

**United Kingdom-Lincoln: Interpretation services**  
**OJ S 176/2017 14/09/2017**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: United Lincolnshire Hospitals NHS Trust  
Postal address: Gervas House, Long Leys Road  
Town: Lincoln  
NUTS code: UKF3 Lincolnshire  
Postal code: LN1 1EJ  
Country: United Kingdom  
Contact person: Aidan Nunn  
E-mail: [aidan.nunn@ulh.nhs.uk](mailto:aidan.nunn@ulh.nhs.uk)  
Telephone: +44 1522421504

**Internet address(es):**

Main address: <http://www.ulh.nhs.uk/>  
Address of the buyer profile: <http://www.ulh.nhs.uk/>

**I.1. Name and addresses**

Official name: Lincolnshire Community Health Services  
Postal address: Beech House, Witham Park, Waterside Park  
Town: Lincoln  
NUTS code: UK United Kingdom  
Postal code: LN5 7JH  
Country: United Kingdom  
Contact person: Aidan Nunn  
E-mail: [aidan.nunn@ULH.nhs.uk](mailto:aidan.nunn@ULH.nhs.uk)  
Telephone: +44 1522421504

**Internet address(es):**

Main address: <http://www.lincolnshirecommunityhealthservices.nhs.uk>  
Address of the buyer profile: <http://www.ulh.nhs.uk/>

**I.1. Name and addresses**

Official name: Lincolnshire Partnership NHS Foundation Trust  
Postal address: Units 8 & 9, Lions Way  
Town: Sleaford  
NUTS code: UK United Kingdom  
Postal code: NG34 8GG  
Country: United Kingdom  
Contact person: Aidan Nunn  
E-mail: [aidan.nunn@ulh.nhs.uk](mailto:aidan.nunn@ulh.nhs.uk)  
Telephone: +44 1522421504

**Internet address(es):**

Main address: <http://www.lpft.nhs.uk>

Address of the buyer profile: <http://www.ulh.nhs.uk/>

#### **I.1. Name and addresses**

Official name: NHS Lincolnshire East Clinical Commissioning Group

Postal address: Cross O'Cliff Court, Bracebridge Heath

Town: Lincoln

NUTS code: UK United Kingdom

Postal code: LN4 2HN

Country: United Kingdom

Contact person: Aidan Nunn

E-mail: [aidan.nunn@ULH.nhs.uk](mailto:aidan.nunn@ULH.nhs.uk)

Telephone: +44 1522421504

##### **Internet address(es):**

Main address: <https://lincolnshireeastccg.nhs.uk>

Address of the buyer profile: <http://www.ulh.nhs.uk/>

#### **I.1. Name and addresses**

Official name: NHS South Lincolnshire Clinical Commissioning Group

Postal address: Eventus, Sunderland Road, Northfields Ind. Estate, Market Deeping

Town: Peterborough

NUTS code: UK United Kingdom

Postal code: PE6 8FD

Country: United Kingdom

Contact person: Aidan Nunn

E-mail: [aidan.nunn@ULH.nhs.uk](mailto:aidan.nunn@ULH.nhs.uk)

Telephone: +44 1522421504

##### **Internet address(es):**

Main address: <https://southlincolnshireccg.nhs.uk>

Address of the buyer profile: <http://www.ulh.nhs.uk/>

#### **I.1. Name and addresses**

Official name: NHS South West Lincolnshire Clinical Commissioning Group

Postal address: South Kesteven District Council Offices, St Peter's Hill

Town: Grantham

NUTS code: UK United Kingdom

Postal code: NG31 6PZ

Country: United Kingdom

Contact person: Aidan Nunn

E-mail: [aidan.nunn@ULH.nhs.uk](mailto:aidan.nunn@ULH.nhs.uk)

Telephone: +44 1522421504

##### **Internet address(es):**

Main address: <https://southwestlincolnshireccg.nhs.uk>

Address of the buyer profile: <http://www.ulh.nhs.uk/>

#### **I.1. Name and addresses**

Official name: NHS Lincolnshire West Clinical Commissioning Group

Postal address: Cross O'Cliff, Bracebridge Heath

Town: Lincoln

NUTS code: UK United Kingdom

Postal code: LN4 2HN

Country: United Kingdom  
Contact person: Aidan Nunn  
E-mail: [aidan.nunn@ULH.nhs.uk](mailto:aidan.nunn@ULH.nhs.uk)  
Telephone: +44 1522421504  
**Internet address(es):**  
Main address: <http://www.lincolnshirewestccg.nhs>.  
Address of the buyer profile: <http://www.ulh.nhs.uk/>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.supplying2nhs.org>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.supplying2nhs.org>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Translation and Interpretation Services.  
Reference number: DN297968

**II.1.2. Main CPV code**

79540000 Interpretation services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

LPFT, LCHS and ULHT requires a suitably qualified service provider(s), utilising translators and interpreters that are registered with NRPSI and meet the qualification criteria required to be accepted onto the register (National Occupational Standards for Interpreting — QCF Level 6), to provide a reliable interpretation and translation service of the highest quality.

**II.1.5. Estimated total value**

Value excluding VAT: 500 000,00 GBP

**II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 6The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 Telephone interpretation service, Lot 2 Face to face planned care, Lot 3 Face to face urgent/unplanned care, Lot 4 Sensory impairment planned care including Non-spoken languages BSL / SSE / Braille / Easy read / audio / text relay / SMS, Lot 5 Sensory impairment urgent/unplanned care BSL / SSE / Easy read / audio / text relay / SMS, Lot 6 Written translation service appointment letters, consent forms.

## **II.2. Description**

### **II.2.1. Title**

Telephone interpretation service (must be 24/7 service)  
Lot No: 1

### **II.2.2. Additional CPV code(s)**

79530000 Translation services, 79540000 Interpretation services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: Various locations throughout Lincolnshire.

### **II.2.4. Description of the procurement**

Lot 1 — Telephone interpretation service (must be 24/7 service).

### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Quality Assessment / Weighting: 30  
Price - Weighting: 70

### **II.2.6. Estimated value**

Value excluding VAT: 200 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2018 End: 31/12/2020  
This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Face to face planned care  
Lot No: 2

### **II.2.2. Additional CPV code(s)**

79530000 Translation services, 79540000 Interpretation services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: Various locations throughout Lincolnshire.

**II.2.4. Description of the procurement**

Lot Two — Face to face planned care.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Quality Assessment / Weighting: 30

Price - Weighting: 70

**II.2.6. Estimated value**

Value excluding VAT: 200 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2018 End: 31/12/2020

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Face to face urgent/unplanned care (must be 24/7 service)

Lot No: 3

**II.2.2. Additional CPV code(s)**

79530000 Translation services, 79540000 Interpretation services

**II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: Various sites throughout Lincolnshire.

**II.2.4. Description of the procurement**

Lot Three — Face to face urgent/unplanned care (must be 24/7 service).

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Quality Assessment / Weighting: 30

Price - Weighting: 70

**II.2.6. Estimated value**

Value excluding VAT: 25 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2018 End: 31/12/2020

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Sensory impairment planned care including Non-spoken languages e.g. BSL / SSE / Braille / Easy read / audio / text relay  
Lot No: 4

**II.2.2. Additional CPV code(s)**

79530000 Translation services, 79540000 Interpretation services

**II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: Various locations throughout Lincolnshire.

**II.2.4. Description of the procurement**

Lot Four — Sensory impairment planned care including Non-spoken languages e.g. BSL / SSE / Braille / Easy read / audio / text relay / SMS.

**II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Quality Assessment / Weighting: 30  
Price - Weighting: 70

**II.2.6. Estimated value**

Value excluding VAT: 25 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2018 End: 31/12/2020  
This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Sensory impairment urgent/unplanned care e.g. BSL / SSE / Easy read / audio / text relay / SMS  
Lot No: 5

### **II.2.2. Additional CPV code(s)**

79530000 Translation services, 79540000 Interpretation services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: Various locations throughout Lincolnshire..

### **II.2.4. Description of the procurement**

Lot Five — Sensory impairment urgent/unplanned care e.g. BSL / SSE / Easy read / audio / text relay / SMS.

### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Quality Assessment / Weighting: 30  
Price - Weighting: 70

### **II.2.6. Estimated value**

Value excluding VAT: 25 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2018 End: 31/12/2020  
This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Written translation service e.g. appointment letters, consent forms, information leaflets etc.  
(must be 24/7 service)  
Lot No: 6

### **II.2.2. Additional CPV code(s)**

79530000 Translation services, 79540000 Interpretation services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: Various locations throughout Lincolnshire.

#### **II.2.4. Description of the procurement**

Lot Six — Written translation service e.g. appointment letters, consent forms, information leaflets etc. (must be 24/7 service).

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Quality Assessment / Weighting: 30

Price - Weighting: 70

#### **II.2.6. Estimated value**

Value excluding VAT: 25 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2018 End: 31/12/2020

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 13/10/2017 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.7. Conditions for opening of tenders**

Date: 12/09/2017 Local time: 13:00

### **Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: United Lincolnshire Hospitals NHS Trust

Postal address: Gervas House, Long Leys Road

Town: Lincoln

Postal code: LN1 1EJ

Country: United Kingdom

Telephone: +44 1522421584

**VI.5. Date of dispatch of this notice**

12/09/2017