

United Kingdom-London: Business and management consultancy and related services

OJ S 147/2020 31/07/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: HMRC

Postal address: 100 Parliament Street

Town: London

NUTS code: UK United Kingdom

Postal code: SW1A 2BQ

Country: United Kingdom

E-mail: james.power1@hmrc.gov.uk

Telephone: +44 788320722

Internet address(es):Main address: <http://www.gov.uk>**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

<http://www.hmrc.gov.uk/about/supplying.htm>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.hmrc.gov.uk/about/supplying.htm>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Direct and Indirect Taxation

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Trader Support Service

II.1.2. Main CPV code

79400000 Business and management consultancy and related services

II.1.3. Type of contract

Services

II.1.4. Short description

The UK government is committed to providing support for businesses engaged in new processes required under the Northern Ireland Protocol. To meet this commitment and to manage external readiness challenges, HMRC is procuring a Northern Ireland Trader Support Service.

The service would provide a route for traders and carriers to comply with changes set out in the command paper on the movement of goods under the Northern Ireland Protocol from 1 January 2021.

The trader support service will be a free at the point of use service available to all traders moving goods between Great Britain and Northern Ireland and importing goods into Northern Ireland from the Rest of the World for at least 2 years (when the service and its future will be reviewed).

II.1.5. Estimated total value

Value excluding VAT: 200 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79400000 Business and management consultancy and related services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

II.2.4. Description of the procurement

On 20 May, HMG published a command paper setting out how the Northern Ireland Protocol will be implemented within the UK.

This paper set out that application of the protocol will involve some changes for Northern Ireland goods movements at the end of the transition period..

The UK Government is clear in its commitment to give businesses the information and support needed to get ready for these changes at the end of the transition period. As part of this, HMRC is prepared to provide extensive support for businesses and plans to procure a Northern Ireland Trader Support Service.

The service should be operational from September and it will be able to help all traders, regardless of size and at no cost, to move their goods between Great Britain and Northern Ireland and to import goods into Northern Ireland from the Rest of the World in compliance with the NI protocol.

As part of the procurement we are looking for the following core services:

Trader education — the service should:

Educate businesses on what the protocol means for them and the steps they need to take to comply with them (including getting an Economic Operators Registration and Identification (EORI) number).

Support businesses developing processes to accurately provide the trader support service with all the information it needs to submit declarations on their behalf (including information on the 'risk' status of the goods).

Advise businesses on the additional documents/licences that they will need (for example, a permit is needed to import endangered species (CITES) goods).

Complete processes — the service should:

— submit relevant declarations into CDS (and hold the necessary authorisations required for simplified declarations);
— submit relevant safety and security declarations into HMRC's Import Control System (ICS). The intention is that the TSS will have its own guarantee, duty deferment account (DDA) and authorisations and will represent most traders indirectly, which will remove these requirements from many businesses.

In order to be fully operational the trader support service will need to work with HMRC to secure CDS software packages and ensure community service providers (CSPs) readiness as any third party will only be able to complete declarations once they have a CDS-ready software package available to them and CSPs are critical actors at some NI entry points.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Proposed operating model / Weighting: 25

Quality criterion - Name: Core requirements / Weighting: 30

Quality criterion - Name: Mobilisation of service / Weighting: 20

Quality criterion - Name: Exit / Weighting: 5

Cost criterion - Name: Price / Weighting: 20

II.2.6. Estimated value

Value excluding VAT: 200 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Possible 1 + 1 years extensions.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 29/08/2020 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 31/08/2020 Local time: 17:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The deadline for submission of requests to participate in the tender exercise will be 29 August 2020, that being 30 days following the publication of this contract notice. The authority intends to use the open procedure. Economic operators wishing to review the documentation and submit a request to participate will need to obtain access to the HMRC eSourcing tool, SAP Ariba as follows:

HMRC uses an HMRC instance of SAP Ariba Sourcing Pro (thereafter referred to as HMRC's SAP Ariba) and this must be used to express an interest and/or bid for the opportunity.

(Further information about HMRC's SAP Ariba is available on the HMRC website: www.hmrc.gov.uk/about/supplying.htm).

Economic operators who have used HMRC's SAP Ariba previously will be registered as part of the HMRC Ariba Supplier Network and you should access the system to obtain your account ID number. Contact details on the system should be checked and, where necessary, additional users added to help avoid multiple registrations for the same organisation. Previously registered users having difficulty recovering their account ID number or identifying users within their organisation should email for assistance sapariba.hmrcsupport@hmrc.gsi.gov.uk

Economic operators using HMRC's SAP Ariba for the first time, including suppliers who are already registered on the wider SAP Ariba supplier network, will need to register at <http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>. (You must ensure that you are directed to the registration page for HMRC's SAP Ariba, identified with the HMRC logo at the top of the page, and to do this you may need to cut and paste the web address directly into your web browser). You will receive a system generated email asking you to activate your SAP Ariba supplier account by verifying your email address. Once you have completed the activation process, you will receive a further email confirming the 'registration process is now complete' and providing you with 'your organisation's account ID' number. If an email response

from HMRC is not received within one working day of your request, please re-contact sapariba.hmrcsupport@hmrc.gsi.gov.uk (after first checking your spam in-box), notifying non-receipt and confirming when your registration request was first made.

When you have obtained 'your account ID' number, please email Thomas.atkins1@hmrc.gov.uk with the following information as confirmation that you wish to express an interest and/or bid for the opportunity.

The contract reference: MFA SR

Your HMRC SAP Ariba account ID: AN

Your organisation's name:

Your name:

Your email address:

Your telephone number:

Economic operators who have complied with the foregoing will receive an e-mail confirming access to the online questionnaires. If access is not provided within one working day, please contact e.procurement@hmrc.gov.uk, notifying non-receipt and confirming when your request for access to the online questionnaires was first made.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=509754239>

Go reference: GO-2020728-PRO-16890465

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=512216631>

GO Reference: GO-2020729-PRO-16894557

VI.4. Procedures for review

VI.4.1. Review body

Official name: HMRC

Postal address: 100 Parliament Street

Town: London

Postal code: SW1A 2BQ

Country: United Kingdom

VI.5. Date of dispatch of this notice

28/07/2020