum value of the framework agreement: 70 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Valeur financière

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Valeur Technique

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 65

Criterion:

Type: Quality

Description: Critère environnemental

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-securises.fr>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-securises.fr>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 10/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Legal form that must be taken by a group of tenderers that is awarded a contract: En cas de groupement d'opérateurs économiques, la forme souhaitée par le pouvoir adjudicateur est un groupement solidaire. Si le groupement attributaire est d'une forme différente, il pourra se voir contraint d'assurer sa transformation pour se conformer au souhait du pouvoir adjudicateur.

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Judiciaire de Lille

Information about review deadlines: Les voies de recours ouvertes aux candidats sont les suivantes : Référé précontractuel prévu à l'article 1441-2 du Code de procédure civile, et pouvant être exercé avant la signature du contrat. Référé contractuel prévu à l'article 1441-3 du Code de procédure civile, et pouvant être exercé dans les délais prévus à l'article précité.

Organisation providing additional information about the procurement procedure: Logeo Seine (76)

Organisation providing offline access to the procurement documents: Logeo Seine (76)

Organisation providing more information on the review procedures: Tribunal Judiciaire de Lille

Organisation receiving requests to participate: Logeo Seine (76)

Organisation processing tenders: Logeo Seine (76)

5.1. Lot: LOT-0002

Title: Prestations autour de la solution Salesforce Marketing Cloud

Description: Prestations autour de la solution Salesforce Marketing Cloud

Internal identifier: Lot 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212900 Miscellaneous software development services and computer systems

5.1.2. Place of performance

Country subdivision (NUTS): Seine-Maritime (FRD22)

Country: France

5.1.3. Estimated duration

Start date: 01/10/2026

Duration end date: 30/09/2027

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Le pouvoir adjudicateur pourra confier au titulaire du marché, en application des articles L. 2122-1 et R. 2122-7 du Code de la commande publique, un ou plusieurs nouveaux marchés ayant pour objet la réalisation de prestations similaires.

5.1.5. Value

Maximum value of the framework agreement: 30 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Valeur financière

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Valeur Technique

Category of award weight criterion: Weight (percentage, exact)

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Type: Quality

Description: Critère environnemental

Category of award weight criterion: Weight (percentage, exact)

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5.1.15. Techniques

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Maximum number of participants: 1

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Organisation providing offline access to the procurement documents: Logeo Seine (76)
Organisation providing more information on the review procedures: Tribunal Judiciaire de Lille
Organisation receiving requests to participate: Logeo Seine (76)
Organisation processing tenders: Logeo Seine (76)

8. Organisations

8.1. ORG-0001

Official name: Logeo Seine (76)
Registration number: 36750089900201
Postal address: 139 Cours de la République CS 90327
Town: Le Havre Cedex
Postcode: 76056
Country subdivision (NUTS): Seine-Maritime (FRD22)
Country: France
Email: service.achats@logeos.fr
Telephone: +33 278341122
Internet address: <https://www.marches-securises.fr>
Information exchange endpoint (URL): <https://www.logeo-seine.fr>
Buyer profile: <https://www.marches-securises.fr>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0003

Official name: Tribunal Judiciaire de Lille
Registration number: 17590111500709
Postal address: 13 avenue du Peuple Belge
Town: LILLE
Postcode: 59000
Country subdivision (NUTS): Nord (FRE11)
Country: France
Email: Tj1-lille@justice.fr
Telephone: +33 320783333

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: dd131ce5-c874-47e4-92a3-d85b076bc9a9 - 01
Form type: Competition
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