

**United Kingdom-Luton: Health services**  
**OJ S 200/2016 15/10/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Luton Clinical Commissioning Group

Postal address: The Lodge, 4 George Street West

Town: Luton

NUTS code: UK United Kingdom

Postal code: LU1 2BJ

Country: United Kingdom

Contact person: Samuel Naxton

E-mail: [samuel.naxton@attain.co.uk](mailto:samuel.naxton@attain.co.uk)

Telephone: +44 2034356590

**Internet address(es):**

Main address: [www.lutonccg.nhs.uk](http://www.lutonccg.nhs.uk)

Address of the buyer profile: <https://attain.bravosolution.co.uk/web/login.html>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Community MSK Service for Luton Clinical Commissioning Group.

Reference number: ACE-0213-2015-HBL-MSK

**II.1.2. Main CPV code**

85100000 Health services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS Luton Clinical Commissioning Group (LCCG) sought to commission an integrated Community MSK Service focused on the provision of high-quality, well-coordinated care, designed around the needs of the local population. The MSK Service will provide a single point of contact for GPs and other healthcare professionals to refer MSK related presentations.

Clinically appropriate referrals will be triaged as necessary to physiotherapy, pain management, orthopaedic and rheumatology pathways. The service will support the education and up-skilling of primary care teams in the Luton CCG geography.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 5 500 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

85121283 Orthopaedic services, 75200000 Provision of services to the community, 85142100 Physiotherapy services, 85141000 Services provided by medical personnel

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

NUTS code: UKH21 Luton

Main site or place of performance: To cover the population of Luton and any patient registered with a General Practice that is part of the NHS Luton Clinical Commissioning Group.

#### **II.2.4. Description of the procurement**

The integrated MSK Service should allow movement of patients seamlessly from 1 element to another, streamlining the experience for patients and reducing unnecessary waiting and inefficiency. The MSK Service should not be limited to treating patients, but also must be committed to empowering the population to self-care for their MSK issues and share responsibility of the management of their conditions, with a focus on education and lifestyle modification, as well as making effective use of local services such as Live Well Luton. Contract will be awarded for an initial period of 60 months, with an option to extend for a further 24 months at the CCG's discretion.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 20 %

Quality criterion - Name: Presentation / Weighting: 10 %

Quality criterion - Name: Workforce / Weighting: 10 %

Quality criterion - Name: Quality procedures and performance / Weighting: 15 %

Quality criterion - Name: IMT / Weighting: 5 %

Quality criterion - Name: IG / Weighting: 5 %

Quality criterion - Name: HR TUPE / Weighting: 5 %

Price - Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 132-243694](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 06P-RO-16-0017

**Title:**

CMSK — Virgin Care Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

21/09/2016

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Virgin Care Services Ltd

National registration number: 07557877

Postal address: Lynton House, 7-12 Tavistock Square

Town: London

NUTS code: UK United Kingdom

Postal code: WC1H 9LT

Country: United Kingdom

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 5 500 000,00 GBP

##### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted  
Short description of the part of the contract to be subcontracted:

## **Section VI: Complementary information**

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### **VI.3. Additional information**

This procurement exercise was commenced before 18.4.2016. The Services to which this procurement relates, therefore, fell within Part B of Schedule 3, Part 10 to the Public Contract Regulations 2006. Neither the use of the term Invitation to Tender nor any other indication would be taken to mean that the Contracting Authority intended to hold itself bound by any of the Regulations save those applicable to Part B Services. The basic principles of the restricted Procurement route were followed to test the capacity, capability, and technical competence of tenderers in accordance with the Part B regime of The Public Contracts Regulations 2006 (as amended).

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Luton Clinical Commissioning  
Postal address: The Lodge, 4 George Street West  
Town: Luton  
Postal code: LU1 2BJ  
Country: United Kingdom

### **VI.5. Date of dispatch of this notice**

11/10/2016