

Netherlands-Barneveld: Software package and information systems
OJ S 117/2023 20/06/2023
Contract award notice
Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Gemeente Barneveld
National registration number: 212057263
Postal address: Raadhuisplein 2
Town: BARNEVELD
NUTS code: NL Nederland
Postal code: 3771ER
Country: Netherlands
Contact person: Thomas Nield
E-mail: inkoop@barneveld.nl
Telephone: +31 140342
Internet address(es):
Main address: <http://www.barneveld.nl>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Omnichannel oplossing

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

Het leveren, implementeren en onderhouden van een omnichannel callcenterapplicatie als SAAS- dienst welke gekoppeld is met het 'Bellen met MS Teams Phone system'.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7.

Total value of the procurement

Value excluding VAT: 230 441,12 EUR

II.2. Description

II.2.1. Title

Omnichannel oplossing

Lot No: 1

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Barneveld

II.2.4. Description of the procurement

Zie aanbestedingsstukken

II.2.5. Award criteria

Quality criterion - Name: K.1 De omnichannel oplossing en speciale functionaliteit / Weighting: 1

Quality criterion - Name: K.2 Plan van aanpak / Weighting: 1

Quality criterion - Name: K.3 Programma van wensen / Weighting: 1

Quality criterion - Name: K.4 Gebruikerstest / Weighting: 1

Price - Weighting: 1

II.2.11. Information about options

Options: yes

Description of options:

Verlengingen, opties (zie aanbestedingsstukken)

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 042-123137](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

P1 Omnichannel oplossing

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/06/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Unexus B.V.

National registration number: 74840266

Postal address: Tolweg 3-IV 3

Town: BAARN

NUTS code: NL Nederland

Postal code: 3741LM

Country: Netherlands

E-mail: sales@unexus.nl

Telephone: +31 887620400

Internet address: <http://www.unexus.nl>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 230 000,00 EUR

Total value of the contract/lot: 230 441,12 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Zie aanbestedingsdocument gepubliceerd op TenderNed

Town: Den Haag

Country: Netherlands

E-mail: servicedesk@TenderNed.nl

Internet address: <http://www.tenderned.nl>

VI.5. Date of dispatch of this notice

15/06/2023