

United Kingdom-Barry: Computer support and consultancy services
OJ S 116/2023 19/06/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Cardiff and Vale College
Postal address: Colcot Road
Town: Barry
NUTS code: UKL22 Cardiff and Vale of Glamorgan
Postal code: CF62 8YJ
Country: United Kingdom
Contact person: Alex Ley
E-mail: tenders@cavc.ac.uk
Telephone: +44 2920250250

Internet address(es):

Main address: <https://cavc.ac.uk/en>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Other type: Further Education Provider

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Network Support Services
Reference number: CAVC-IT-17-012

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Cardiff and Vale College are looking to outsource their IT Services Department. The managed service will be responsible for all aspects of IT within the college e.g. all IT Infrastructure, devices and software; 1st, 2nd and 3rd line user and technical support; asset management; backup solution; VOIP; mobile device

management and printing.

It is really important to the college that the new IT Services Department has an outstanding customer satisfaction from staff and students while providing value for money.

The College is looking for flexible working hours to meet the needs of the business ensuring there is an out of core business hours service for key services/systems.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 188 930,30 GBP

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72510000 Computer-related management services, 72514000 Computer facilities management services, 72540000 Computer upgrade services, 72541000 Computer expansion services, 72590000 Computer-related professional services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72611000 Technical computer support services, 72700000 Computer network services, 80533100 Computer training services

II.2.3. Place of performance

NUTS code: UKL22 Cardiff and Vale of Glamorgan

Main site or place of performance: Cardiff and The Vale of Glamorgan

II.2.4. Description of the procurement

Cardiff and Vale College are looking to outsource their IT Services Department.

The managed service will be responsible for all aspects of IT within the college e.g. all IT Infrastructure, devices and software; 1st, 2nd and 3rd line user and technical support; asset management; backup solution; VOIP; mobile device management and printing.

It is really important to the college that the new IT Services Department has an outstanding customer satisfaction from staff and students while providing value for money.

The College is looking for flexible working hours to meet the needs of the business ensuring there is an out of core business hours service for key services/systems.

II.2.5. Award criteria

Quality criterion - Name: Practical Considerations & Technical Standard / Weighting: 20

Quality criterion - Name: Contract Management and Support / Weighting: 10

Quality criterion - Name: Quality Management Proposals / Weighting: 10

Quality criterion - Name: References and Other Added Value / Weighting: 20

Quality criterion - Name: Presentations / Weighting: 20

Price - Weighting: 20

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 224-466277](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: CAVC-IT-17-012

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/08/2018

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Circle IT Solutions

Postal address: Brook House, Lime Tree Court, Mulberry Drive Cardiff Gate Business Park

Town: Cardiff

NUTS code: UKL22 Cardiff and Vale of Glamorgan

Postal code: CF236AB

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 118 930,30 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Award added in retrospect. Wasn't aware previous posting hadn't been succesful.
(WA Ref:132369)

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

E-mail: tenders@cavc.ac.uk

Internet address: <https://cavc.ac.uk/en>

VI.5. Date of dispatch of this notice

14/06/2023