

360559-2026 - Competition

Italy – Information systems or technology planning services – Servizi di progettazione, sviluppo e manutenzione della applicazioni software - Application Management

OJ S 100/2026 27/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Email: gestione.appalti@maggioli.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Servizi di progettazione, sviluppo e manutenzione della applicazioni software - Application Management

Description: Servizi di progettazione, sviluppo e manutenzione della applicazioni software - Application Management

Procedure identifier: 341f913e-9bd3-4f9a-ab4b-3eaf1c5a9e0d

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222200 Information systems or technology planning services

2.1.2. Place of performance

Town: TORINO (TO)

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

2.1.3. Value

Estimated value excluding VAT: 38 150 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Servizi a canone e richiesta ambiente SAP

Description: Servizi a canone e richiesta ambiente SAP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222200 Information systems or technology planning services

Options:

Description of the options: Opzione di proroga per ulteriori 24 mesi

5.1.2. Place of performance

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

5.1.3. Estimated duration

Duration: 62 Months

5.1.5. Value

Estimated value excluding VAT: 10 200 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Soluzione organizzativa del servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Competenze esperienze

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Offerta economica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 16/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques**Framework agreement:**

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: La durata dell'appalto è stata determinata tenendo conto della natura e delle caratteristiche dei servizi oggetto di affidamento, che riguardano la gestione e l'evoluzione del portafoglio applicativo aziendale in un contesto tecnologico complesso, caratterizzato da continuità operativa, elevata specializzazione tecnica e forte interdipendenza tra i diversi interventi manutentivi ed evolutivi ed al fine di garantire la stabilità del servizio, la continuità delle competenze, la piena operatività delle soluzioni applicative e l'efficienza complessiva dei processi ICT, nonché per assicurare un'efficace programmazione delle attività evolutive e di adeguamento tecnologico.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104 /2010

Organisation providing additional information about the procurement procedure: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation providing more information on the review procedures: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation receiving requests to participate: RAI - Radiotelevisione Italiana S.p.A. - A/TEI /INT

5.1. Lot: LOT-0002

Title: Servizi a canone e richiesta ambiente WEB

Description: Servizi a canone e richiesta ambiente WEB

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222200 Information systems or technology planning services

Options:

Description of the options: Opzione di proroga per ulteriori 24 mesi

5.1.2. Place of performance

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

5.1.3. Estimated duration

Duration: 62 Months

5.1.5. Value

Estimated value excluding VAT: 15 100 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Soluzione organizzativa del servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Competenze esperienze

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Offerta economica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 16/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: La durata dell'appalto è stata determinata tenendo conto della natura e delle caratteristiche dei servizi oggetto di affidamento, che riguardano la gestione e l'evoluzione del portafoglio applicativo aziendale in un contesto tecnologico complesso, caratterizzato da continuità operativa, elevata specializzazione tecnica e forte interdipendenza tra i diversi interventi manutentivi ed evolutivi ed al fine di garantire la stabilità del servizio, la continuità delle competenze, la piena operatività delle soluzioni applicative e l'efficienza complessiva dei processi ICT, nonché per assicurare un'efficace programmazione delle attività evolutive e di adeguamento tecnologico.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104 /2010

Organisation providing additional information about the procurement procedure: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation providing more information on the review procedures: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation receiving requests to participate: RAI - Radiotelevisione Italiana S.p.A. - A/TEI /INT

5.1. Lot: LOT-0003

Title: Servizi a canone e richiesta ambiente TAGETIK

Description: Servizi a canone e richiesta ambiente TAGETIK

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222200 Information systems or technology planning services

Options:

Description of the options: Opzione di proroga per ulteriori 24 mesi

5.1.2. Place of performance

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

5.1.3. Estimated duration

Duration: 62 Months

5.1.5. Value

Estimated value excluding VAT: 4 100 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Soluzione organizzativa del servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Competenze esperienze

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Offerta economica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 16/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: La durata dell'appalto è stata determinata tenendo conto della natura e delle caratteristiche dei servizi oggetto di affidamento, che riguardano la gestione e l'evoluzione del portafoglio applicativo aziendale in un contesto tecnologico complesso, caratterizzato da continuità operativa, elevata specializzazione tecnica e forte interdipendenza tra i diversi interventi manutentivi ed evolutivi ed al fine di garantire la stabilità del servizio, la continuità delle competenze, la piena operatività delle soluzioni applicative e l'efficienza complessiva dei processi ICT, nonché per assicurare un'efficace programmazione delle attività evolutive e di adeguamento tecnologico.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104 /2010

Organisation providing additional information about the procurement procedure: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation providing more information on the review procedures: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation receiving requests to participate: RAI - Radiotelevisione Italiana S.p.A. - A/TEI /INT

5.1. Lot: LOT-0004

Title: Servizi a canone e richiesta Business Intelligence e Data Analytics

Description: Servizi a canone e richiesta Business Intelligence e Data Analytics

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222200 Information systems or technology planning services

Options:

Description of the options: Opzione di proroga per ulteriori 24 mesi

5.1.2. Place of performance

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

5.1.3. Estimated duration

Duration: 62 Months

5.1.5. Value

Estimated value excluding VAT: 4 650 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria**Criterion:**

Type: Quality

Description: Soluzione organizzativa del servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Competenze esperienze

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Offerta economica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Allowed

Address for submission: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 16/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: La durata dell'appalto è stata determinata tenendo conto della natura e delle caratteristiche dei servizi oggetto di affidamento, che riguardano la gestione e l'evoluzione del portafoglio applicativo aziendale in un contesto tecnologico complesso, caratterizzato da continuità operativa, elevata specializzazione tecnica e forte interdipendenza tra i diversi interventi manutentivi ed evolutivi ed al fine di garantire la stabilità del servizio, la continuità delle competenze, la piena operatività delle soluzioni applicative e l'efficienza complessiva dei processi ICT, nonché per assicurare un'efficace programmazione delle attività evolutive e di adeguamento tecnologico.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104 /2010

Organisation providing additional information about the procurement procedure: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation providing more information on the review procedures: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation receiving requests to participate: RAI - Radiotelevisione Italiana S.p.A. - A/TEI /INT

5.1. Lot: LOT-0005

Title: Servizi a canone e richiesta in ambiente IBM Mainframe e CRM

Description: Servizi a canone e richiesta in ambiente IBM Mainframe e CRM

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222200 Information systems or technology planning services

Options:

Description of the options: Opzione di proroga per ulteriori 24 mesi

5.1.2. Place of performance

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

5.1.3. Estimated duration

Duration: 62 Months

5.1.5. Value

Estimated value excluding VAT: 4 100 000,00 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Soluzione organizzativa del servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Competenze esperienze

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Offerta economica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45671>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 16/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: La durata dell'appalto è stata determinata tenendo conto della natura e delle caratteristiche dei servizi oggetto di affidamento, che riguardano la gestione e l'evoluzione del portafoglio applicativo aziendale in un contesto tecnologico complesso, caratterizzato da continuità operativa, elevata

specializzazione tecnica e forte interdipendenza tra i diversi interventi manutentivi ed evolutivi ed al fine di garantire la stabilità del servizio, la continuità delle competenze, la piena operatività delle soluzioni applicative e l'efficienza complessiva dei processi ICT, nonché per assicurare un'efficace programmazione delle attività evolutive e di adeguamento tecnologico.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104 /2010

Organisation providing additional information about the procurement procedure: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation providing more information on the review procedures: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation receiving requests to participate: RAI - Radiotelevisione Italiana S.p.A. - A/TEI /INT

8. Organisations

8.1. ORG-0001

Official name: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Registration number: 06382641006

Postal address: Via Alessandro Severo n. 246

Town: ROMA (RM)

Postcode: 00145

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Email: gestione.appalti@maggioli.it

Telephone: 800938362

Internet address: <https://www.rai.it>

Buyer profile: <https://piattaformaacquisti.rai.it/PortaleAppalti>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104/2010

Registration number: 93196440874

Postal address: Via Flaminia n. 189

Town: ROMA (RM)

Postcode: 100

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Email: tarm-segrprotocolloamm@ga-cert.it

Telephone: 6328721

Fax: 632872315

Internet address: <https://www.giustizia-amministrativa.it/tribunale-amministra>

Roles of this organisation:

Notice information

Notice identifier/version: 134d8f46-23c7-4863-9b5a-69bb30e92bfe - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 25/05/2026 16:00:05 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 360559-2026

OJ S issue number: 100/2026

Publication date: 27/05/2026