

United Kingdom-Exeter: Patient-transport vehicles
OJ S 202/2015 17/10/2015
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Northern Eastern and Western Devon Clinical Commissioning Group

Postal address: Newcourt House, Old Rydon Lane

Town: Exeter

Postal code: EX2 7JU

Country: United Kingdom

For the attention of: Angela Mortley, Senior Clinical Procurement Manager

E-mail: angela.mortley@swcsu.nhs.uk

Internet address(es):

General address of the contracting authority: <http://www.newdevonccg.nhs.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu/asp/Home>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: South Devon and Torbay CCG

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

New Devon — Non Emergency Patient Transport Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 2: Land transport services [2], including armoured car services, and courier services, except transport of mail

NUTS code UKK4 Devon

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Department of Health defines non-emergency Patient Transport Services (NEPTS) as the 'non-urgent, planned, transportation of patients with a medical need for transport to and from a premises providing NHS healthcare and between NHS healthcare providers'.

This encompasses a wide range of vehicle types and levels of care.

Devon is the third largest county in England, covering 2 534 square miles. The county has over 750 000 residents, with a higher proportion of older people than the national average. It is also 1 of the most sparsely populated counties, with few large settlements and a dispersed rural population. The transport network is limited which results in considerable travel times, proving a barrier to access for many residents and an operational challenge for Providers.

The NEPTS contract spans the area covered by Devon County which includes 1 local authority, 2 Clinical Commissioning Groups (NHS South Devon and Torbay CCG and NHS Northern, Eastern and Western Devon CCG) and 4 acute providers.

New Devon CCG is actively partnering with Devon County Council in a 3 year Total Transport Project, which will be examining synergies between the different strands of public-sector transport in Devon. Patient Transport in Devon is an integral part of that work and providers will be part of the multi-organisational Transport Forum chaired by Devon County Council.

We are seeking to tender the Non-Emergency Patient Transport Service (NEPTS) for all patients registered with a Devon GP. In constructing the tender we have taken steps to ensure that there is an attractive, clear and robust specification and workload for bidders to respond to.

— We have removed the bulk high volume car-journeys from the system by looking to let the Frequent-Attendees Car Service as a separate lot through Devon County Council's Dynamic Purchasing System (DPS).

— We have focused the NEPTS contract on the core 'traditional' PTS workload looking to utilise multi-use vehicles to deliver an efficient and effective service.

— Out of area patients and the smaller volumes between midnight and 7:00 will be let outside of the main NEPTS contract, through DPS, allowing bidders to choose whether they wish to add these parts onto the main NEPTS contract or not.

— A booking service in partnership with the Local Authority will deal with initial contact from the public and manage the first line of authorisation and eligibility.

We are actively seeking flexible and solution-orientated companies who are keen to make a positive mark in the NEPTS market.

Our 3 key success factors to achieve from this procurement are:

1. Provision of a quality, flexible and responsive service;
2. Excellent communication to establish strong relationships with key stakeholders;
3. Sustainability. We want to work with a provider who will become our partner in delivery of an improved system.

Further insight about the pressures we face, the challenges and the key drivers that move us can be found here in the joint strategic needs assessments for both CCGS.

NHS Northern, Eastern and Western Devon Joint Strategic Needs Assessment.

http://www.devonhealthandwellbeing.org.uk/wp-content/uploads/2015/06/JSNA_Devon_Overview_2015.pdf

Torbay and South Devon CCG Joint Strategy Needs Assessment.

<http://www.southdevonandtorbayccg.nhs.uk/resources/Documents/bcf-14-south-devon-and-torbay-joint-strategic-needs-assessment-jsna.pdf>

Full details of the specification, activity, scope and requirements can be found in the specification.

II.1.6. CPV code(s)

34114122 Patient-transport vehicles, 85100000 Health services, 60140000 Non-scheduled passenger transport, 60130000 Special-purpose road passenger-transport services, 34115200 Motor vehicles for the transport of fewer than 10 persons, 85110000 Hospital and related services, 85143000 Ambulance services, 60000000 Transport services (excl. Waste transport)

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Services that Are included in this procurement are:

— Predominantly appropriate multi seated vehicles to cope with a variety of wheelchair carrying options that will only be for medically eligible patients as assessed by the Booking Agents. The service will cover all mobility types. From 'walkers' through to stretchers and bariatric patients.

— Whilst 'walkers' are included it is expected that the service (in pursuit of value for public-money and CO2 footprint management) will be mainly delivered in multi-seated vehicles such as existing NEPTS ambulance models and single patient car journeys actively discouraged.

— The Booking and Monitoring Service will have the final decision as to who is responsible for the journey and will pass on the PTS bookings to the PTS provider. The PTS provider will be required to have a PTS planning and coordinating function that interfaces with the BMS within the hours the BMS operates and have a system for the period that the PTS operates that is outside the BMS operating hours.

Services that are Not included to be tendered for within this procurement are:

— Frequent Attenders' Journeys (patients who do not meet PTS eligibility criteria but travel 3 times per week or 10 times per month for treatment);

— Out of Area Journeys;

— Booking and Monitoring Service (BMS).

These services will be managed via a different system, using Devon County Council and the Dynamic Purchasing System. The booking and coordination of PTS journeys will go through the Devon Booking and Monitoring Service during their hours of operation and out of hours an agreed process with the PTS provider will be established and cascaded to provider trusts.

Estimated value excluding VAT: 8 616 000 GBP

II.2.2. Information about options

Options: yes

Description of options: The contract term is set for 4 years with an optional extension for a further 2 years.

II.2.3. Information about renewals

This contract is subject to renewal: yes

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: NHS New Devon Clinical Commissioning Group will also be utilising the supplier information database (SID4Gov) to manage and assess general pre-qualification information in the form of a profile. As well as responding to the tender via In-Tend, candidates are requested to provide or update their profile on the SID4Gov as follows:

- a) candidates should register on SID4Gov at <https://sid4gov.cabinetoffice.gov.uk/> by clicking on the 'Register forsid4gov' option listed under 'Join Us';
- b) to continue with the registration process Suppliers must have a current DUNS Number. If a Supplier does not have a DUNS Number there is a link to the DandB UK website to request a DUNS Supplier Number;
- c) Suppliers who already have a published profile on SID4Gov must confirm that information is up to date;
- i) candidates should ensure all relevant sections of their SID4Gov profile are completed to demonstrate their ability to meet the short listing criteria applicable to this contract. Where access to SID4Gov is unavailable, please contact SID4Gov Support Centre on +44 8452992994.

Please note all responses to OJEU should be made through In-tend e-sourcing system — registration is required on SID4GOV To update or provide company profiles only.

III.2.2. Economic and financial ability

List and brief description of conditions: As per III.2.1) above.

Minimum level(s) of standards possibly required: As per III.2.1) above.

III.2.3. Technical and professional ability

List and brief description of conditions:

As per III.2.1) above.

Minimum level(s) of standards possibly required:

As per III.2.1) above.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

SCW/NHS99PCCG/00000092/2015

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 12.11.2015
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

12.11.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 180 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

To receive more information about this tender, including the tender documentation and any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: <https://in-tendhost.co.uk/swcsu.aspx/Home>

Once you have successfully registered your Expressions of Interest you will be issued with the Invitation to Tender (ITT) for completion before the deadline stated within the tender documentation.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The CCG intends to observe the provisions and 10 day standstill period described in the Public Contract Regulations 2015. Unsuccessful tenderers and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/application was unsuccessful. Deadline for lodging of appeals should be in accordance with the Regulations.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

12.10.2015