

Norway-Oslo: Legal advisory and information services
OJ S 116/2023 19/06/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Utlendingsdirektoratet
National registration number: 974760746
Postal address: Innspurten 11D
Town: OSLO
NUTS code: NO Norge
Postal code: 0663
Country: Norway
E-mail: hers@udi.no
Telephone: +47 23351500

Internet address(es):

Main address: <https://permalink.mercell.com/195579565.aspx>
Address of the buyer profile: <http://www.udi.no/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Guidance services for newly arrived asylum seekers (information programme) - stage 1 (prequalification)
Reference number: 22/26719

II.1.2. Main CPV code

79140000 Legal advisory and information services

II.1.3. Type of contract

Services

II.1.4. Short description

The aim of the procurement is to enter into a contract for a guidance service for newly arrived asylum seekers (information programme). The information programme will ensure that persons who apply for protection in Norway receive an offer of guidance when filing an application for protection.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 60 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

75100000 Administration services, 75121000 Administrative educational services, 75231000 Judicial services, 79100000 Legal services, 80400000 Adult and other education services, 80521000 Training programme services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: NO081 Oslo

NUTS code: NO08 Oslo og Viken

NUTS code: NO082 Viken

Main site or place of performance: Råde Municipality

II.2.4. Description of the procurement

This is an information and guidance service for newly arrived asylum seekers. The right to an offer of guidance is pursuant to the alien regulations §17-17 (guidance on legal help), second and third paragraphs.

UDI needs an information and guidance service for newly arrived asylum seekers. The right to an offer of guidance is pursuant to the alien regulations §17-17 (guidance on legal help), second and third paragraphs.

Foreigners who apply for protection, and who do not have a right to free legal guidance, must be given an offer of individual guidance from an independent organisation for when their application is filed, unless a scheme has been implemented for group protection, cf. the Act § 34.

The provision states that the guidance must be given in a language that the foreigner can understand.

The aim of the service is to ensure that asylum seekers in Norway get sufficient information in the arrivals phase to be able to present their case in the best possible way. Applicants must be given a realistic basis so that they can assess their possibilities for protection in Norway. The information must also prepare applicants for an interview with UDI, as well as ensure that the application that is filed is as correct as possible, and that it gives a good basis to get their case assessed according to Norwegian law. Furthermore, applicants must be given a realistic basis so that they can assess their chances of being granted protection in Norway.

II.2.5. Award criteria

Quality criterion - Name: Assignment comprehension / Weighting: 17.5

Quality criterion - Name: Competence / Weighting: 35

Quality criterion - Name: Routines for implementation. / Weighting: 17.5

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 025-072928](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

24/05/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Caritas Norge

Postal address: Storgata 38

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0182

Country: Norway

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 60 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

14/06/2023