

United Kingdom-Manchester: Telephone and data transmission services

OJ S 150/2019 06/08/2019

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: English Institute of Sport Ltd

Postal address: The Manchester Institute of Health and Performance, 299 Alan Turing Way

Town: Manchester

NUTS code: UK United Kingdom

Postal code: M11 3BS

Country: United Kingdom

Contact person: Ian Mulholland

E-mail: ian.mulholland@eis2win.co.uk**Internet address(es):**Main address: <http://www.eis2win.co.uk>**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

<https://www.eis2win.co.uk/register-interest-to-tender/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: High Performance athlete and sport science, medicine, technology and engineering services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Mobile Phone Services Contract

Reference number: EIS2019

II.1.2. Main CPV code

64210000 Telephone and data transmission services

II.1.3. Type of contract

Services

II.1.4. Short description

The English Institute of Sport (EIS) wishes to procure a new mobile voice, data and SMS services contract for a minimum of 24 months starting from December 2019 for approximately 400 connections.

The EIS employs approximately 400 staff who are based at several high performance centres in the UK. Most of the workforce regularly work away from their centres and have work patterns that are mobile and remote. A large number of staff work abroad; their overseas travel may cover periods up to several months. Staff have been issued with iPhone 6S and 7, and it is intended that these devices will remain in use for the new contract.

As a publicly funded organisation EIS is seeking to maximise value for money, and wishes to minimise one-off set up costs as well as ongoing revenue costs.

II.1.5. Estimated total value

Value excluding VAT: 300 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

64210000 Telephone and data transmission services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The English Institute of Sport (EIS) is seeking to appoint 1 supplier to provide a contract for mobile voice, data and SMS services for maximum of 5 years, but with a minimum of 2 years to its 400 employees. The contract value is worth approximately a minimum of 300 000 GBP plus VAT.

The supplier will need to:

- 1) Provide connections for all employees;
 - 2) Offer solutions for mobile device management and device security;
 - 3) Offer solutions for allocating individual user data thresholds, and capping of data use when tethering or roaming;
 - 4) Provide ongoing technical and customer services support throughout the contract under a service level agreement;
 - 5) Provide a clear charging structure with an online billing portal; the portal must have an easy to use facility to analyse summary and detailed breakdowns of billing;
 - 6) The billing portal should permit administrators and managers to view the details of staff who report to them, e.g. the finance manager should be able to see usage details of the finance team members;
 - 7) Offer an easy to use, simple to administer and cost effective roaming solution for staff who are overseas;
 - 8) Provide WiFi calling;
 - 9) Offer a tech fund for the purchase of extra handsets to replace lost and damaged devices.
- Note that EIS already owns its handset equipment, and so handsets for all connections are not required to be provided under this contract. EIS owns its devices which are iPhone 6S and iPhone 7.

The supplier must have greater than 5 % of their domestic market share of subscribers and preferably have a UK based support /helpdesk centre.

The EIS pioneers the delivery of science, medicine and technology services to drive medal success at olympic, paralympic and international competition, supporting elite athletes through its nationwide network of expertise and facilities. It strives to be the world-leading high performance institute. Staff are based at nine high performance centres across the UK but EIS services are delivered at different sporting locations including swimming pools, lakes, velodromes and athletic tracks. Services are also delivered to athletes while competing or training in Europe and the Rest of the World.

To receive a copy of the Invitation to tender please contact Ian Mulholland: ian.mulholland@eis2win.co.uk

The ITT will be issued to Interested suppliers after 9th September. They must confirm their intention to submit a response by 16th September and must submit their tenders by 21.10.2019.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 300 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 03/12/2019 End: 02/12/2021

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Registered Mobile telephony service provider host network must support 4G provision of mobile telephony services in the UK,

Provision of roaming telephony services in EEA and Rest of World.

The supplier must have greater than 5 % of their domestic market share of subscribers and preferably have a UK based support /helpdesk centre.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Suppliers must have greater than 5 % of their domestic market share of subscribers.

Minimum level(s) of standards possibly required:

Suppliers must have greater than 5 % of their domestic market share of subscribers.

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/10/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 21/10/2019 Local time: 12:00

Place:

English Institute of Sport, Manchester Institute of Health and Performance, 299 Alan Turing Way Manchester, M11 3BS, UNITED KINGDOM. Contact person: Ian Mulholland.

Information about authorised persons and opening procedure: Contact person: Ian Mulholland.

Tenders must be received before the time limit. Any late tenders will be excluded from further participation.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: English Institute of Sport

Postal address: Manchester Institute of Health and Performance, 299 Alan Turing Way

Town: Manchester

Postal code: M11 3BS

Country: United Kingdom

VI.5. Date of dispatch of this notice

01/08/2019