

Poland-Warsaw: Framework contract for IT-related services

OJ S 209/2014 30/10/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Agency for the Management of Operational Cooperation at the External Borders of the Member States of the European Union — Frontex

Postal address: Rondo ONZ 1

Town: Warsaw

Postal code: 00-124

Country: Poland

Contact person: Frontex Procurement Sector

E-mail: procurement@frontex.europa.eu

Telephone: +48 222059500

Fax: +48 222059501

Internet address(es):

General address of the contracting authority: <http://www.frontex.europa.eu>

Additional information can be obtained from:

Official name: Frontex

Postal address: Rondo ONZ 1

Town: Warsaw

Postal code: 00-124

Country: Poland

Contact person: Procurement Sector

E-mail: procurement@frontex.europa.eu

Internet address: <http://www.frontex.europa.eu/about-frontex/procurement>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Frontex

Postal address: Rondo ONZ 1

Town: Warsaw

Postal code: 00-124

Country: Poland

Contact person: Procurement Sector

E-mail: procurement@frontex.europa.eu

Internet address: <http://www.frontex.europa.eu/about-frontex/procurement>

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Framework contract for IT-related services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Frontex office, Warsaw, Poland.

NUTS code PL127 Miasto Warszawa

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement
: 3

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 17 400 000 EUR

II.1.5. Short description of the contract or purchase(s)

The scope of the intended framework contracts with reopening of competition covers:
lot 1 — software development services; lot 2 — system, storage and helpdesk support
services; lot 3 — ICT networks and audio/video systems.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

For lots 1 and 3 this framework contract duration is 2 years + 1 year + 1 year i.e. after the initial duration of 2 years the framework contract shall be automatically renewed no more than 2 times, each time for a period of 1 year and on the same conditions, unless one of the parties informs the other of its intention not to extend the framework contract and such notification is received by the party to which it is addressed, no later than 3 months before the contract expires. The overall duration of the framework contract may in no event exceed 4 years.

For lot 2 the duration of the framework contract is 4 years.

Frontex reserves the right to conduct an exceptional negotiated procedure based on Article

134.1(f) of Commission Delegated Regulation (EU) No 1268/2012 of 29.10.2012 (RAP) to increase the ceiling with the contractors of particular lot(s), if such a need occurs.

Estimated value excluding VAT:

Range: between 17 400 000 and 26 100 000 EUR

II.2.2. Information about options

Options: yes

Description of options: After the initial contract duration of 2 years, the framework contracts for lots 1 and 3 shall be automatically renewed no more than 2 times, each time for a period of 1 year.

Frontex reserves the right to conduct an exceptional negotiated procedure based on Article 134.1(f) of Commission Delegated Regulation (EU) No 1268/2012 of 29.10.2012 (RAP) to increase the ceiling with the contractors of particular lot(s), if such a need occurs.

Provisional timetable for recourse to these options:
in months: 24 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: Range: between 1 and 2

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Software development services

1) Short description

Frontex is seeking long-term cooperation with 3 contractors who offer the best 'value for money' and can sustain readiness for these services throughout the duration of this FWC. The objective of lot 1 of the framework contract is to provide Frontex with a professional capability for developing software solutions and maintaining current software solutions supporting Frontex operational and administrative areas.

2) CPV code(s)

72000000 IT services: consulting, software development, Internet and support

3) Quantity or scope

Estimated value excluding VAT: 7 550 000 EUR

4) Indication about different time frame or duration

5) Additional information about lots

Lot 1 software development services shall be considered as a source for contracting software development services under T&M, QT&M or fixed price assignments. Software development services shall be understood in broad meaning with reference to all phases of a software life cycle and technical domains of software engineering. Therefore it may cover typical software development as well as maintenance of existing software, refactoring, tuning, etc. The technological scope of the services covers technologies presented in the Annex 'Current ICT baseline'.

Lot No: 2

Lot title: System, storage and helpdesk support services

1)

Short description

Frontex is seeking long-term cooperation with 3 contractors who offer the best 'value for money' and who are fully capable of provisioning intramural time and means services for ICT helpdesk and ICT systems and storage administration in order to support current ICT internal staff in providing maintenance services to Frontex business units under the agreed service levels. In addition to that, the contract may be used for building new capabilities (systems and processes) under quoted time and means as well as specific, fixed-price contracts.

2) CPV code(s)

72000000 IT services: consulting, software development, Internet and support

3) Quantity or scope

Estimated value excluding VAT: 5 700 000 EUR

4) Indication about different time frame or duration

5) Additional information about lots

Lot 2 is considered by Frontex as a primary source of external services in support of the Frontex ICT service centre and service management team and the Frontex ICT servers and storage team in their routine tasks. The lot may also be used for delivering quoted time and means as well as fixed-price solutions such as systems upgrades and new systems management solutions.

Lot No: 3

Lot title: ICT networks and audio/video systems

1) Short description

Frontex is seeking long-term cooperation with 3 contractors who offer the best 'value for money' and who are fully capable of provisioning intramural services for the ICT network team in order to support the current ICT internal staff in providing maintenance services to Frontex business units under the agreed service levels, support the current IP network infrastructure (software and hardware), implement changes to the current networks and capability for delivering related products offered in the official price list that includes all the current hardware devices, but also their respective updated/upgraded versions.

2) CPV code(s)

72000000 IT services: consulting, software development, Internet and support

3) Quantity or scope

Estimated value excluding VAT: 4 200 000 EUR

4) Indication about different time frame or duration

5) Additional information about lots

Lot 3 is considered by Frontex as a primary source for maintenance of the current and future IP network infrastructure, and a source for new IP network-related hardware and the external services in support of the Frontex ICT network team in their routine tasks.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

No deposits or guarantees are required.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Payments shall be executed only if the contractor has fulfilled all his contractual obligations by the date on which the invoice is submitted.

The relevant payments will be completed 30 days from the receipt of the invoice.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

No special legal form is required, but in the event that a group of contractors submits an acceptable offer, it shall be necessary to provide an undertaking that each company shall be jointly and severally responsible for the due performance of the contract. In the case of a consortium bid, the contractor shall be required to act on behalf of the consortium.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The tenderer shall declare by means of Annex V that none of the exclusion criteria apply.

The tenderer shall provide evidence that it is already established as a recognised legal entity and is registered in a relevant professional or trade register.

III.2.2. Economic and financial ability

List and brief description of conditions: The tenderer shall provide evidence of its economic and financial capacity to perform the contract as follows:

a) the tenderer shall provide Frontex with its balance sheets for the past 3 financial years, on the condition that the publication of balance sheets is stipulated by the legislation on firms in the country where the tenderer is established;

b) the tenderer shall provide Frontex with a declaration of the total turnover carried out over the past 3 years.

Minimum level(s) of standards possibly required: The 3-year sum of the tenderer's total turnover must amount to a minimum of:

for lot 1: (equivalent of) 2 500 000 EUR;

for lot 2: (equivalent of) 2 000 000 EUR;

for lot 3: (equivalent of) 500 000 EUR.

III.2.3. Technical and professional ability

List and brief description of conditions:

The following documents or/and information shall be presented as evidence of compliance with the technical and professional capacity criteria listed above:

a) the tenderer must be able to provide a team of consultants matching the requirements detailed in the relevant terms of reference document and its attachments. This must be done by means of completed personnel capacity declaration for lots 1 and 3 and by submitting forms for the named personnel available for the FWC for lot 2;

b) a list and a brief description of recent activities (in the last 3 years) in the field of the relevant lot, together with the list of contracts performed in the past 3 years, with sums, dates and recipients;

c) the tenderer shall supply descriptions/presentations of the projects, as described above. Each description shall include at least the following information:

- details of the client (name, address, contact details),
- number of users,
- functionalities,
- high-level description of the solution architecture,
- budget involved,
- any other relevant information considered necessary.

Successful implementation of these projects must be evidenced by reference letters issued and signed by the clients confirming timely delivery and good quality of the services provided; self-declarations by the tenderers shall not be accepted.

Minimum level(s) of standards possibly required:

The tenderer shall prove its technical and professional capacity to perform the contract. This capacity will be evaluated using the following criteria:

a) sufficient internal capacity in terms of qualified human resources, whose number must be minimum such as described in the technical proposal document for the given lot (attached to the relevant terms of reference) and qualifications and experience must correspond to the requirements of staff profiles (Annex XI);

b) professional experience in the domain of the tender lot of a minimum of 3 years;

c) for lot 1:

at least 5 projects for the development of Bespoke Web-based software in .NET technology completed within the last 3 years (i.e. since November 2011), which have been accepted /approved by the clients, and which had a minimum value of 150 000 EUR each;

for lot 2:

at least 3 projects for the provision of services as described in the lot which have been successfully completed in the last 3 years (i.e. since November 2011) at the value of 1 500 000 EUR in total for all presented contracts. At least 2 of these projects shall cover ICT systems and storage administration and at least 2 ICT helpdesk services, both implemented at the clients' premises;

for lot 3:

at least 5 projects for the implementation and maintenance of ICT networks and audio/video systems at the value of a minimum of 200 000 EUR each, successfully completed in the last 3 years (i.e. since November 2011). Official partnership with the manufacturer of the offered devices is required to be established and evidenced.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Frontex/OP/500/2014.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 1.12.2014

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

8.12.2014 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 5 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 15.12.2014 - 11:00

Place:

Frontex premises, Rondo ONZ 1, 00-124 Warsaw, POLAND.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Tenderers wishing to attend the opening session shall send a confirmation e-mail or fax to the procurement sector (

procurement@frontex.europa.eu fax +48 222059501). A maximum of 1 representative per tenderer may attend the opening session. The participation shall be restricted to an observer's role.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The complete documentation relevant for this procedure can be accessed and downloaded at <http://frontex.europa.eu/about-frontex/procurement/open-restricted-tender-procedures>

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court
Postal address: rue du Fort Niedergrünwald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: cfi.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://www.curia.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

20.10.2014