

Netherlands-Heerenveen: IT services: consulting, software development, Internet and support

OJ S 115/2023 16/06/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Gemeente Heerenveen
National registration number: 311539253
Postal address: Crackstraat 2
Town: Heerenveen
NUTS code: NL Nederland
Postal code: 8441 ES
Country: Netherlands
Contact person: Léonie Hartsuiker
E-mail: aanbestedingen@heerenveen.nl
Telephone: +31 513617617
Fax: +31 513617475
Internet address(es):
Main address: <http://www.heerenveen.nl>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/aankondigingen/overzicht/300600/details>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/aankondigingen/overzicht/300600/details>
Tenders or requests to participate must be submitted to the following address:
Official name: Via TenderNed
Town: Den Haag
Country: Netherlands
E-mail: info@tenderned.nl
NUTS code: NL Nederland
Internet address(es):
Main address: <http://www.tenderned.nl>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Integrale burgerzakenapplicatie
Reference number: 2023-18

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

De Gemeente Heerenveen wil al haar inwoners en bedrijven optimaal van dienst zijn. Veel contact met burgers vindt plaats binnen de afdeling Burgerzaken. Het team Burgerzaken is volop in ontwikkeling. Dienstverleningsvraagstukken worden enerzijds meer gestandaardiseerd, hiermee geschikt voor digitaal en geautomatiseerd verwerken, aan de andere kant integraler en ingewikkelder

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Integrale burgerzakenapplicatie
Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NL Nederland
Main site or place of performance: gemeente Heerenveen

II.2.4. Description of the procurement

De inschrijver dient met de aanbieding te voorzien in levering van de applicatie(s), implementatie en conversie, hosting en het onderhoud van de burgerzakenapplicatie.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Implementatie- en conversieplan (25% - 25 punten) / Weighting: 25

Quality criterion - Name: wensen (20% - 20 punten) / Weighting: 20

Quality criterion - Name: Demonstratie (35% - 35 punten) / Weighting: 35

Cost criterion - Name: Prijs (20% - 20 punten) / Weighting: 20

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

- Geen crimineel verleden

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Opdrachtgever zal een Raamovereenkomst aangaan met de Opdrachtnemer. De ingangsdatum van deze Raamovereenkomst is 01 april 2024 en heeft een vaste looptijd van vier (4) jaar. De vaste looptijd van de Raamovereenkomst zal daarmee eindigen op 01 april 2028. De Raamovereenkomst kan twee (2) keer optioneel worden verlengd voor de duur van telkens twee (2) jaar.

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/09/2023 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 18/09/2023 Local time: 10:01

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Noord Nederland

Town: Leeuwarden

Country: Netherlands

E-mail: info.rechtbanknoordnederland@rechtspraak.nl

Internet address: <http://www.rechtspraak.nl>

VI.5. Date of dispatch of this notice

12/06/2023