

Belgium-Brussels: IT services: consulting, software development, Internet and support

OJ S 148/2020 03/08/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Office national des vacances annuelles

National registration number: 0206.732.932\_88

Postal address: Rue Montagne aux Herbes Potagères n° 48

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: ICT Administration

E-mail: [ICTadministration@ONVA-RJV.fgov.be](mailto:ICTadministration@ONVA-RJV.fgov.be)

**Internet address(es):**

Main address: [www.onva-rjv.fgov.be](http://www.onva-rjv.fgov.be)

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=382489>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=382489>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=RJV-20200303+-F02>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://enot.publicprocurement.be/enot-war/displayForum.do?forumId=31056>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

Cahier spécial des charges n° 20200303 ONVA-RJV Global Support SSR

Reference number: RJV-20200303 -F02\_0

### **II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Procédure ouverte.

Accord-cadre — Centrale d'achats de passation;;

Support global SPOC et Maintenance hw/sw d'une infrastructure de stockage —serveurs— réseau pour le compte de l'office national des vacances annuelles.

### **II.1.5. Estimated total value**

Value excluding VAT: 44 000 000,00 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Main site or place of performance: Pour l'ONVA, les prestations peuvent avoir lieu sur les sites suivants: — Office national des vacances annuelles Rue Montagne aux Herbes Potagères 48, 1000 Bruxelles, et dans ses deux Data Centers: — SMALS-IN Boulevard industriel 25 — 1070 Bruxelles — SMALS-UP Quai de Willebroeck 38 — 1000 Bruxelles

### **II.2.4. Description of the procurement**

Le présent marché vise, d'une part l'acquisition de services de support (Intake, SPOC, Managed Services) et de maintenance hardware/software de notre infrastructure stockage, serveurs, réseau, VMware, Veeam et Trend Micro; d'autre part l'acquisition probable de 110 jours de services de consultance par an ainsi que de fournitures complémentaires.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 44 000 000,00 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2021 End: 31/12/2022

This contract is subject to renewal: yes

Description of renewals:

Prolongation tacite de deux fois une année en 2023 et en 2024.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.3. Technical and professional ability**

Minimum level(s) of standards possibly required:  
Classe: N/A, catégorie: N/A.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 21/09/2020 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

French, Dutch

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 21/09/2020 Local time: 12:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1.**

**Review body**

Official name: La Greffe de la section du contentieux administratif

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

Telephone: +32 22349309

Fax: +32 22349499

Internet address: <http://www.raadvst-consetat.be>

**VI.5. Date of dispatch of this notice**

29/07/2020