

United Kingdom-London: Business transaction and personal business software package
OJ S 203/2016 20/10/2016
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Rail Safety and Standards Board (RSSB)

Postal address: The Helicon, 1 South Place

Town: London

NUTS code: UKI London

Postal code: EC2M 2RB

Country: United Kingdom

Contact person: Hazel Fernandes

E-mail: RSSB2101@rssb.co.uk

Telephone: +44 2031425300

Internet address(es):

Main address: www.rssb.co.uk

Address of the buyer profile: http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA33869

I.4. Type of the contracting authority

Other type: public contracting authority

I.5. Main activity

Other activity: RSSB is a not-for-profit organisation whose

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

RSSB2101 — ERP and CRM Solution for RSSB.

Reference number: RSSB2101

II.1.2. Main CPV code

48400000 Business transaction and personal business software package

II.1.3. Type of contract

Services

II.1.4. Short description

Introduction:

RSSB (www.RSSB.co.uk) are seeking to implement what an 'off the shelf' ERP solution.

RSSB is also seeking to deliver a more effective customer experience to our membership and we envisage this will require a separate but integrated fully fledged CRM system — also 'COTS' in nature.

Guidance to Tenderers:

Tenderers should respond directly to the information request above in the context of describing how it intends to fulfil the requirements of the Specification detailed in Appendices A, B, C and D.

Tenderers should note the following:

The selection and evaluation criteria and weightings provided indicate the relative importance of each question (which should be taken into consideration when constructing a response); RSSB is seeking to award a contract for Phase 1 of the project at the end of September 2016, and the solution should be seamlessly configured and implemented by the end of March 2017.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 840 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

48400000 Business transaction and personal business software package, 48500000 Communication and multimedia software package, 48700000 Software package utilities, 48800000 Information systems and servers, 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72500000 Computer-related services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: RSSB, The Helicon, 1 South Place London.

II.2.4. Description of the procurement

Implementation of an ERP and CRM solution. Phase 1 of the project to start in October 2016 and completed by March 2017.

II.2.5. Award criteria

Quality criterion - Name: Technical Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

Detailed in the procurement documents — <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Tender documents are available at — <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>

Please submit tenders by email to RSSB2101@rssb.co.uk.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 138-249938](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: RSSB2101

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

07/10/2016

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Tiski Ltd

Town: Sheffield

NUTS code: UKE32 Sheffield

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 840 000,00 GBP

Total value of the contract/lot: 1 774 029,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

All tender documents are available at — <https://www.contractsfinder.service.gov.uk/Notice/6d7b641d-6be8-49e7-9f94-9904429cc49d>
(MT Ref:186349).

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Rail Safety and Standards Board (RSSB)

Postal address: The Helicon, 1 South Place

Town: London

Postal code: EC2M 2RB

Country: United Kingdom

E-mail: RSSB2101@rssb.co.uk

Telephone: +44 2031425300

Internet address: www.rssb.co.uk

VI.5. Date of dispatch of this notice

18/10/2016