

Norway-Stavanger: Computer-related management services
OJ S 117/2023 20/06/2023
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Lyse Neo AS

National registration number: 982 929 733

Postal address: Pb. 8124

Town: Stavanger

NUTS code: NO0A1 Rogaland

Postal code: 4069

Country: Norway

Contact person: Lisbeth Kvilstad Heskja

E-mail: lisbeth.heskja@lyse.no

Telephone: +47 92464506

Internet address(es):

Main address: <https://www.lysekonsern.no/>

Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1692>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procurement.lyse.no/ece/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procurement.lyse.no/ece/>

Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Operation and maintenance of SCADA for Lyse Neo

Reference number: AK – 003415

II.1.2. Main CPV code

72510000 Computer-related management services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority is looking into possibilities for procuring services for the operation, maintenance, and further development of the SCADA system, as well as the operation and maintenance of IT infrastructure at applicable locations/computer rooms.

The contracting authority currently has two SCADA installations where both the systems are virtual servers that consist of 2 Citect, 1 Appserver, and 2 control clients. Both of the installations have the same Citect version and run on the same Windows platform.

The contract includes:

- Upgrading the SCADA system to the latest version of Aveva Plant
- Upgrading the underlying IT infrastructure
- Operation, maintenance, and further development of the IT and SCADA service
- Design and commissioning of new installations in SCADA and changes to existing installations

II.1.5. Estimated total value

Value excluding VAT: 8 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48821000 Network servers, 72317000 Data storage services, 48000000 Software package and information systems, 42961200 Scada or equivalent system

II.2.3. Place of performance

NUTS code: NO0A1 Rogaland

II.2.4. Description of the procurement

The contracting authority is looking into possibilities for procuring services for the operation, maintenance, and further development of the SCADA system, as well as the operation and maintenance of IT infrastructure at applicable locations/computer rooms.

The contracting authority currently has two SCADA installations where both the systems are virtual servers that consist of 2 Citect, 1 Appserver, and 2 control clients. Both of the installations have the same Citect version and run on the same Windows platform. There is a need to upgrade this system to the latest version of Aveva Plant where the contracting authority already has licences. In addition the two SCADA installations will be consolidated into one. One of the SCADA set-ups has approx. 55 connected installations, and the other SCADA system has two connected remote heating installations.

The contracting authority needs operation, maintenance, and integration/design of the installations in the SCADA system. This means that the tenderer will have responsibility for the Aveva Plant system, as well as the integration and design of future installations and components that are installed, changed, or removed.

At the same time a secure system must be set up for remote access for the contracting authority's operations personnel, with the option to connect the existing operations centre that has 24/7 duty. It must also support future needs for digitalisation. The computer room that is offered must be able to support connection to the existing infrastructure on Layer3.

The contracting authority is a KBO unit and the tenderer will be required to be aware of and comply with the Energy Standby Regulations § 6-9, letter e - service outsourcing, § 7-1 - 7 - 13 protection of the operations control system, as well as NVE's check list for ICT security and NSM's guidelines for service outsourcing. In cloud based service deliveries, the accompanying

computer room must, as a minimum, support class 2 classification requirements in accordance with the Energy Standby Regulations.

The contract includes:

Upgrading the SCADA system to the latest version of Aveva Plant

Upgrading the underlying IT infrastructure

Operation, maintenance, and further development of the IT and SCADA service

Design and commissioning of new installations in SCADA and changes to existing installations

This tender documentation will include information that is to be seen as energy-sensitive information in accordance with the regulations on security and standby in energy supplies (the Energy Standby Regulations). Part two of the tender documentation will therefore be sent out after a prequalification.

The contract includes an establishment phase and an operational phase. The contracting authority will use SSA-D The Operations Contract (from DFØ) with individual additions and amendments as the basis.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: System description / Weighting: 40

Quality criterion - Name: Organisation, planning, and execution / Weighting: 10

Quality criterion - Name: SLA / Weighting: 5

Price - Weighting: 45

II.2.6. Estimated value

Value excluding VAT: 8 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will be valid for 3 (three) years from the start-up date for ordinary operation. The contract will then be renewed automatically for 1 (one) year at a time, unless 6 (six) months' notice is given by the contracting authority, or 12 (twelve) months' notice by the tenderer, before the renewal date.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 2 Maximum number: 5 Objective criteria for choosing the limited number of candidates:

Previous assignments (60%) and references from previous assignments (40%).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Option - use of a separate computer centre.

The contract includes an option for the contracting authority to use a separate computer room in the service delivery (computer room in the Lyse group). The contracting authority has the unilateral right to take up such an option and it must be taken up at the latest within 14 days of the contract being signed.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Parts of the tender documentation contain energy-sensitive information. Part two of the tender documentation will therefore be sent out after a prequalification. After the requests for participation have been received, qualified and selected tenderers will be invited to submit a tender.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The Register of Business Enterprises

Tenderers must be registered in a company register, professional register or a trade register in the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tax certificate

Tenderers must have their tax and duty payments in order.

Economic and financial capacity

Tenderers must have sufficient economic and financial capacity to fulfil the contract.

Minimum level(s) of standards possibly required:

See the tender documentation for further details.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Experience

Tenderers must have relevant experience from comparable assignments as regards scope and complexity.

Quality assurance system

Tenderers must have a quality assurance system that is suitable for the delivery and the risk involved.

Control system for data security

Tenderers must have and practice a good and well-functioning management system for information security that covers the assignment.

Minimum level(s) of standards possibly required:

See the tender documentation for further details.

III.1.4. Objective rules and criteria for participation

List and brief description of rules and criteria:

Confidentiality declaration

Tenderers must sign the attached confidentiality declaration for energy-sensitive information on energy supplies.

Not included in the sanction list for either the EU or the USA.

Tenderers, and their employees, as well as potential sub-suppliers participating in the work to fulfil the contract, must not be included in the sanction list under the Office of Foreign Assets Control, U.S. Department of Treasury, or in the consolidated list of persons, groups, or units under the EU's economic sanctions.

See the tender documentation for further details.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 047-139473](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/08/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 11/08/2023

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 120 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Parts of the tender documentation contain energy-sensitive information. Part two of the tender documentation will therefore be sent out after a prequalification. After the requests for participation have been received, qualified and selected tenderers will be invited to submit a tender. Tenderers will then get access to part two by signing and submitting Lyse's confidentiality declaration for energy-sensitive information without reservations. The parts will then be made available in the portal. The documents that include energy-sensitive information will be encrypted with a password. The password will be sent via an SMS to the stated contact person in Lyse's enquiry portal.

VI.4. Procedures for review

VI.4.1.

Review body

Official name: Sør-Rogaland tingrett

Postal address: Postboks 159 Sentrum

Town: Stavanger

Postal code: 4001

Country: Norway

E-mail: sor-rogaland.tingrett@domstol.no

Telephone: +47 52004600

Internet address: <https://www.domstol.no/no/domstoler/tingrett/sor-rogaland-tingrett/>

VI.5. Date of dispatch of this notice

15/06/2023