

Spain-Saragossa: Computer support services
OJ S 200/2016 15/10/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Cortes de Aragón

National registration number: S5033001H

Postal address: Palacio de la Aljafería, c/ de los Diputados, s/n

Town: Zaragoza

Postal code: 50004

Country: Spain

For the attention of: Joaquín Domínguez Fernández

E-mail: jdominguez@cortesaragon.es

Telephone: +34 976289590

Fax: +34 976289699

Internet address(es):

General address of the contracting authority: <http://www.cortesaragon.es>

Address of the buyer profile: <https://perfil.cortesaragon.es/perfil/Consultarexpeditentes.aspx>

I.2. Type of the contracting authority

Other: Cortes de Aragón

I.3. Main activity

Other: asamblea legislativa comunidad autónoma

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Servicio de asistencia para la atención a la oficina móvil del diputado y a los usuarios de la red informática de las Cortes de Aragón.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Cortes de Aragón, Palacio de la Aljafería, c/ de los Diputados, s/n, 50004 Zaragoza.

NUTS code ES243 Zaragoza

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4.

Short description of the contract or purchase(s)

Prestación del servicio de asistencia para la atención a la oficina móvil del diputado y a los usuarios de la red informática de las Cortes de Aragón.

II.1.5. CPV code(s)

72610000 Computer support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 168 574 EUR
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Calidad del servicio.. Weighting 10
2. Formación de usuarios: Plataforma e-learning para Office, Outlook y Sharepoint. Weighting 10
3. Precio de la oferta. Weighting 60
4. Certificados presentados. Weighting 6
5. Asistencias para soporte de nivel dos en el puesto de trabajo. Weighting 5
6. Bolsa adicional de horas trabajadas. Weighting 3
7. Formación en redes sociales. Weighting 3
8. Formación preventiva ante amenazas de internet. Weighting 3

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

13/2016

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2016/S 092-165183](#) of 13.5.2016

Section V: Award of contract

Contract No: 13/2016

Lot title: Servicio de asistencia para la atención a la oficina móvil del diputado y a los usuarios de la red informática de las Cortes de Aragón.

V.1. Date of conclusion of the contract

14.9.2016

V.2. Information about tenders

Number of tenders received: 7

V.3. Name and address of the contractor

Official name: Eurofor Centro de Formación, S.L.

Town: Zaragoza

Postal code: 50007

Country: Spain

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 306 000 EUR

excluding VAT

Total value of the procurement:

Value: 168 574 EUR

excluding VAT

If annual or monthly value:

Number of years: 2

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information**VI.3. Procedures for review****VI.3.1. Review body**

Official name: Tribunal de Recursos Contractuales de las Cortes de Aragón, el Justicia de Aragón y la Cámara de Cuentas de Aragón

Postal address: Palacio de la Aljafería, c/ Diputados, s/n

Town: Zaragoza

Postal code: 50004

Country: Spain

E-mail: aleris@cortesaragon.es

Telephone: +34 976289537

Fax: +34 976289665

Internet address: <http://cortesaragon.es>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: 15 días hábiles.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Cortes de Aragón, Asesoría Jurídica

Postal address: Palacio de la Aljafería, c/ Diputados, s/n

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VI.4. Date of dispatch of this notice

13.10.2016