

Finland-Vantaa: Application service providers
OJ S 130/2022 08/07/2022
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: FinnHEMS Lentopalvelut Oy

National registration number: 0810819-8

Postal address: Lentäjätie 3

Town: Vantaa

NUTS code: FI Suomi / Finland

Postal code: 01530

Country: Finland

Contact person: Tony Ellonen

E-mail: tony.ellonen@finnhems.fi

Telephone: +358 407706222

Internet address(es):

Main address: <http://www.finnhems.fi>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tarjouspalvelu.fi/finnhems?id=390785&tpk=b73b161d-bc25-4292-85f6-7a3a1d246cb2>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tarjouspalvelu.fi/finnhems?id=390785&tpk=b73b161d-bc25-4292-85f6-7a3a1d246cb2>

I.4. Type of the contracting authority

Other type: Limited liability company owned by FinnHEMS Ltd

I.5. Main activity

Other activity: Helicopter Emergency Medical Services ("HEMS")

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

FinnHEMS - Maintenance Information System (MIS) for continuous airworthiness management (CAMO) software as a service (SaaS) and expandable to maintenance (Part 145)

II.1.2. Main CPV code

72416000 Application service providers - QB55

II.1.3. Type of contract

Services

II.1.4. Short description

FinnHEMS Lentopalvelut Oy (FinnHEMS Flight Services Ltd), a company organised under the laws of Finland (hereinafter "FinnHEMS", "Customer" or "FHLP") is providing Helicopter Emergency Medical Services (HEMS) at six bases. Currently FinnHEMS operates four H145- and four EC135- helicopters. Operations are expanding and one more HEMS base is scheduled to open October 2022. One more EC135 shall be added to the fleet in year 2022. FinnHEMS is launching this public tender process to procure Maintenance Information System (hereinafter "MIS" or "System") for continuous airworthiness management. The System shall be provided as a service (SaaS). The System shall be expandable to Part 145 maintenance.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: FI Suomi / Finland

II.2.4. Description of the procurement

The Customer selects one provider. Selection criteria as stated in the procurement documents.

The procured System shall be supported by the provider for at least ten (10) years. The Contract signing is estimated in September 2022.

II.2.5. Award criteria

Criteria below
Price

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 15/09/2022

This contract is subject to renewal: yes

Description of renewals:

Minimum period for Software support is ten (10) years. Contract can be prolonged after ten years period if mutually agreed.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The customer will verify and inspect the winning offer and related software product. When compliant with Request for Quotation, the Customer shall initiate the purchase agreement signing process.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Selection criteria as stated in the procurement documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/08/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Finnish, English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 31/08/2022 Local time: 12:30

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The procurement will take place in compliance with the Act on Public Procurement and Concession Contracts (1397/2016). The procurement material shall be available only in English language.

No compensation will be paid to tenderers for preparation a tender, presentation or otherwise taking part in the procedure.

The quality of the object of procurement is guaranteed and taken into account in the minimum procurement requirements and contract terms, based on which the lowest price is used as the basis for comparing offers.

General description of Contract reward process:

- 1) Opening of Tenders
- 2) Comparison of tenders and selection of winning tender
- 3) Verifying the winning tender in accordance with the Request for Quotation
- 4) If compliant, Contract Decision
- 5) Rectification and appeal period of 14 days
- 6) Signing of Contract
- 7) Delivery and payment according to the Contract

VI.4. Procedures for review

VI.4.1. Review body

Official name: Markkinaoikeus

Postal address: Sörnäistenkatu 1

Town: Helsinki

Postal code: 00580

Country: Finland

E-mail: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

VI.5. Date of dispatch of this notice

04/07/2022