

**Ireland-Dublin: IP telephone services**  
**OJ S 118/2023 21/06/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: South Dublin County Council  
Postal address: County Hall, Tallaght, Dublin 24, D24 YNN5  
Town: Dublin  
NUTS code: IE Éire / Ireland  
Postal code: D24 YNN5  
Country: Ireland  
Contact person: Procurement Officer  
E-mail: [procurement@sdblincoco.ie](mailto:procurement@sdblincoco.ie)  
Telephone: +353 14149320

**Internet address(es):**

Main address: <https://www.etenders.gov.ie>  
Address of the buyer profile: <https://www.etenders.gov.ie>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.etenders.gov.ie>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <https://www.etenders.gov.ie>  
Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.etenders.gov.ie>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

CFT 3434: Support and maintain existing on-prem telephony solution and associated technologies

**II.1.2. Main CPV code**

64215000 IP telephone services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

South Dublin County Council (SDCC) are seeking tenders from suitably qualified providers to provide support, maintenance, and advice on the existing Openscape and Luware telephone solutions and associated technologies.

### **II.1.5. Estimated total value**

Value excluding VAT: 400 000,00 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

64215000 IP telephone services

### **II.2.3. Place of performance**

NUTS code: IE061 Dublin

Main site or place of performance: South Dublin County Council Administrative Area

### **II.2.4. Description of the procurement**

South Dublin County Council (SDCC) are seeking tenders from suitably qualified providers to provide support, maintenance, and advice on the existing Openscape and Luware telephone solutions and associated technologies.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 400 000,00 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/07/2023 Local time: 16:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7. Conditions for opening of tenders**

Date: 17/07/2023 Local time: 16:30

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The Chief Registrar

Postal address: High Court, The Four Courts, Dublin 7

Town: Dublin 7

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +353 18886000

##### **VI.4.2. Body responsible for mediation procedures**

Official name: The Chief Registrar

Postal address: High Court, The Four Courts, Dublin 7

Town: Dublin 7

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +353 18886000

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Precise information on deadline(s) for review procedures: . In accordance with the European Communities (Public Authorities' Contracts) (Review Procedures) Regulations 2010 and the European Communities (Public Authorities' Contracts) (Review Procedures) (Amendment) Regulations 2015.

#### **VI.5.**

**Date of dispatch of this notice**

16/06/2023