

362771-2026 - Competition

Norway – Customer survey services – Employee survey

OJ S 100/2026 27/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Politiets fellestjenester

Email: ingeborg.anthun.asbjornsen@politiet.no

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Employee survey

Description: Politiets fellestjenester (PFT), hereafter called the contracting authority, shall enter into a framework agreement for employee surveys. Based on previous years' procurements, the contracting authority, without obligations, estimates a total likely extent of approx. NOK 3 million excluding VAT during the contract period, including options. Due to unforeseen events or major changes in the contracting authority's needs, there may be a greater need for the products than the probable estimate. The conditions are estimated to increase the extent up to an estimated value of NOK 4.5 million excluding VAT. The contracting authority will enter into a contract with 1 tenderer. The Working Environment Act gives an statutory requirement that employers shall have an overview and be able to map employees' working environment. An employee survey and working environment survey for the entire agency fulfil the legal requirement and it is a good development tool for managers to develop a good and productive working environment. The tenderer contract shall offer solid professional competence and experience in this area, both in regards to implementation and analysis of major surveys and consultancy services. The surveys are usually carried out at fixed intervals, with it must also be possible to carry out minor limited surveys in periods. The police require different types of employee surveys/working environment surveys. The surveys are personal, and each employee in the Police shall receive an individual link.

Procedure identifier: e43aafef-856f-4b38-9cbb-461ef0757fce

Internal identifier: 25/249371

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342310 Customer survey services

Additional classification (cpv): 79311100 Survey design services, 79311200 Survey conduction services, 79311300 Survey analysis services, 79342311 Customer satisfaction survey

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 4 500 000,00 NOK

2.1.4. General information

Additional information: Due to weakness in the notice form, the contracting authority has been forced to set a limit for the number of tenderers who can participate in the competition and that the selection criteria shall be used to publish the tender.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Employee survey

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5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342310 Customer survey services

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 4 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Due to weakness in the notice form, the contracting authority has been forced to set a limit for the number of tenderers who can participate in the competition and that the selection criteria shall be used to publish the tender.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=455848&TID=200416515&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=455848&TID=200416515&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: The waiting period - the minimum deadline is 10 days calculated from the day after the notification was sent.

Organisation providing more information on the review procedures: Oslo tingrett

8. Organisations

8.1. ORG-0001

Official name: Politiets fellestjenester

Registration number: 974761157

Department: Politiets fellestjenester

Postal address: Fridtjof Nansens vei 14

Town: OSLO

Postcode: 0369

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Ingeborg Anthun Asbjørnsen

Email: ingeborg.anthun.asbjornsen@politiet.no

Telephone: +47 61318000

Internet address: <http://www.politiet.no>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/289530>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926 725 939

Postal address: Postboks 2106 Vika

Town: OSLO

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: d6ea163c-18aa-49de-a095-d14b16df3a84 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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