

**United Kingdom-Guildford: Repair and maintenance services of central heating**  
**OJ S 150/2019 06/08/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Guildford Borough Council, Neighbourhood And Housing Management Services

Postal address: Millmead House, Millmead, Guildford, Surrey GU2 4BB

Town: Guildford

NUTS code: UKJ25 West Surrey

Postal code: GU2 4BB

Country: United Kingdom

Contact person: Robert Habgood

E-mail: [habgoodb@guildford.gov.uk](mailto:habgoodb@guildford.gov.uk)

Telephone: +44 1483444592

**Internet address(es):**

Main address: [www.guildford.gov.uk](http://www.guildford.gov.uk)

Address of the buyer profile: [www.guildford.gov.uk](http://www.guildford.gov.uk)

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Measured Term Contract for Domestic Gas Servicing and Repairs (Domestic Area East) 2019-2024

Reference number: GBC - 023928

**II.1.2. Main CPV code**

50720000 Repair and maintenance services of central heating

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Guildford Borough Council is seeking tenders from experienced service providers to provide an annual safety check and service of gas and electric central heating and hot water systems in approx. 2 200 domestic dwellings within the contract area. This includes domestic gas appliances, mains pressure unvented hot water cylinders, battery operated smoke and carbon monoxide detectors, domestic air source heat pump systems, solar thermal installations and

inspection of domestic cold water storage tanks. Carry out all responsive day-to-day, planned, reactive and emergency maintenance including emergency repairs as required and where necessary replacement of appliances and systems. Operate an out-of-hours emergency callout /repair service. The duration of the contract is 5 years.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 3 400 000,00 GBP

**II.2. Description**

**II.2.2. Additional CPV code(s)**

50000000 Repair and maintenance services

**II.2.3. Place of performance**

NUTS code: UKJ25 West Surrey

Main site or place of performance:

**II.2.4. Description of the procurement**

Guildford Borough Council is seeking tenders from experienced service providers to provide an annual safety check and service of gas and electric central heating and hot water systems in approx. 2 200 domestic dwellings within the contract area. This includes domestic gas appliances, mains pressure unvented hot water cylinders, battery operated smoke and carbon monoxide detectors, domestic air source heat pump systems, solar thermal installations and inspection of domestic cold water storage tanks. Carry out all responsive day-to-day, planned, reactive and emergency maintenance including emergency repairs as required and where necessary replacement of appliances and systems. Operate an out-of-hours emergency callout /repair service. The duration of the contract is 5 years.

**II.2.5. Award criteria**

Price

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section IV: Procedure**

---

**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 052-119775](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

---

**Contract No:** 2019/S 052-119775

**Title:**

Measured Term Contract for Domestic Gas Servicing and Repairs (Domestic Area East) 2019-2024

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

02/08/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: TSG Building Services plc

Postal address: TSG House, Cranborne Road, Hertfordshire

Town: Potters Bar

NUTS code: UKJ25 West Surrey

Postal code: EN6 3JN

Country: United Kingdom

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 400 000,00 GBP

Lowest offer: 1 318 559,00 GBP / Highest offer: 2 866 004,80 GBP taken into consideration

#### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

---

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1.**

**Review body**

Official name: Royal Courts of Justice

Postal address: High Court (England, Wales and Northern Ireland)

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Internet address: <http://www.hmcourts-service.gov.uk>

**VI.4.2. Body responsible for mediation procedures**

Official name: Refer to information given at V1.4.2

Postal address: See para 1.1

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Internet address: <http://www.hmcourts-service.gov.uk>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Guildford Borough Council, Neighbourhood And Housing Management Services

Postal address: Millmead House, Millmead, Surrey

Town: Guildford

Postal code: GU2 4BB

Country: United Kingdom

E-mail: [habgoodb@guildford.gov.uk](mailto:habgoodb@guildford.gov.uk)

Telephone: +44 1483444592

Internet address: [www.guildford.gov.uk](http://www.guildford.gov.uk)

**VI.5. Date of dispatch of this notice**

02/08/2019