

Belgium-Brussels: IT services: consulting, software development, Internet and support

OJ S 137/2021 19/07/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: i-CITY

National registration number: 0449.971.914_22290

Postal address: Boulevard E. Jacqmain 95

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: Olivier Lens

E-mail: procurement@i-city.brucity.be

Telephone: +32 22295400

Internet address(es):

Main address: <http://i-city.brucity.be>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=417665>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=417665>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=GIAL-21+0015-F02>

I.4. Type of the contracting authority

Other type: ASBL communale

I.5. Main activity

Other activity: Informatique

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Solution de gestion de files d'attentes, de rendez-vous et de planification des services aux guichets

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

L'objet de ce marché porte sur la mise en place, l'implémentation, la configuration et la maintenance d'une solution (I) de gestion de files d'attentes, en ce compris l'acquisition de bornes à tickets (II) de gestion de la planification des services aux guichets, par des agents avec leurs compétences (III) de gestion de rendez-vous pour le citoyen.

II.1.5. Estimated total value

Value excluding VAT: 730 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Voir cahier spécial des charges.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 730 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Voir cahier spécial des charges.

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: yes

Description of options:

Voir cahier spécial des charges.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/09/2021 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French, Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 27/09/2021 Local time: 11:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de 1re instance Bruxelles

Postal address: Rue des Quatre-Bras 13

Town: Bruxelles
Postal code: 1000
Country: Belgium

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal de 1re instance Bruxelles
Postal address: Rue des Quatre-Bras 13
Town: Bruxelles
Postal code: 1000
Country: Belgium

VI.5. Date of dispatch of this notice

14/07/2021