

Spain-Madrid: Computer-related professional services
OJ S 136/2021 16/07/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Junta de Contratación de los Servicios Centrales en el Ministerio de Política Territorial y Función Pública

National registration number: S2833002E

Postal address: C/ José Marañón, 12

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28010

Country: Spain

Contact person: Junta de Contratación de los Servicios Centrales en el Ministerio de Política Territorial y Función Pública

E-mail: juntadecontratacion@correo.gob.es

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=V8czYaL6H9arz3GQd5r6SQ%3D%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicios de atención a usuarios de las plataformas online del Instituto Nacional de Administración Pública

Reference number: 11/2020

II.1.2. Main CPV code

72590000 Computer-related professional services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicios de atención a usuarios de las plataformas online del Instituto Nacional de Administración Pública.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 164 430,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72610000 Computer support services, 79342320 Customer-care services

II.2.3. Place of performance

NUTS code: ES300 Madrid

Main site or place of performance: C/ José Marañón, 12, 28002 Madrid.

II.2.4. Description of the procurement

Servicios de atención a usuarios de las plataformas online del Instituto Nacional de Administración Pública.

II.2.5. Award criteria

Quality criterion - Name: Descripción de la solución / Weighting: 10

Quality criterion - Name: Plan de servicio / Weighting: 20

Cost criterion - Name: Mejora sobre el número de horas / Weighting: 18

Cost criterion - Name: Precio / Weighting: 52

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 192-462919](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 11/2020

Title:

Servicios de atención a usuarios de las plataformas online del Instituto Nacional de Administración Pública

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

12/07/2021

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Oesia Networks, S. L.

National registration number: B95087482

Postal address: C/ Marie Curie, 19

Town: Rivas-Vaciamadrid

NUTS code: ES30 Comunidad de Madrid

Postal code: 28521

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 247 774,90 EUR

Total value of the contract/lot: 164 430,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida del General Perón, 38

Town: Madrid

Postal code: 28071

Country: Spain

VI.5. Date of dispatch of this notice

12/07/2021

