

**United Kingdom-Livingston: IT services: consulting, software development, Internet and support
OJ S 157/2018 17/08/2018
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Improvement Service

Postal address: iHub, Quarrywood Court

Town: Livingston

NUTS code: UK United Kingdom

Postal code: EH54 6AX

Country: United Kingdom

Contact person: Maggie Arshad

E-mail: maggie.arshad@improvementservice.org.uk

Telephone: +44 1506282012

Internet address(es):

Main address: www.improvementservice.org.uk

Address of the buyer profile: http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10882

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Improvement Service Digital Public Services

Reference number: IS Next Generation Services

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Digital Public Services: technologies, solutions, services, support and innovation services.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 6 019 667,00 GBP

II.2. Description

II.2.1. Title

SME Solutions, Development, Consultancy and Support Services
Lot No: 2

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: UKM Scotland
Main site or place of performance: Livingston

II.2.4. Description of the procurement

SME Innovation Solutions, Development, Consultancy and Support Services

II.2.5. Award criteria

Quality criterion - Name: Delivery and implementation/timescales (plan) / Weighting: 5
Quality criterion - Name: Technical merit (capability and capacity) / Weighting: 25
Quality criterion - Name: Operational management and sustainability / Weighting: 25
Quality criterion - Name: Innovation and continuous improvement / Weighting: 45
Cost criterion - Name: Overall cost in line with budget / Weighting: 100

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Managing Agent Solution, Hosting, Consultancy and Support Services Provider(s)
Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: UKM Scotland
Main site or place of performance: Livingston

II.2.4. Description of the procurement

Managing Agent Solution, Hosting, Consultancy and Support Services Provider(s)

II.2.5. Award criteria

Quality criterion - Name: Delivery and implementation/timescales (Plan) / Weighting: 20

Quality criterion - Name: Technical merit (capability and capacity) / Weighting: 35
Quality criterion - Name: Operational management and sustainability / Weighting: 35
Quality criterion - Name: Innovation and continuous improvement / Weighting: 10
Cost criterion - Name: Overall cost in line with budget / Weighting: 100

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 207-427938](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Managing Agent Solution, Hosting, Consultancy and Support Services Provider(s)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/08/2018

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Tata Consultancy Services

Postal address: Regus Business Centre, Westpoint, 4 Redheughs Rigg, South Gyle

Town: Edinburgh

NUTS code: UK United Kingdom

Postal code: EH12 9 DQ

Country: United Kingdom

Telephone: +44 7872911870

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: BrightSolid

Postal address: CBC House, 24 Canning Street

Town: EDinburgh

NUTS code: UKM71 Angus and Dundee City

Postal code: EH3 8EG

Country: United Kingdom

Telephone: +44 7584146174

Fax: +44 1312722871

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 5 000 000,00 GBP

Total value of the contract/lot: 5 893 917,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 2

Title:

SME Solutions, Development, Consultancy and Support Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/08/2018

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: yes

V.2.3.

Name and address of the contractor

Official name: Wallet.Services
Postal address: 38 castle terrace
Town: Edinburgh
NUTS code: UK United Kingdom
Postal code: EH1 2EL
Country: United Kingdom
Telephone: +44 7841602353
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Yoti
Postal address: 5th Floor, Fountain House, 130 Fenchurch Street
Town: London
NUTS code: UKI4 Inner London - East
Postal code: EC3M 5DJ
Country: United Kingdom
Telephone: +44 7487521320
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 000 000,00 GBP
Total value of the contract/lot: 1 500 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

- Tata Consultancy Contract Award is for the following Services: Software Solution, acting as Authority Managing Agent, Support and Maintenance, Consultancy and implementation.
- Brightsolid Contract Award is for Cloud Hosting Services, maintenance and support, transition services.
- Yoti Contract Award is for a Proof of Concept, using their digital identity platform to undertake a pathfinder initiative looking at the potential of YOTI's free app to let Scottish residents prove their age and entitlement, online and in person.
- Wallet Services Contract Award is for a Proof of Concept to test out opportunities and applications for blockchain technology in the delivery of public services.
(SC Ref:553874)

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Improvement Service
Postal address: iHub, Quarrywood Court
Town: Livingston
Postal code: EH54 6AX
Country: United Kingdom
Telephone: +44 1506282012
Internet address: www.improvementservice.org.uk

VI.5.

Date of dispatch of this notice

15/08/2018