

371157-2026 - Result

Ireland – Business services: law, marketing, consulting, recruitment, printing and security – Provision of Fare Evasion Survey Services
OJ S 103/2026 01/06/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: National Transport Authority_1149

Email: procurement@nationaltransport.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Provision of Fare Evasion Survey Services

Description: The purpose of the Services is to undertake Fare Evasion Surveys (FES) on board Public Transport Services for bus and rail across the state and determine the fare evasion rate for each of these services at the network level and at more disaggregate levels. It is an essential requirement that the results of these surveys are statistically robust and reliable. The Authority has set the number of individual FES records for each of the nine contracts listed below with the aim of achieving a sample error of no more than 1percent in each four-quarterly duration (on of a moving quarterly basis). A total of 15,200 individual passenger Fare Evasion Surveys are required to be completed per quarter, subject to review during the contract. The contracted services that will be surveyed under this agreement include the following: 1. Greater Dublin Metropolitan Area bus services (currently contracted to Dublin Bus); 2. Outer Dublin Metropolitan Area Combined North and South bus services (currently contracted to Go Ahead Ireland); 3. Dublin Outer Western Orbital Routes W4 and W6 (currently contracted to Go Ahead Ireland); 4. Dublin Commuter bus services (currently contracted to Go Ahead Ireland); 5. Regional, City, Town and Rural bus services (currently contracted to Bus Éireann and other Operators); 6. Waterford City bus services (currently contracted to Bus Éireann); 7. East Coast Commuter Corridor (currently contracted to Bus Éireann); 8. DART and Commuter Rail Services (currently contracted to Irish Rail); and 9. Intercity/Regional Rail services (currently contracted to Irish Rail).

Procedure identifier: caafbc5d-3c6a-4aed-9e55-6d172cb4e5c4

Previous notice: b81b8bf7-bc5f-48d1-b6dd-24f6c2098502-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 79311000 Survey services, 79311200 Survey conduction services, 79311300 Survey analysis services, 79342310 Customer survey services, 79342311 Customer satisfaction survey

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 3 022 735,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Provision of Fare Evasion Survey Services

Description: The purpose of the Services is to undertake Fare Evasion Surveys (FES) on board Public Transport Services for bus and rail across the state and determine the fare evasion rate for each of these services at the network level and at more disaggregate levels. It is an essential requirement that the results of these surveys are statistically robust and reliable. The Authority has set the number of individual FES records for each of the nine contracts listed below with the aim of achieving a sample error of no more than 1percent in each four-quarterly duration (on of a moving quarterly basis). A total of 15,200 individual passenger Fare Evasion Surveys are required to be completed per quarter, subject to review during the contract. The contracted services that will be surveyed under this agreement include the following: 1. Greater Dublin Metropolitan Area bus services (currently contracted to Dublin Bus); 2. Outer Dublin Metropolitan Area Combined North and South bus services (currently contracted to Go Ahead Ireland); 3. Dublin Outer Western Orbital Routes W4 and W6 (currently contracted to Go Ahead Ireland); 4. Dublin Commuter bus services (currently contracted to Go Ahead Ireland); 5. Regional, City, Town and Rural bus services (currently contracted to Bus Éireann and other Operators); 6. Waterford City bus services (currently contracted to Bus Éireann); 7. East Coast Commuter Corridor (currently contracted to Bus Éireann); 8. DART and Commuter Rail Services (currently contracted to Irish Rail); and 9. Intercity/Regional Rail services (currently contracted to Irish Rail).

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 79311000 Survey services, 79311200 Survey conduction services, 79311300 Survey analysis services, 79342310 Customer survey services, 79342311 Customer satisfaction survey

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 3 022 735,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.10. Award criteria

Criterion:

Type: Quality

Description: As detailed in the procurement document

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: Price

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: National Transport

Authority_1149

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 3 022 735,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Tracsis Traffic Data Ltd

Tender:

Tender identifier: 000163370

Identifier of lot or group of lots: LOT-0001

Value of the tender: 3 022 735,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 440812

Date of the conclusion of the contract: 28/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: National Transport Authority_1149

Registration number: 0000

Postal address: Haymarket House Smithfield Dublin 7

Town: Dublin

Postcode: D07 CF98

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Contact point: procurement@nationaltransport.ie

Email: procurement@nationaltransport.ie

Telephone: 01 876 400

Internet address: <https://www.nationaltransport.ie>

Buyer profile: <https://www.nationaltransport.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Tracsis Traffic Data Ltd

Size of the economic operator: Micro, small, or medium

Registration number: 907627

Town: Dublin

Postcode: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@tracsis.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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Form type: Result

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