

**United Kingdom-London: Legal advisory and information services**  
**OJ S 180/2017 20/09/2017**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Money Advice Service

Postal address: 120 Holborn

Town: London

NUTS code: UK United Kingdom

Postal code: EC1N 2TD

Country: United Kingdom

E-mail: [Procurement.GMB@moneyadvice.org.uk](mailto:Procurement.GMB@moneyadvice.org.uk)

**Internet address(es):**

Main address: [www.moneyadvice.org.uk](http://www.moneyadvice.org.uk)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Specialist Adviser Support Services.

Reference number: RMP 16-93

**II.1.2. Main CPV code**

79140000 Legal advisory and information services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Money Advice Service is seeking to appoint a Supplier for the provision and operation of a Specialist Support Debt Advice Service to ensure advisers have access to a comprehensive framework of specialist support to help with complex cases and to enable clients to receive accurate and timely advice.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

## **Total value of the procurement**

Value excluding VAT: 1 894 531,00 GBP

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

#### **II.2.4. Description of the procurement**

Specialist Adviser Support Services.

#### **II.2.5. Award criteria**

Quality criterion - Name: Technical / Weighting: 70 %

Cost criterion - Name: Price / Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 007-010201](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

## **Section V: Award of contract**

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**Contract No:** RMP 16-93

**Title:**

Specialist Adviser Support Services

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

03/08/2017

### **V.2.2. Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Shelter The National Campaign For Homelessness People Limited

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 894 531,00 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Money Advice Service

Town: London

Country: United Kingdom

### **VI.5. Date of dispatch of this notice**

18/09/2017