

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Integrated Urgent Care Services.

Reference number: WSCCG – 00000027

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Ipswich and East Suffolk Clinical Commissioning Group, NHS West Suffolk Clinical Commissioning Group and NHS North East Essex Clinical Commissioning Group seek to jointly commission an Integrated Urgent Care Service across Suffolk (minus Waveney) and North East Essex. The scope of this tender includes NHS 111, Out of Hours and potentially Care Co-ordination services.

II.1.5. Estimated total value

Value excluding VAT: 85 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

85312310 Guidance services, 79512000 Call centre, 85141220 Advisory services provided by nurses, 85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH East of England

Main site or place of performance: Suffolk (minus Waveney) and North East Essex.

II.2.4. Description of the procurement

The 3 CCGs are all within the same Sustainability and Transformation Plan (STP) footprint. The aim is for — 1) An NHS 111 service across the STP footprint that fulfils the national requirements including the need for a multi-disciplinary clinical hub and additionally integrates effectively with all other areas of urgent care locally such that the combined health and social care systems covered by the Commissioners move towards having a single point of access for urgent care.

2) A GP led Out of Hours service across the STP footprint that fulfils the national requirements and effectively integrates with local GP led care such that there is a seamless 24 hour a day, 7-day a week service that integrates effectively with the rest of the Commissioners' health and social care system.

As an early development in the contract but not delivered from the outset of the contract: In the Ipswich and East Suffolk CCG and West Suffolk CCG area only: a Care Co-ordination and Case Management Service that integrates effectively with Suffolk Community Healthcare services in the first instance with the potential to expand to other parts of the Suffolk health and social care system over time. This will incorporate professional and patient access to Community Health Services such that existing Community Health patients and referrers have access to the clinical expertise of the Integrated Urgent Care Service, and in return the Integrated Urgent Care Service would be able to call upon and coordinate care for appropriate planned and urgent community responses. Over the lifetime of the contract we would foresee the Provider(s) working closely with the system to develop further links to or consolidation of other contact points such as those provided by the local authority, in-hours primary mental health and acute sectors. We also foresee that the Integrated Urgent Care Service would use its position to innovate in the fields of telehealth, telemedicine and telecare.

Contract review provision: Specifically for North East Essex — Please note that the services and associated specification and prices, commissioned within this contract may be subject to review and change. Moving forward it is NEE's intention to undertake a review of its community Urgent Care services. This review includes the provision of A&E minors, minor injury units and the walk in centre to determine whether the current models are the most sustainable and clinically effective in supporting the North East Essex urgent care system. Therefore, the scope of the possible changes to be made to this contract shall relate to the outcomes of the urgent care service review including the potential introduction of a larger population to support the STP footprint. i.e. the contract and specification may be amended to also deliver community urgent care services, through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015.

Additionally, the contract may also be amended in terms of the original services supplied, where, following assessment of the reasonable alignment of out of hospital urgent care services, it is identified that it is logical for additional services to be delivered in conjunction with this contract and by the lead provider, both in terms of actual service delivery and to avoid duplication of costs. These services may include but are not limited to other services and specialities formally delivered in an urgent care setting where it is foreseen that these services can be delivered more effectively as part of this contract. This may include the following (or elements of): ambulatory care, minor injury activity including diagnostics, minor illness activity. This may also include the delivery of the existing community gateway service and adult social care connect, again where it may be foreseen that these services could be more effectively delivered under the Contract. The review may also impact upon number of calls.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 85 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/10/2017 End: 30/09/2022

This contract is subject to renewal: yes

Description of renewals:

Depending on Contract extensions and depending on Service reviews, likely dates for the renewal process to commence will be either be 2021 or 2022.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 4

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

An option to extend for an additional 24 months. Further options are mentioned within II.2.4).
The aforementioned estimated contract value is for the 5+2.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/11/2016 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 18/11/2016

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the procurement of the Services is being run as a bespoke, 2 stage application process akin to the Restricted Procedure, involving a number of stages which are outlined within the suite of procurement documents. Please note that the Invitation to Tender stage will include face to face clarification discussions. The Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

You are advised that the budget will be in the region of 11 400 000 to 12 150 000 GBP per year across the period of the contract, therefore 80 000 000 to 85 000 000 total contract value, for the potential 7 years, which is a combination of 5 (5) years, plus a possible extension of up to two (2) years.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Ipswich & East Suffolk Clinical Commissioning Group

Postal address: Rushbrook House, Paper Mill Lane, Bramford

Town: Ipswich

Postal code: IP8 4DE

Country: United Kingdom

VI.5. Date of dispatch of this notice

14/10/2016