

**United Kingdom-London: Repair and maintenance services of central heating**

OJ S 159/2018 21/08/2018

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Notting Hill Housing Trust

Postal address: Bruce Kenrick House, 2 Killick Street

Town: London

NUTS code: UK United Kingdom

Postal code: N1 9FL

Country: United Kingdom

Contact person: Declan Burns

E-mail: [ProcurementTeam@genesisha.org.uk](mailto:ProcurementTeam@genesisha.org.uk)**Internet address(es):**Main address: <https://www.nhhg.org.uk/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.delta-esourcing.com/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Notting Hill Genesis Gas Servicing, Maintenance, Repairs and Boiler Installs

Reference number: NHG/1608

**II.1.2. Main CPV code**

50720000 Repair and maintenance services of central heating

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The contracts are for the delivery of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. It is intended that the contracts will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up to a further 2 years and then an additional further 2 years. The maximum duration of the contracts are 9 years. The estimated total annual value of the works is 6 145 000 GBP.

#### **II.1.5. Estimated total value**

Value excluding VAT: 55 305 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Tenderers may submit a tender for all lots but should note that only the following combinations will be awarded:

1 of the following lots: lot 1 /2 /3 /4 (London areas) + Lot 5 (Outer London area) will be awarded.

One of the following lots: lot 1 /2 /3 /4 /5 (London and Outer London areas) + Lot 6 (Commercial) will be awarded.

### **II.2. Description**

#### **II.2.1. Title**

NHG West

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 50531100 Repair and maintenance services of boilers

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: United Kingdom

#### **II.2.4. Description of the procurement**

The contracts will be for the provision of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. Please see the procurement documentation for the full scope of service for these contracts.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Response to technical questions / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

#### **II.2.6. Estimated value**

Value excluding VAT: 10 350 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 108

This contract is subject to renewal: yes

Description of renewals:

It is intended that the contracts will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up to a further 2 years and then an additional further 2 years, subject to satisfactory reviews based upon performance and quality of service and delivery. The maximum duration of the contracts are therefore 9 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

NHG East  
Lot No: 2

##### **II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 50531100 Repair and maintenance services of boilers

##### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: United Kingdom

##### **II.2.4. Description of the procurement**

The contracts will be for the provision of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. Please see the procurement documentation for the full scope of service for these contracts.

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Response to technical questions / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

##### **II.2.6. Estimated value**

Value excluding VAT: 9 360 000,00 GBP

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 108

This contract is subject to renewal: yes

Description of renewals:

It is intended that the contract will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up

to a further 2 years and then an additional further 2 years, subject to satisfactory reviews based upon performance and quality of service and delivery. The maximum duration of the contract is therefore 9 years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

NHG North  
Lot No: 3

**II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 50531100 Repair and maintenance services of boilers

**II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: UNITED KINGDOM

**II.2.4. Description of the procurement**

The contracts will be for the provision of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. Please see the procurement documentation for the full scope of service for these contracts.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Response to technical questions / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

**II.2.6. Estimated value**

Value excluding VAT: 13 365 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 108

This contract is subject to renewal: yes

Description of renewals:

It is intended that the contract will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up to a further 2 years and then an additional further 2 years, subject to satisfactory reviews based upon performance and quality of service and delivery. The maximum duration of the contract is therefore 9 years.

**II.2.10.**

## **Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

NHG South  
Lot No: 4

##### **II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 50531100 Repair and maintenance services of boilers

##### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: United Kingdom

##### **II.2.4. Description of the procurement**

The contracts will be for the provision of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. Please see the procurement documentation for the full scope of service for these contracts.

##### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Response to technical questions / Weighting: 60  
Cost criterion - Name: Price / Weighting: 40

##### **II.2.6. Estimated value**

Value excluding VAT: 12 825 000,00 GBP

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 108  
This contract is subject to renewal: yes  
Description of renewals:  
It is intended that the contract will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up to a further 2 years and then an additional further 2 years, subject to satisfactory reviews based upon performance and quality of service and delivery. The maximum duration of the contract is therefore 9 years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

NHG Outer London  
Lot No: 5

##### **II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 50531100 Repair and maintenance services of boilers

##### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: United Kingdom

##### **II.2.4. Description of the procurement**

The contracts will be for the provision of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. Please see the procurement documentation for the full scope of service for these contracts.

##### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Response to technical questions / Weighting: 60  
Cost criterion - Name: Price / Weighting: 40

##### **II.2.6. Estimated value**

Value excluding VAT: 8 505 000,00 GBP

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 108  
This contract is subject to renewal: yes  
Description of renewals:  
It is intended that the contract will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up to a further 2 years and then an additional further 2 years, subject to satisfactory reviews based upon performance and quality of service and delivery. The maximum duration of the contract is therefore 9 years.

##### **II.2.10. Information about variants**

Variants will be accepted: no

##### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

NHG Commercial  
Lot No: 6

#### **II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 50531100 Repair and maintenance services of boilers

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: United Kingdom

#### **II.2.4. Description of the procurement**

The contracts will be for the provision of gas servicing, maintenance, repairs and boiler installs, as well as electric heating, to properties owned and managed by NHG. Please see the procurement documentation for the full scope of service for these contracts.

#### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Response to technical questions / Weighting: 60  
Cost criterion - Name: Price / Weighting: 40

#### **II.2.6. Estimated value**

Value excluding VAT: 900 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 108  
This contract is subject to renewal: yes  
Description of renewals:  
It is intended that the contract will commence in July, 2019, and subject to annual reviews, run for a period of 5 years with the option for renewal, as decided by NHG, for an extension of up to a further 2 years and then an additional further 2 years, subject to satisfactory reviews based upon performance and quality of service and delivery. The maximum duration of the contract is therefore 9 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please refer to the tender documents for all relevant information on requirements relating to enrolment on professional or trade registers.

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.1. Information about a particular profession**

Execution of the service is reserved to a particular profession Reference to the relevant law, regulation or administrative provision:

Please refer to the tender documents for all relevant information on requirements relating to enrolment on professional or trade registers.

#### **III.2.2. Contract performance conditions**

Please refer to the tender documents for all relevant information on contract performance conditions.

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/09/2018 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: yes  
Estimated timing for further notices to be published:  
Year of contract end – 2028

### VI.2. Information about electronic workflows

Electronic ordering will be used  
Electronic invoicing will be accepted  
Electronic payment will be used

### VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/>

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-central-heating./A76P8WCX6G>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/A76P8WCX6G>

GO Reference: GO-2018816-PRO-13023496

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: High Court of England and Wales  
Postal address: The Royal Courts of Justice, The Strand  
Town: London  
Postal code: W2 2LL  
Country: United Kingdom  
Telephone: +44 2079476000

#### VI.4.2. Body responsible for mediation procedures

Official name: High Court of England and Wales  
Postal address: The Royal Courts of Justice, The Strand  
Town: London  
Postal code: W2 2LL  
Country: United Kingdom  
Telephone: +44 2079476000

#### VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The contracting authority shall comply with the requirements of the public contracts Regulations 2015 when notifying economic operators of the outcome of this procurement.

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cabinet Office  
Postal address: 70 Whitehall  
Town: London

Postal code: SW1A 2AS  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**  
16/08/2018