

## 367037-2026 - Result

Spain – IT services: consulting, software development, Internet and support – Contrato mixto de servicios de gestión, operación y suministro de la tarjeta ciudadana y la nueva tarjeta de movilidad

OJ S 101/2026 28/05/2026

Contract or concession award notice – standard regime - Change notice  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Gobierno de Zaragoza

Email: [serviciocontratacion@zaragoza.es](mailto:serviciocontratacion@zaragoza.es)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Contrato mixto de servicios de gestión, operación y suministro de la tarjeta ciudadana y la nueva tarjeta de movilidad

Description: Contrato mixto de servicios de gestión, operación y suministro de la tarjeta ciudadana y la nueva tarjeta de movilidad

Procedure identifier: 9c60f8d6-c7f7-48a1-ad83-5f80f8d7222f

Previous notice: 57becde3-4cc3-4410-9d46-2214d6aaffe4-01

Internal identifier: 0040563-25

Type of procedure: Open

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30162000 Smart cards

##### 2.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Contrato mixto de servicios de gestión, operación y suministro de la tarjeta ciudadana y la nueva tarjeta de movilidad

Description: Contrato mixto de servicios de gestión, operación y suministro de la tarjeta ciudadana y la nueva tarjeta de movilidad

Internal identifier: 0040563-25

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30162000 Smart cards

#### 5.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Description: A) OFERTA ECONÓMICA.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 38

##### Criterion:

Type: Quality

Description: B) BOLSA DE HORAS DE MANTENIMIENTO EVOLUTIVO.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

##### Criterion:

Type: Quality

Description: C) RESOLUCIÓN DE IMPRESIÓN DE LAS TARJETAS.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

##### Criterion:

Type: Quality

Description: D) GARANTÍA DE LOS SUMINISTROS Y ADAPTACIONES DE SOFTWARE.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

##### Criterion:

Type: Quality

Description: E) GARANTÍA DE PERDURABILIDAD.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

##### Criterion:

Type: Quality

Description: A) DESCRIPCIÓN DE LAS NUEVAS FUNCIONALIDADES A INCORPORAR EN LOS APLICATIVOS. RQOS1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

##### Criterion:

Type: Quality

Description: B) DESCRIPCIÓN DE LA SOLUCIÓN PARA LA MODALIDAD POSTPAGO. RQOS2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Description: C) DESCRIPCIÓN DE LA SOLUCIÓN PARA EL CAU. RQOS3.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

**Criterion:**

Type: Quality

Description: D) DESCRIPCIÓN DE LOS TERMINALES PUNTO DE ATENCIÓN, EMISIÓN Y RECARGA AUTOMÁTICA. RQOS4.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

**Criterion:**

Type: Quality

Description: E) DESCRIPCIÓN DE LOS TERMINALES PUNTOS DE VENTA (TPV). RQOS5.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

**Criterion:**

Type: Quality

Description: F) CALIDAD FÍSICA DE LAS TARJETAS Y PROCEDIMIENTO DE DETECCIÓN Y REPOSICIÓN DE TARJETAS DETERIORADAS. RQOS6.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

**Criterion:**

Type: Quality

Description: G) COMERCIALIZACIÓN Y DISTRIBUCIÓN DE LA NUEVA TARJETA DE MOVILIDAD DE ZARAGOZA. RQOS7.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

**Criterion:**

Type: Quality

Description: H) INNOVACIÓN Y ADAPTABILIDAD TECNOLÓGICA DEL PROVEEDOR RQOS8.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gobierno de Zaragoza - Tribunal Administrativo de Contratos Públicos de Aragón

Information about review deadlines: El plazo del recurso especial en materia de contratación será de 15 días hábiles cuyo inicio del cómputo dependerá del acto impugnado de acuerdo con los artículos 44 y siguientes de la Ley de Contratos del Sector Público.

## 6. Results

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Value of all contracts awarded in this notice: 1 922 700,00 EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: ZEUMAT ZITYCARD, S.L.

**Tender:**

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 922 700,00 EUR

The tender was ranked: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 1

Date on which the winner was chosen: 12/02/2026

Date of the conclusion of the contract: 10/03/2026

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

## 8. Organisations

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### 8.1. ORG-0001

Official name: Gobierno de Zaragoza

Registration number: 31016980145458

Registration number: P5030300G

Town: Zaragoza

Postcode: 50071

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

Contact point: Gobierno de Zaragoza

Email: [serviciocontratacion@zaragoza.es](mailto:serviciocontratacion@zaragoza.es)

Telephone: +034 976724768

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=shXu%2Bw9pGpQQK2TEfXGy%2BA%3D%3D>

**Other contact points:**

Official name: Tribunal Administrativo de Contratos Públicos de Aragón

Town: Zaragoza

Postcode: 50001

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

**Roles of this organisation:**

Buyer

Review organisation

**8.1. ORG-0002**

Official name: ZEUMAT ZITYCARD, S.L.

Size of the economic operator: Micro, small, or medium

Registration number: B22330039

Town: ZARAGOZA

Postcode: 50006

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

Email: [srubio@zitycard.com](mailto:srubio@zitycard.com)

Telephone: +034 976377384

**Roles of this organisation:**

Tenderer

**Beneficial owner:**

Nationality of the owner: Afghanistan

**Winner of these lots: LOT-0000**

## 10. Change

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Version of the previous notice to be changed

:

710e2ead-d1a3-4c05-babe-b6df640879c2-01

Main reason for change

:

Information updated

**10.1. Change**

Section identifier: RESULT

## Notice information

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Notice identifier/version: 17c3a7ed-0e56-4f26-8f7e-e035aa140c8b - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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