

**Belgium-Brussels: Provision of cloud services for ECHO**  
**OJ S 199/2015 14/10/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Commission, Directorate-General for Humanitarian Aid and Civil Protection (ECHO)

Postal address: L-86

Town: Brussels

Postal code: 1049

Country: Belgium

E-mail: [echo-c4-ict@ec.europa.eu](mailto:echo-c4-ict@ec.europa.eu)

**Internet address(es):**

General address of the contracting authority: <http://ec.europa.eu/echo/en/funding-evaluations/public-procurement/calls-for-tender>

**I.2. Type of the contracting authority**

European institution/agency or international organisation

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Provision of cloud services for ECHO.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

NUTS code

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

The procurement involves the establishment of a framework agreement

**II.1.4. Short description of the contract or purchase(s)**

Historically ICT procurement of ECHO was decentralised, which led to the formation of a disharmonised ICT infrastructure. In an effort to improve the quality of ICT services in the field office network and to harmonise the infrastructure while offering cost-efficient and flexible solutions, ECHO has decided to set up standardised 'cloud' solutions and to request additional services for the monitoring and the management of the provided solutions.

**II.1.5. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.2. Total value of the contract/lot****II.2.1. Total value of the contract/lot**

Value: 5 000 000 EUR  
excluding VAT

**Section IV: Procedure**

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**IV.1. Type of procedure****IV.1.1. Type of procedure**

Open

**IV.2. Award criteria****IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Flexibility and scalability. Weighting 50
2. Availability and offered service levels. Weighting 50

**IV.2.2. Information about electronic auction****IV.3. Administrative information****IV.3.1. File reference number attributed by the contracting authority**

ECHO/C4/FRA/2014/04.

**IV.3.2. Previous publication concerning this procedure****Contract notice**

Notice number in the OJ S: [2014/S 148-265392](#) of 5.8.2014

**Section V: Award of contract**

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Contract No: ECHO/C4/FRA/2014/04 — lot 1

Lot No: 1

- Lot title: Provision of 'Infrastructure as a service (IaaS)' services: cloud computing and storage to host both long-term and ad hoc solutions

**V.1. Date of conclusion of the contract**

23.12.2014

**V.2. Information about tenders**

Number of tenders received: 20

**V.3. Name and address of the contractor**

Official name: IBM Belgium BVBA/SPRL

Postal address: avenue du Bourget 42

Town: Brussels  
Postal code: 1130  
Country: Belgium

**V.4. Information on value of the contract/lot**

Total value of the procurement:  
Value: 2 000 000 EUR

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: ECHO/C4/FRA/2014/04 — lot 2

Lot No: 2

- Lot title: Provision of 'Software as a service (SaaS)' services: managed services for e.g. e-mail services and collaboration sites

**V.1. Date of conclusion of the contract**

4.3.2015

**V.2. Information about tenders**

Number of tenders received: 13

**V.3. Name and address of the contractor**

Official name: Universal IT BV  
Postal address: Nieuwe Stationsstraat 10  
Town: Arnhem  
Postal code: 6811 KS  
Country: Netherlands

**V.4. Information on value of the contract/lot**

Total value of the procurement:  
Value: 1 000 000 EUR  
excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: ECHO/C4/FRA/2014/04 — lot 3

Lot No: 3

- Lot title: Provision of 'Unified communications as a service (UCaaS)' services: managed services for video conferencing/instant messaging

**V.1. Date of conclusion of the contract**

8.6.2015

**V.2. Information about tenders**

Number of tenders received: 9

**V.3. Name and address of the contractor**

Official name: Universal IT BV  
Postal address: Nieuwe Stationsstraat 10  
Town: Arnhem  
Postal code: 6811 KS  
Country: Netherlands

**V.4. Information on value of the contract/lot**

Total value of the procurement:

Value: 2 000 000 EUR

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**

**VI.3. Procedures for review**

**VI.3.1. Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu/>

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff, or, in the absence thereof, of the day on which it came to the knowledge of the plaintiff. A complaint to the European Ombudsman does not have an effect either to suspend this period or to open a new period for lodging appeals.

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

2.10.2015